



Rplus DemandSense Big Data Platform Pricing

Rplus Analytics Solutions Limited



1. DemandSense Big Data Platform

The DemandSense platform is designed to deliver custom SaaS demand sense applications that enable you to realise the digital transformation of key parts of your business at a speed and cost that give you a sustainable advantage.

To allow you to deploy your DemandSense Platform based SaaS solution in the context best suited Cloud Hosting: The platform can be easily deployed on

- well-known cloud platforms like
 - Amazon AWS
 - Microsoft AZURE
 - Oracle Cloud
- or on dedicated commercial data centre infrastructures – either from Hosting Vendors – or those already present in suitable inhouse on-premise data centre facilities.

2. Fees Overview

a. Monthly Fees

The following monthly fees and costs apply to our DemandSense Platform services:

Mandatory Fees & Costs

Fee Type	Description
SaaS Licence Fees	A usage-based fee depending on numbers of users, queryable data storage and the number of cores available to supports queries and analytics including OLAP, ML and AI.
Hosting Costs	These are either pass through costs for underlying compute, storage and network resources or your own costs of these where you provide or procure these yourself.

Fees for Optional Services

Fee Type	Description
Support Services Fees	A fixed fee assessed according to the type of support required (SLA or capped effort), the support hours requested, and the level and scope of support and maintenance activities anticipated
Additional services	Fees for any add-ons you may request to either our Standard Service or Custom Service. For example, these might be additional security measures, a custom disaster recovery arrangement, or additional work you want covered under a support arrangement

3. Professional Services Fees

Implementation, onboarding, integrations and other professional services work is charged at our SFIA rate card rates. This can be either on a time and materials or a fixed price basis. Fixed price quotes will include an allowance for contingency. With our professional services you can have your Custom SaaS solution operational in as little as four to six weeks ready provide the capabilities required to solve your business challenge at hand. For more details see our service definitions for Professional Services and our SFIA rate card rates for these.

4. DemandSense Typical Monthly Fees (£s)

Type of Fee	Min. Fee
SaaS License Fee Minimum 10000 GBP per month. This includes • 200 users with access to the platform UX capabilities • 250 users without access to the platform UX capabilities	8000 GBP

• 50 Terabyte of Data (for analytics) • Up to 32 Cores (for analytics)	
Basic Hosting on AWS or alternative platforms This is direct recharge of Amazon AWS costs or your own charges from AWS, or other platforms if you sub	Approximately 4000 GBP
Total	12000 GBP

5. Support & Maintenance

5.1. Standard Support We provide a recommended Standard Support package that is particularly useful if you are just starting and don't know yet how much support would be appropriate for your needs:

Standard Support Fee per Month (£)

Service	Fee
Standard Support: Provided Monday to Friday, 9am-5pm, excluding public holidays. Includes: 2 days per month of support work on a capped effort basis; phone and e-mail helpdesk; issue management; service monitoring; capacity management; security management; and general service maintenance - please see our Service Definition document for further details	2000 GBP

6. Further Information & Contact Details

If you would like further information on our services, or a formal quote against your needs, then please contact us as follows:

Contact email: hr@rplusanalytics.com