



**Smart Ticketing
Service
GCloud 15 Pricing**

Item	Term	Unit	Price ex. VAT
Onboarding	One Off		£50,000
ITSO Scheme	Per Annum	Customer Record	30p per customer record
cEMV Scheme including ABT	Per Transaction	Payment Transaction	5% of transaction value
Part 11 Service	Per Transaction	Fulfilment Transaction	10p per transaction
Data Lake	Per Annum		£20,000
Standalone ABT / Capping Engine	Per Journey	Journey	10p per journey
Helpdesk	Per Annum		£40,000
Experian Identity Checking	Pre Check	Check	£1.75
Payment Processing (Retail)	Per Transaction	Payment Transaction	£0.14
Bureau Service Setup	One Off		£5,000
Second Class Postage	Per Post	Post	£0.90
Card Production	Per Card	Card	£2.60
Gold Support Package	Per Annum		£70,000
On Call Out-of-Hours Support Services	Per Annum		£50,000
Change Requests / Additional Support / Project Management / Configuration (Time and Materials)	One Off	Man Day	Per Rate Card

Role	Day Rate
Administrator	£605
BA	£990
Chairman / CEO	£1,925
Data Architect	£1,210
Database Manager	£935
Designer	£825
Dev Ops	£1,045
Developer	£1,045
Programme Manager	£1,320
Project Manager	£1,210
Solutions Architect	£1,210
Systems Engineer	£990
Technician	£825
Test Engineer	£880

Minimum volume quantities apply. Time-limited and Enterprise style deals may be available.