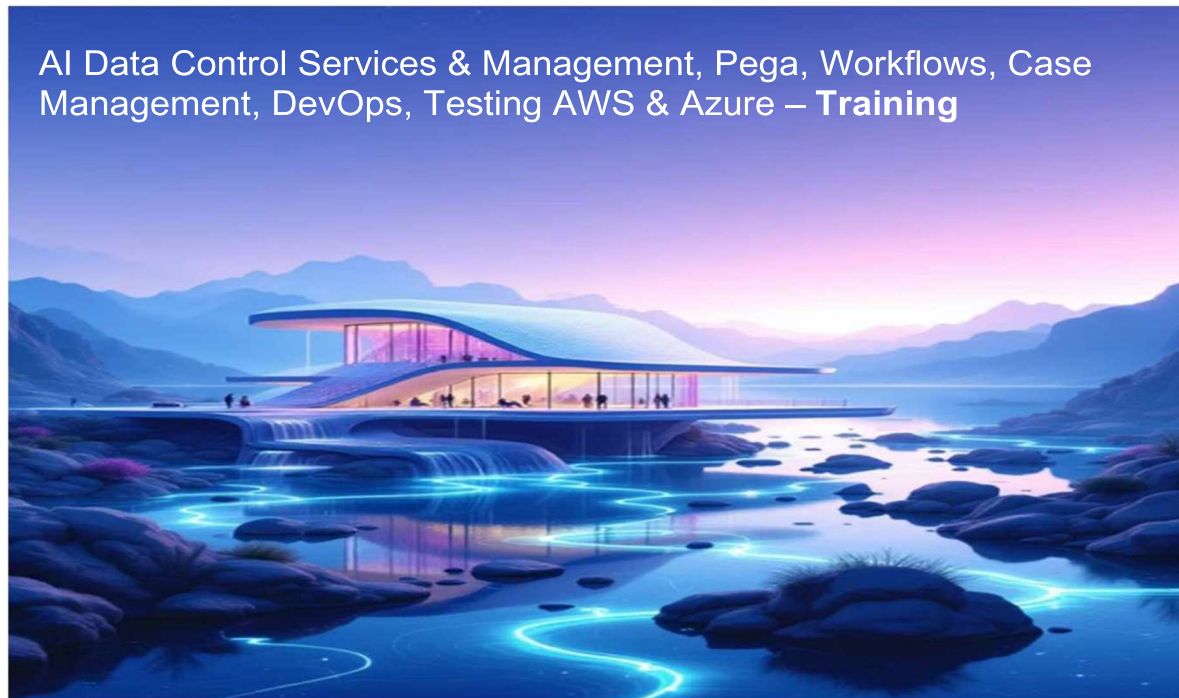


AI Data Control Services & Management, Pega, Workflows, Case Management, DevOps, Testing AWS & Azure
– Training



G-Cloud 15 Service Definition Document Dec 2025

Rplus Analytics Overview

Rplus Analytics Solutions Limited is a specialist data and analytics consultancy providing cloud-first data architecture, engineering, analytics, governance, and data science services. This includes robust AI and machine learning capabilities to drive predictive insights and automation. Our expertise spans the full spectrum of modern data platform technologies, enabling organizations to transform their data infrastructure and unlock strategic insights.

We support public and private sector organizations to design, build, migrate, and operate secure, scalable, and cost-effective data platforms. Our approach combines deep technical expertise with a thorough understanding of regulatory compliance, security frameworks, and operational excellence requirements.

With proven experience across AWS, Microsoft Azure, and Google Cloud Platform (GCP), Rplus Analytics delivers tailored solutions that align technology investments with business objectives. Our team of certified professionals brings industry-leading practices to every engagement, ensuring platforms are robust, performant, and future-ready.



Cloud-First Architecture

Multi-cloud expertise across AWS, Azure, and GCP



Data Governance

Comprehensive compliance and security frameworks



Advanced Analytics

Data science and business intelligence solutions



AI Expertise

Machine learning and artificial intelligence implementation

Service Overview

The AI Data Control Services & Management, Pega, Workflows, Case Management, DevOps, Testing AWS & Azure – Training service provides comprehensive training and capability building programs delivered by Rplus Analytics' in-house cloud-certified practitioners. Our trainers bring extensive hands-on experience across AWS, Azure, AI platforms, Pega, DevOps, and testing environments, enabling effective knowledge transfer to new resources and organizations.

Our comprehensive training approach includes:

- User Training on Delivered Solutions: Training on platform functionality and operational procedures
- User Capability Building: Designing and further developing solution features post-production
- Interactive Workshops: Conducted in our Digital Labs employing innovative learning techniques and methods
- Clear User Manuals: Comprehensive documentation handover for ongoing reference
- Data Upload Training: Training on uploading future data onto cloud systems when solutions are offered as managed services
- AI/ML Platform Training: Training on AI data control, model deployment, and data governance frameworks
- Pega Platform Training: Comprehensive training for Pega workflows, case management, and BPM applications
- DevOps Training: Training on CI/CD pipelines, automation frameworks, and deployment processes
- Cloud Platform Training: AWS and Azure training covering infrastructure, services, and best practices
- Testing Training: Training on test automation frameworks, testing methodologies, and quality assurance practices

Our training programs are tailored to different skill levels and roles, ensuring technical teams, business users, and administrators gain the knowledge needed to effectively operate and optimize their platforms across diverse technology stacks.

Training Needs Assessment

Comprehensive evaluation of skill gaps and learning objectives

Customized Training Design

Tailored curriculum aligned with your platforms and use cases

Interactive Training Delivery

Hands-on workshops in Digital Labs with innovative learning methods

Knowledge Transfer & Documentation

User manuals, guides, and ongoing support materials

Platform Technologies & Services

AI Data Control & Management

Comprehensive support for AI/ML platforms, data governance frameworks, and data control services. Monitoring AI model performance, data quality, and governance compliance across cloud environments.

Workflows & Case Management

Support for workflow automation, case management systems, and business process platforms. Monitoring process execution, troubleshooting issues, and optimizing workflow performance.

Testing Infrastructure

Support for testing environments, test automation frameworks, performance testing platforms, and quality assurance infrastructure ensuring reliable test execution.

Pega Platform

Expert support for Pega workflows, case management, BPM applications, and decisioning platforms. Ensuring Pega environments maintain high availability and optimal performance.

DevOps & CI/CD

Comprehensive DevOps support including CI/CD pipeline monitoring, automation frameworks, infrastructure as code, and deployment processes across AWS and Azure.

AWS & Azure Cloud

Expert cloud infrastructure support across AWS and Azure services including compute, storage, networking, databases, and managed services with 24/7 monitoring and optimization.

Detailed Service Description

Training & Capability Building Services

Rplus Analytics delivers comprehensive training programs covering platform fundamentals, advanced features, solution design, and ongoing development capabilities. Our cloud-certified practitioners bring real-world experience to every training session, ensuring practical, applicable knowledge transfer.

- User training on delivered solutions and platform functionality
- Capability building for designing and developing solution features post-production
- Interactive workshops in Digital Labs with hands-on exercises
- Training for technical teams, business users, and administrators
- Platform-specific training for AI, Pega, DevOps, testing, and cloud platforms

Documentation & Ongoing Support

Our training programs include comprehensive documentation and materials that serve as ongoing reference resources. We ensure teams have the tools and knowledge needed to independently manage and evolve their platforms across diverse technology stacks.

- Clear, detailed user manuals and operational guides
- Training on data upload processes for managed service environments
- Best practices documentation and reference materials
- Post-training support and follow-up sessions
- Knowledge base and resource library access

Service Capabilities

Architecture & Engineering

Design and implementation of secure, scalable cloud and hybrid data platforms optimized for performance and cost-effectiveness. Multi-cloud expertise ensuring vendor neutrality and strategic flexibility.

Data Integration & Migration

Seamless data integration, transformation, and migration services supporting complex enterprise data landscapes. ETL/ELT pipeline development and optimization using modern cloud-native tools.

Governance & Security

Comprehensive data governance frameworks including cataloging, lineage, quality management, and compliance. Integration with existing security and governance infrastructure.

Platform Optimization

Continuous performance tuning, capacity planning, and cost optimization. Regular health checks and recommendations to maximize platform ROI and operational efficiency.

Operational Support

SLA-backed operational support with clearly defined response times. Proactive monitoring, incident management, and problem resolution ensuring platform availability and reliability.

Training & Knowledge Transfer

Comprehensive training programs and documentation enabling internal teams to effectively manage and operate data platforms. Tailored enablement sessions for technical and business users.

Training Delivery Models & Flexibility

Rplus Analytics offers flexible training delivery models tailored to organizational needs, learning preferences, and operational constraints. Our cloud-certified practitioners adapt training approaches to ensure maximum knowledge retention and practical application across diverse technology platforms.

On-Site Training

Instructor-led training delivered at your location with hands-on exercises using your actual platforms and data. Customized to your specific implementations including AI, Pega, DevOps, and cloud environments.

Digital Labs Workshops

Interactive workshops conducted in our state-of-the-art Digital Labs. Innovative learning techniques and methods in a dedicated training environment with real-world scenarios across all platform technologies.

Hybrid & Remote Training

Flexible delivery combining virtual instructor-led sessions, self-paced learning modules, and remote hands-on labs. Accommodating distributed teams and varying schedules with comprehensive platform coverage.

Our training programs include comprehensive user manuals and documentation that serve as ongoing reference materials. For managed service environments, we provide specialized training on data upload processes and system maintenance procedures, ensuring teams can effectively manage ongoing operations across AI platforms, Pega workflows, DevOps pipelines, and cloud infrastructure.

Our approach recognizes diverse learning styles and skill levels. We deliver role-based training for technical teams, business users, and administrators, ensuring each group gains relevant, applicable knowledge. Training programs are designed to build capability for designing and further developing solution features post-production, enabling organizations to evolve their AI, Pega, DevOps, testing, and cloud platforms independently.

Service Value Proposition

1

Platform Availability

Support for mission-critical data platforms

2

Implementations

Proven track record across sectors

3

Cloud Platforms

Multi-cloud expertise and certification

Why Choose Rplus Analytics

Organizations choose Rplus Analytics for our deep technical expertise, proven delivery methodologies, and commitment to client success. Our specialists bring certified skills across all major cloud platforms and data technologies, combined with practical experience delivering complex enterprise projects.

- Technical Excellence: Certified professionals with deep platform expertise and architectural knowledge
- Proven Delivery: Structured methodologies ensuring projects are delivered on time and within budget
- Client Focus: Tailored solutions aligned with specific business objectives and constraints
- Continuous Innovation: Staying current with latest platform capabilities and industry best practices
- Risk Management: Comprehensive testing, validation, and quality assurance throughout delivery

Contact Details

Supplier

Rplus Analytics Solutions Limited

Specialist data and analytics consultancy delivering cloud-first solutions for enterprise and public sector organizations.

Primary Contact

Lavanya KV

Email: partners@rplusanalytics.com

Telephone: 07504 605955

Support Hours

Monday to Friday

9:00 AM to 5:00 PM (UK time)

Extended support hours available for mission-critical services under SLA agreements.

Get Started

Ready to build internal expertise and maximize the value of your platforms? Rplus Analytics delivers comprehensive training programs led by cloud-certified practitioners with extensive hands-on experience across AI data control, Pega, workflows, case management, DevOps, testing, and AWS/Azure platforms.



Initial Consultation

Discuss your training needs and skill development objectives



Training Needs Assessment

Comprehensive evaluation of current capabilities and learning goals



Customized Training Program

Tailored curriculum with hands-on exercises and documentation



Training Delivery

Interactive workshops in Digital Labs with ongoing support materials

Whether you need user training on delivered solutions, capability building for ongoing development, comprehensive platform training for new resources, or specialized training for AI, Pega, DevOps, testing, or cloud platforms, our team brings the expertise and innovative learning methods needed for success. Contact us today to discuss how Rplus Analytics can deliver expert training services with clear documentation and hands-on learning experiences.

- ☐ **G-Cloud 15 Framework:** This service is available through the UK Government's G-Cloud 15 framework, enabling streamlined procurement for public sector organizations. Our service definition meets all framework requirements and supports compliant, efficient procurement processes.