



ITNextGen Limited
Digital Technology Specialists

G-Cloud 15 Service Design Document

AI Strategy Development & Roadmap Service

ITNextGen Limited

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Service Overview

ITNextGen's AI Strategy Development & Roadmap service provides AI strategists who develop comprehensive artificial intelligence strategies, roadmaps, and governance frameworks for public sector organisations. We enable responsible AI adoption, identify high-value use cases, assess organisational readiness, and create actionable implementation plans aligned with government AI ethics and data strategies.

Service Description

Our consultants conduct AI maturity assessments, facilitate use case discovery workshops, evaluate technology options, develop business cases, and create multi-year AI roadmaps. We establish AI governance frameworks covering ethics, risk management, data quality, and regulatory compliance. All strategies align with Central Digital and Data Office guidance and OECD AI Principles.

Service Benefits

- Strategic AI alignment ensuring investments deliver organisational objectives
- Prioritised use cases based on value, feasibility, and impact
- Reduced AI risks through comprehensive governance and ethics frameworks
- Better ROI from AI with validated business cases justification
- Improved readiness via capability gap analysis and recommendations
- Enhanced stakeholder confidence through responsible AI commitments
- Faster implementation with clear roadmaps and actionable plans

Service Features

- UK-based AI strategists with public sector transformation experience
- AI maturity assessment frameworks and readiness evaluations
- Use case discovery and prioritisation using value-impact matrices
- Responsible AI framework development covering ethics and bias
- AI governance establishment including risk management and oversight
- Technology landscape analysis across AI platforms and vendors
- SC/DV eligible consultants for sensitive government AI strategy

Service Scope

The service covers AI vision development, maturity assessment, use case identification, feasibility analysis, technology evaluation, roadmap creation, governance establishment, and change management. We specialise in responsible AI frameworks, data strategy alignment, capability building, vendor selection, and pilot programme design. Consultants facilitate executive workshops and stakeholder engagement.

Deliverables

Typical deliverables include AI strategies, maturity assessments, use case catalogues, business cases, AI roadmaps, governance frameworks, ethics guidelines, risk assessments, technology evaluations,



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capability plans, and stakeholder engagement materials. All frameworks align with CDDO guidance and OECD AI Principles.

Onboarding and Offboarding

At service initiation, ITNextGen agrees scope, roles, SFIA levels, delivery approach, and reporting cadence with the buyer. Consultants are onboarded in line with buyer security and access processes. On completion, structured handover and knowledge transfer are provided, and access to buyer systems is removed in accordance with agreed offboarding procedures.

Security and Compliance

The service operates in alignment with ISO/IEC 27001 information security principles and UK government cloud security guidance. Consultants follow role-based access controls, least-privilege principles, secure change management, and incident reporting processes. Where required, consultants may be SC/DV eligible and comply with buyer-specific security requirements.

Service Constraints

Delivery is UK-based and remote-first; on-site engagement is available by agreement. Buyer access to relevant systems, environments, and data is required. Use of specific tools or platforms may require buyer-provided licences. Performance depends on timely buyer feedback, approvals, and access to subject matter experts.

Exit Management

At the end of the engagement, ITNextGen provides agreed deliverables, documentation, and knowledge transfer. All access to buyer systems is removed in line with buyer offboarding policies and contractual requirements.