



OPRaaS LSCA 2.0 Platform – Pricing Document

G-Cloud 15 Framework (RM1557.15) – Lot 2b: Software as a Service (SaaS)

Supplier: OPRaaS Ltd

Service: Labour Supply Chain Assurance Platform (LSCA 2.0)

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What is LSCA 2.0?

LSCA 2.0 is a cloud-based Software as a Service (SaaS) platform that helps UK public sector organisations and their labour supply chains stay compliant with:

- **HMRC Labour Supply Chain Assurance (LSCA)** – risk-based supplier oversight and due diligence
- **JSL (Job Share Liability)** – April 2026 umbrella company tax changes
- **Criminal Finances Act 2017** – "failure to prevent fraud" duties
- **Employment Rights Act 2023** – worker classification and rights assurance
- **Modern Slavery Act 2015** – supply chain transparency and training

The platform provides digital training, standardised audit templates, automated compliance scoring, evidence management, AI-powered Deep Dive analysis, and real-time reporting dashboards.

Who uses LSCA 2.0?

The platform serves three distinct user types:

1. End-Hirers (Public Sector Buyers)

Local authorities, NHS trusts, central government departments, and other public sector organisations that hire temporary workers through agencies and umbrellas.

What End-hirers get:

- Unlimited internal users (procurement, HR, compliance, audit teams)
- Self-service platform with no per-user charges
- Full risk register and supplier management tools
- Customisable audit templates for your supply chain
- Real-time compliance dashboards and reporting
- Automated red-flag alerts and risk scoring
- Automated AI-powered Deep Dive analysis reports
- Evidence storage with time-stamping (GDPR-compliant)
- Email support (Mon–Fri, 09:00–17:00 GMT)

2. Agencies

Recruitment agencies supplying temporary workers to public sector end-hirers.

What Agencies get:

- 1–5 named users (audit respondents, admins, viewers)
- Pre-configured agency audit questionnaire
- Online training modules (PAYE, CIS, IR35, JSL, Modern Slavery, CFA)
- Evidence upload (insurances, DBS checks, tax compliance, subcontractor vetting)
- Automated compliance scoring
- Automated AI-powered Deep Dive analysis
- Downloadable evidence pack (HMRC/auditor-ready)
- Standalone access (visible to your end-hirer clients when they use LSCA 2.0)

3. Umbrellas (payroll providers)

Umbrella companies (PAYE, CIS, or combined) providing payroll services to temporary workers.

What Umbrellas get:

- 1–5 named users (audit respondents, admins, viewers)
- Pre-configured umbrella audit questionnaire (covers PAYE and/or CIS modes)
- Online training modules (PAYE, CIS, JSL, workers' rights, tax compliance)
- Evidence upload (payroll records, workers' contracts, CIS agreements, accounts)
- Automated compliance scoring and risk indicators
- Automated AI-powered Deep Dive analysis
- Self-certification of compliance (trackable by end-hirer clients)
- Downloadable attestation pack
- Standalone or end-hirer-integrated access

Simple, Transparent Pricing

All prices shown are **annual subscriptions**, exclusive of VAT.

User Type	Annual Price (ex VAT)	What's Included
End-Hirer	£8,999/year	Unlimited internal users, full platform access, self-service audit management, risk register, reporting dashboards, automated Deep Dive analysis, email support
Agency	£1,999/year	1–5 users, pre-configured audit, training modules, evidence upload, compliance scoring, automated Deep Dive analysis, downloadable evidence pack

Umbrella (PAYE only)	£1,499/year	1–5 users, pre-configured PAYE audit, training modules, evidence upload, compliance scoring, automated Deep Dive analysis, attestation pack
Umbrella (CIS only)	£1,499/year	1–5 users, pre-configured CIS audit, training modules, evidence upload, compliance scoring, automated Deep Dive analysis, attestation pack
Umbrella (PAYE + CIS)	£2,499/year	1–5 users, pre-configured combined audit (covers both PAYE and CIS modes), training modules, evidence upload, compliance scoring, automated Deep Dive analysis, attestation pack

Table 1: LSCA 2.0 Annual Subscription Pricing

VAT: All prices are exclusive of VAT. VAT is added at 20% on invoices.

Note on Umbrella Subscriptions:

- Single-mode subscriptions (PAYE only or CIS only) are priced at £1,499/year each
- If an umbrella operates both PAYE and CIS modes, the combined subscription is £2,499/year (saving £500 compared to purchasing two separate subscriptions)

How Does Billing Work?

End-Hirers

- **Billed annually in advance** (e.g., £8,999 + VAT for 12 months)
- **12-month minimum contract term**
- **Automatic renewal** for successive 12-month terms unless you give 60 days' written notice before the contract end date
- **Payment terms:** Net 30 days from invoice date

Agencies and Umbrellas

- **Billed annually in advance** (e.g., £1,999 + VAT for agencies; £1,499–£2,499 + VAT for umbrellas)
- **12-month minimum contract term**
- **Automatic renewal** for successive 12-month terms unless you give 60 days' written notice
- **Payment terms:** Net 30 days from invoice date
- **Early payment discount:** 2.5% off if paid within 14 days of invoice

Worked Example

Example 1: End-Hirer Cost Only

Scenario: Local authority with 3 internal compliance staff using LSCA 2.0 to manage 2 agencies and 5 umbrella suppliers.

Component	Quantity	Annual Price (ex VAT)	Total (ex VAT)
End-Hirer subscription	1	£8,999	£8,999
VAT @ 20%	—	—	£1,799
Total inc. VAT	—	—	£10,798

Table 2: End-Hirer Annual Cost

What the end-hirer pays: £9,600/year (£800/month equivalent)

Note: Agencies and umbrellas pay for their own subscriptions separately (not included in end-hirer cost):

- 2 agencies @ £1,999 each = £3,998 + VAT
- 3 umbrellas (PAYE only) @ £1,499 each = £4,497 + VAT
- 2 umbrellas (PAYE+CIS) @ £2,499 each = £4,998 + VAT

What Happens If My Needs Change?

Adding More Suppliers During the Contract

If you need to add more agencies or umbrellas mid-contract:

- **Agencies:** £1,999/year per additional agency (pro-rated for the remainder of your contract year)
- **Umbrellas:** £1,499/year (PAYE or CIS only) or £2,499/year (PAYE+CIS) per additional umbrella (pro-rated)

Example: You add 1 agency and 2 umbrellas (both PAYE-only) 6 months into your contract:

- Agency: $£1,999 \div 2 = £998$ for remaining 6 months
- Umbrellas: $(£1,499 \times 2) \div 2 = £1,499$ for remaining 6 months
- **Total mid-contract addition:** £2,497 + VAT

Removing Suppliers

- Deletions take effect at your annual contract renewal date (no mid-contract refunds)
- **Exception:** If you remove a supplier within 30 days of contract start, we'll issue a pro-rata credit

No Hidden Fees

- **No per-user charges** for end-hirers (unlimited internal users)
- **No setup fees** (onboarding and training included)
- **No data storage limits** (evidence uploads included)
- **No charges for platform updates** (quarterly feature releases included)
- **Automated Deep Dive analysis included** in all subscriptions

What's Included in Your Subscription?

For End-Hirers (£8,999/year)

1. Unlimited internal users – no per-seat charges

2. Platform setup and branding – logo, colour scheme, custom risk register
3. 5 standard audit templates – end-hirer, agency, umbrella PAYE, umbrella CIS, CIS worker
4. Customisable questionnaires – tailor questions to your supply chain requirements
5. Automated compliance scoring – real-time dashboards with RAG status indicators
6. Evidence management – secure upload, time-stamping, GDPR-compliant storage
7. Red-flag alerts – automated detection of high-risk indicators
8. Automated AI-powered Deep Dive analysis reports – standardised compliance insights
9. Reporting – monthly aggregate reports (PDF/CSV export)
10. Admin training – 2× onboarding sessions (Zoom, 1.5 hours each)
11. Email support – Mon–Fri, 09:00–17:00 GMT
12. Platform updates – quarterly feature releases
13. Annual compliance review – 1-hour call with OPRaaS team

For Agencies (£1,999/year)

1. 1–5 named users – audit respondents, admins, viewers
2. Pre-configured agency audit questionnaire – industry-standard compliance checks
3. Online training modules – PAYE, CIS, IR35, JSL, Modern Slavery, CFA
4. Evidence upload – secure storage with time-stamping
5. Automated compliance scoring – track completion rates and risk flags
6. Automated AI-powered Deep Dive analysis – standardised compliance insights
7. Downloadable evidence pack – HMRC/auditor-ready format
8. Quarterly check-ins – email reminders and support from OPRaaS
9. Standalone access – use independently or connect with end-hirer clients

For Umbrellas (£1,499–£2,499/year depending on mode)

1. 1–5 named users – audit respondents, admins, viewers
2. Pre-configured umbrella audit questionnaire – covers PAYE and/or CIS modes as subscribed
3. Online training modules – PAYE, CIS, JSL, workers' rights, tax compliance
4. Evidence upload – secure storage with time-stamping
5. Automated compliance scoring and risk indicators
6. Automated AI-powered Deep Dive analysis – standardised compliance insights
7. Self-certification of compliance – trackable by end-hirer clients
8. Downloadable attestation pack
9. Quarterly check-ins – email reminders and support from OPRaaS
10. Standalone or end-hirer-integrated access

About the OPRaaS AI-Powered Deep Dive Analysis

What's Included (Automated Analysis)

All subscriptions include automated OPRaaS AI-powered Deep Dive analysis as part of the standard platform functionality:

- **Automated compliance scoring** based on audit responses
- **Standardised risk identification** using pre-configured red-flag logic
- **Templated commentary and insights** generated from completed self-assessments
- **Evidence completeness tracking** with automated alerts
- **Compliance trend analysis** over time
- **Downloadable reports** in PDF format

This automated analysis is delivered through the platform with no additional consultancy involvement.

Optional Bespoke Consultancy

If you require tailored consultancy or board-level reporting that goes beyond the standard automated analysis, these services can be procured separately under a suitable consultancy or cloud support agreement.

- Custom Deep Dive reviews with expert consultant interpretation
- Board reporting workshops – executive summary preparation and presentation
- Bespoke policy and procedure reviews – tailored assessment of organisational controls
- Live training delivery – in-house workshops for compliance teams or supplier groups

Note: These consultancy services are priced separately using day-rate pricing. Contact OPRaaS for a quotation if you require these additional services.

Optional Add-Ons (Platform Enhancements)

If you need extra platform support beyond the standard subscription:

Service	Description	Price (ex VAT)
Custom audit template	Bespoke questionnaire with red-flag logic, tested in platform	£500 per template
Bulk supplier onboarding	Upload and send questionnaires to 50+ suppliers; manage responses	£1,999 (one-off)
Data migration	Import existing audit data from spreadsheets or legacy systems	£1,999 (one-off)
White labelling	Platform branded to end-hirer organisation identity	£9,999 (one-off setup)

Table 7: Optional Platform Add-Ons

Note: These are one-off platform configuration services included in Lot 2b pricing.

Service Levels and Support

Platform Availability

- **Uptime target:** 99.5% per calendar month (measured 24/7)
- **Planned maintenance:** Maximum 4 hours/month (notified 5 working days in advance, outside peak hours where possible)

Support Hours

- **Standard support:** Mon–Fri, 09:00–17:00 GMT (email/ticketing system)
- **Response times:**
 - Critical issues (platform down): 2-hour response, 4-hour resolution target
 - Feature issues: 4-hour response, 24-hour resolution target
 - General queries: 1-day response

Data Security and Compliance

- **GDPR-compliant:** Data Processing Agreement (DPA) included
- **Encryption:** TLS 1.2+ in transit; AES-256 at rest
- **Backups:** Daily backups, 30-day retention
- **Disaster recovery:** 4-hour RTO, 1-hour RPO
- **Cyber Essentials certification** maintained

Multi-Year Commitment Discount

For buyers committing to longer initial contract terms:

- 10% discount on the annual subscription price when you sign up for an initial 2-year term.
- 15% discount on the annual subscription price when you sign up for an initial 3-year term.

Examples:

- Agency normally pays £1,999/year → £1,799/year with a 10% discount on a 2-year commitment.
- Umbrella (PAYE+CIS) normally pays £2,499/year → £2,124/year (rounded to £2,125/year) with a 15% discount on a 3-year commitment.

The discounted annual price applies for the full duration of the 2- or 3-year initial term. Standard pricing resumes at renewal unless a new multi-year discount is agreed.

How to Get Started

Step 1: Contact Us

Email us at info@opraas.co.uk or call 01625 900744 to discuss your requirements.

Step 2: Place Your Order

Work with your procurement team to create a Call-Off Order Form via the G-Cloud 15 Digital Marketplace (RM1557.15, Lot 2b).

Step 3: Onboarding (2–4 Weeks)

We'll set up your platform, configure your branding, create user accounts, and provide admin training.

Step 4: Go Live

Start using LSCA 2.0 to manage your supply chain compliance.

Frequently Asked Questions

Q: Can I cancel mid-contract?

A: You can terminate with 60 days' written notice before your contract renewal date. No penalty charges, but no pro-rata refunds for unused months.

Q: What if I only have 2 internal users – do I still pay £8,999?

A: Yes. The end-hirer subscription is £8,999/year regardless of user count (1 user or 100 users). This gives you flexibility to scale without worrying about per-seat charges.

Q: Can agencies and umbrellas use the platform without an end-hirer contract?

A: Yes. Agencies and umbrellas can subscribe independently to prepare for LSCA audits and demonstrate compliance to multiple clients.

Q: If an umbrella operates both PAYE and CIS, which subscription should I choose?

A: Choose the **Umbrella (PAYE + CIS) subscription at £2,499/year**. This covers both operating modes under one licence (saving £500 compared to two separate subscriptions).

Q: Are there any charges for data storage or platform updates?

A: No. Evidence upload, storage, and quarterly platform updates are included in your subscription.

Q: Is the automated Deep Dive analysis included in the subscription price?

A: Yes. All subscriptions include automated AI-powered Deep Dive analysis as standard platform functionality. If you require tailored consultancy or board-level reporting beyond the automated analysis, these services can be procured separately under a suitable consultancy or cloud support agreement.

Q: Can I add more than 5 users to an agency or umbrella subscription?

A: The standard subscription includes 1–5 users. If you need more, contact us for a custom quote.

Q: Is the pricing fixed for the duration of the G-Cloud 15 framework?

A: Yes. Under Framework Schedule 3, we cannot increase unit prices during the framework period (only decrease them). Your subscription renews at the same price each year unless we notify you of a price reduction.

Q: What happens to my data if I cancel?

A: You can request a data export (CSV/JSON format) at contract end. We provide 30 days' free access to a read-only archive, after which your data is securely deleted per GDPR requirements.

Contact Information

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Framework Reference: RM1557.15 (G-Cloud 15), Lot 2b – Software as a Service

Summary: Why Choose LSCA 2.0?

1. Simple, predictable pricing; no hidden fees, no per-user charges for end-hirers
2. Built for UK public sector compliance; HMRC LSCA, JSL, CFA, Modern Slavery, Employment Rights Act
3. Self-service platform; agencies and umbrellas manage their own audits, reducing end-hirer admin burden
4. Automated compliance scoring; real-time dashboards and red-flag alerts
5. AI-powered Deep Dive analysis included; standardised compliance insights in all subscriptions
6. GDPR-compliant; secure evidence storage with time-stamping
7. No IT infrastructure required; cloud-based SaaS, accessible from any device
8. G-Cloud 15 framework pricing; no negotiation needed; order directly via Digital Marketplace
9. UK-based support; email support Mon–Fri, annual compliance review included
10. Flexible umbrella pricing – separate subscriptions for PAYE, CIS, or combined modes

Ready to simplify your labour supply chain compliance?

Contact OPRaaS today to schedule a demo or place your order via G-Cloud 15.

End of LSCA 2.0 Pricing Document (Lot 2b)

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Authorised by: Chris Dunn, Managing Director, OPRaaS Ltd