



Pricing Document

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Item	Price per year
Maintenance & Support for up to 10 users: £2,500 p/m	£30,000
User licences are for office users requiring full access. An unlimited number of users of the enforcement agent handheld app and view-only website are included.	
An unlimited number of cases are included in this price.	
Implementation	£0
Training	£0
Help Desk Support	£0
<u>Optional Features & Services:</u>	
Additional Licences per person: £100 p/m	£1,200
Disaster Recovery service	£0
Day rate for enhancement work or other IT consultancy that does not fall under the remit of ordinary M&S or initial implementation (*see Enhancements below)	£455
<u>Third Party Optional Services:</u>	
External printing/posting	
Text message/email campaigns	
Tracing	
DVLA checks	
These are dependant on the rates agreed with the third-party service provider.	

*Enhancements

Enforcer Online will introduce new functionality from time to time due to internal requirements or because other users of the system have requested a new feature on a non-exclusive basis. You would not be charged for such enhancements and would receive the update as part of ordinary maintenance and support. If you request an enhancement, then we would review whether or not the feature is useful to the larger user community. If it is deemed that the feature would not be widely used, then you would have to pay for the feature and we would calculate a fixed price based on our day rate and an estimate of the effort it would take to implement.