



EYE-I SYSTEMS LTD

Pricing Document Lot 2b

Cleata Platform

G-Cloud 15



Pricing Document

Lot 2b – Cleata Software as a Service

1. Pricing Model Overview

Cleata is licensed on an annual subscription basis, based on the number of enterprise systems connected to the platform.

The licence includes:

- access to the Cleata platform
- use of all applicable pre-built workflows for licensed systems
- configuration of workflow parameters
- platform hosting, maintenance and security
- access to new generally available workflows released during the subscription term
- standard support during UK business hours

The pricing model is designed to be simple and transparent, with **no per-workflow charges**.



2. Annual Subscription Pricing (ex VAT)

Base Subscription

Subscription Tier	Included System Connections	Annual Price
Cleata Standard	Up to 2 connected systems	£12,000

Additional System Connections

Item	Annual Price
Additional connected system (each)	£6,000

There is no limit to the number of workflows per connected system.

Unlimited Connections Option

Subscription Tier	Included System Connections	Annual Price
Cleata Enterprise	Unlimited connected systems	£40,000



3. What Counts as a “Connected System”

A connected system is any third-party application, platform or service that Cleata integrates with to:

- read or write data from / to
- trigger or receive workflow events

Examples include (but are not limited to):

- asset management systems
 - finance or ERP systems
 - HR or payroll platforms
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4. What is Included in the Price

The annual subscription includes:

- Secure tenant provisioning and access to Cleata SaaS platform
 - Platform hosting in public cloud infrastructure
 - Unlimited Workflow execution and monitoring
 - Configuration of workflow parameters by authorised users
 - Operational metrics and audit logs
 - Standard email and phone support
 - Platform security updates and resilience management
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5. What Is Not Included

The following are **not included** in the Lot 2b subscription price:

- bespoke workflow design or development
- customer-specific enhancements
- data migration activities
- consultancy, transformation or implementation services
- training beyond standard onboarding

These services may be provided separately under **Lot 3 – Cloud Support**.



6. Fair Use and Capacity

The subscription price assumes fair and reasonable use of the platform.

Where sustained usage materially exceeds typical processing volumes or significantly increases infrastructure costs, the Supplier may agree additional capacity or revised commercial terms with the Customer.

7. Invoicing and Payment

- Pricing is per annum
 - All prices are exclusive of VAT
 - Invoicing is annual in advance unless otherwise agreed
 - Payment terms are 30 days from invoice date
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8. Price Validity

Prices are fixed for the duration of the Call-Off Contract unless otherwise agreed.
