

Lone Working App

BY VATIX

Key Features:

 SOS button	✓	 iOS & Android	✓
 Discreet activation	✓	 Update messages	✓
 Timed check-ins	✓	 BS8484 certified	✓

WHAT'S INCLUDED

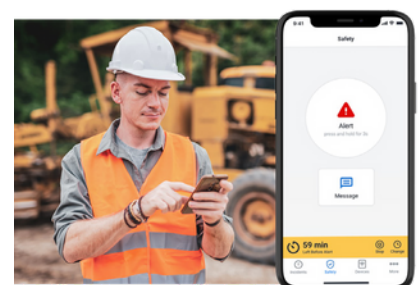
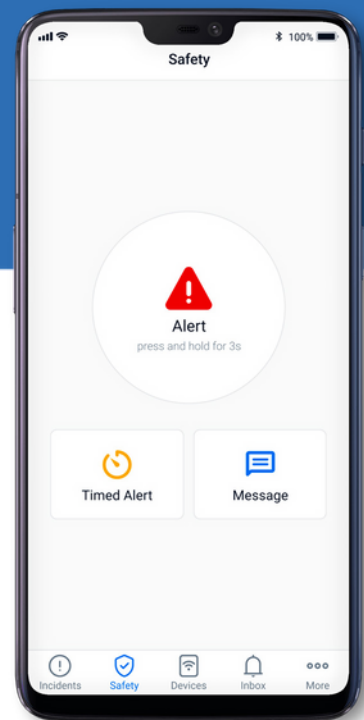
① Lone Working App

Workers can raise the alarm from a smartphone to get immediate help in case of an emergency.

An alarm can be activated by pressing the SOS button or using our discreet activation feature. Once triggered, it initiates a call between the user and the alarm responder.

② Timed Check-ins

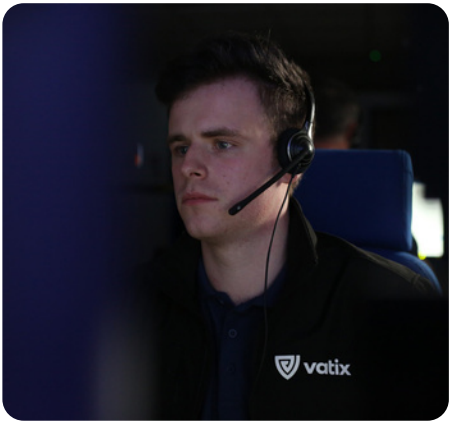
Staff can set a Timed Alert while working alone or at risk. If the Timed Alert is not closed down before it expires, the app will initiate the alarm activation procedure and one of our alarm responders will perform a welfare check.



③ 24/7 Alarm Monitoring

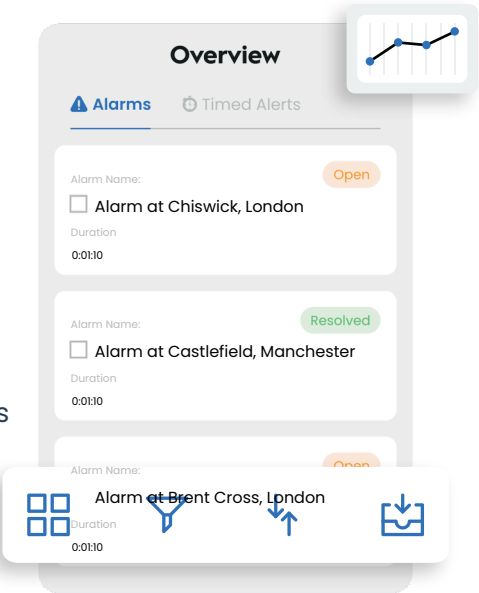
When the alarm is activated, the mobile phone initiates a call between the user and a highly trained operator at one of our two 24/7 Alarm Receiving Centres.

Our two state-of-the-art Alarm Receiving Centres meet the highest quality standards, as demonstrated by certification to BS 7858, BS8484: 2021, BS EN 50518:2019 Category 1, ISO 27001, BS 9518:2021 and all operational requirements detailed in the NPCC Alarms Policy.



④ Vatix Web Portal

- ✓ Access timestamped incident records to streamline compliance and incident management
- ✓ Monitor usage and engagement through a live dashboard
- ✓ Create custom response profiles, ensuring the right people are contacted in emergencies
- ✓ Assign and unassign app licences to users in just a few clicks
- ✓ Set up teams and manage user permissions
- ✓ Every user can log in to our web portal



Trusted by over
45,000 users

4.7 ★★★★★
Capterra



Accreditations





Safe Pro

BY VATIX

Key Features:



SOS button



Roaming SIM



Fall detection



All-day battery life



4G/HD audio calls



Locations (GPS and Wi-Fi for indoor positioning)



WHAT'S INCLUDED

① Lone Working Device

Equipped with two-way audio, GPS, Wi-Fi, fall detection, and an extended battery life, the Safe Pro is a 4G alarm device designed to provide protection for lone workers.

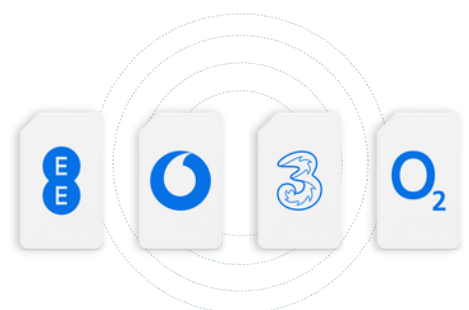
In the event of an emergency, an alarm can be activated by pressing the SOS button or through fall detection. Once triggered, the device initiates a call with the alarm responder.



② Roaming SIM Card

Our device is equipped with a multi-network SIM card that allows it to connect to several of the UK's largest mobile networks, ensuring maximum signal coverage.

The device plan includes minutes and data for alarm calls and location updates.

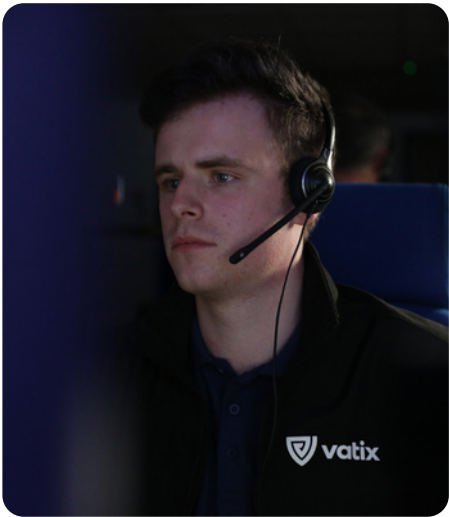


3 24/7 Alarm Monitoring

When the alarm is activated, the device initiates a call between the user and a highly trained operator at one of our two 24/7 Alarm Receiving Centres.

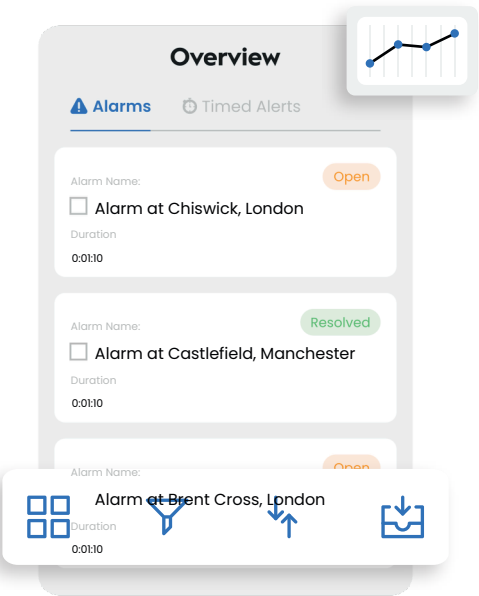
The user can speak with the alarm responder through the device’s microphone and loudspeaker.

Our two state-of-the-art Alarm Receiving Centres meet the highest quality standards, as demonstrated by certification to BS 7858, BS8484: 2021, BS EN 50518:2019 Category 1, ISO 27001, BS 9518:2021 and all operational requirements detailed in the NPCC Alarms Policy.



4 Vatrix Web Portal

- ✓ Access timestamped incident records to streamline compliance and incident management
- ✓ Monitor usage and engagement through a live dashboard
- ✓ Create custom response profiles, ensuring the right people are contacted in emergencies
- ✓ Assign and unassign devices to users in just a few clicks
- ✓ Set up teams and manage user permissions
- ✓ Every user can log in to our web portal



Trusted by over
45,000 users

4.7 ★★★★★
Capterra



UNIVERSITY OF
CAMBRIDGE



Accreditations

