

PLATFORM PRICING

IMPLEMENTATION AND ANNUAL LICENSE PRICING

Onboarding: Pricing is based on a fixed implementation fee covering deployment, configuration, training, and IG activities. **£30,000.**

This onboarding price includes set up of your clinical pathway including worklists, patient profiles, forms, templates for text/emails/letters, and service reporting.

The standard setup includes configuration of a single clinical service or pathway within one commissioning organisation.

Most standard outpatient and community clinical pathways can be configured within the standard setup fee. More complex pathways, including those requiring multiple parallel services or bespoke integrations, may require additional configuration.

ANNUAL LICENSE (PER-PATIENT PRICING)

The annual licence fee is calculated based on the number of patients actively supported by the service during each contract year.

An active patient is defined as a patient supported by the service at any point during the contract year.

Patients are counted once per contract year, regardless of discharge or re-referral.

Unit pricing reduces as patient numbers increase in accordance with the bands below.

Active annual patients	Unit cost
1 - 7,500	7
7,501 - 15,000	6
15,001 - 25,000	5
25,001 - 50,000	4.5
50,001+	4.25

INVOICING AND RECONCILIATION

The applicable unit price is determined by the total number of active patients supported within the contract year and applies to all patients for that year.

Where required, an annual cost cap may be agreed at contract outset to support financial planning.

An estimated annual licence value will be agreed at contract commencement based on anticipated patient volumes.

The estimated annual value will be invoiced quarterly in advance, with each invoice representing one quarter of the estimated annual charge.

Actual patient numbers will be confirmed at the end of the contract year and the total annual charge reconciled accordingly. Any over- or under-payment will be adjusted through a credit or balancing invoice.

No additional in-year charges will be applied outside the agreed quarterly invoices unless expressly agreed in writing.

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ADDITIONAL CUSTOMISATION

Pathway configuration and standard setup activities are included.

Setup of each additional clinical service or pathway beyond the initial service is charged at **£12,000**.

Additional configuration or change requests outside the standard service scope may be provided subject to agreement and charged at the rates below.

Resource Type	Day Rate*
Project Manager	£800
Service Designer	£800
Software Development	£800
Software Testing	£500

* Based on remote work. Travel to sites can be arranged on an ad hoc basis with travel and subsistence expenses reimbursed.

NOTES

All prices are exclusive of VAT. VAT will be applied at invoicing stage.