

**Kick**

SERVICE DEFINITION DOCUMENT

KickSecure Managed DMARC DKIM Service

About Kick

Kick ICT Group are one of the UK's leading independent ICT services businesses, with a talented and highly skilled team that provide outstanding service and value to our clients. Our four divisions, Technical, Dynamics, Infor and Communications allow us to deliver tailored expertise to each client.

Founded in 2015, we've grown rapidly with **nine** acquisitions, combining over **40 years** of expertise and service from respected industry players Castle and Talon.

We pride ourselves on our commitment to providing outstanding IT solutions, services and support. Yet we believe that it's how we work with people that is most important to us.

You can trust in our expertise. *We're here to help.*

About the service

KickSecure's Managed DMARC/DKIM Service offers a solution tailored to enhance the security of your email communications. In an era marked by rapidly evolving cyber threats, ensuring the authenticity and protection of your emails against misuse is paramount. Our service not only secures your email environment but also helps ensure that your communications are delivered accurately, thus safeguarding your organisation's domain from exploitation through spoofing and phishing attacks.

Service Features

Initial Setup and Configuration: Comprehensive management of the entire setup process, including meticulous domain verification and precise configuration of your DMARC and DKIM policies, to ensure your email systems are optimised for the highest security standards from the start.

Comprehensive Email Security: Implementation of DMARC and DKIM protocols that rigorously authenticate your email senders, drastically reducing the risk of your domains being compromised in spoofing and phishing schemes.

Continuous Monitoring and Management: Our dedicated team persistently monitors your email traffic and analyses DMARC reports, ensuring that your email authentication standards are consistently upheld to the highest level.

Enhanced Deliverability: By establishing a solid and trustworthy reputation for your domain, our service significantly enhances email deliverability rates, ensuring your messages reliably reach their intended recipients without interference.

In-depth Visibility and Reporting: Provision of detailed, comprehensive reports that deliver actionable insights into your email traffic, authentication results, and overall security posture, enabling you to identify and respond effectively to potential security threats.

Service Benefits

Superior Email Integrity: Our service ensures that every email is authenticated with precision, protecting against identity spoofing and elevating the integrity of your communications.

Robust Defence Against Cyber Threats: By securing your email domain against unauthorized use and exploitation, our service forms a formidable defence against prevalent cyber threats, significantly enhancing your cybersecurity landscape.

Strategic Security Insights: Regular, detailed reporting furnishes your organisation with critical insights into email security trends, potential vulnerabilities, and the effectiveness of current security measures, empowering you with the knowledge to proactively fortify your defences.

Operational Excellence and Reliability: Through proactive monitoring and expert management, our service minimises disruptions and optimises the performance of your email systems, ensuring operational excellence and reliability in your day-to-day communications.

Why choose Kick?

Our focus on customer satisfaction, coupled with the deployment of advanced security technologies and a team of dedicated email security experts, positions KickSecure's Managed DMARC/DKIM Service as your partner in securing your email communications against today's sophisticated cyber threats.

Contact us

For comprehensive details or to enhance your email security, visit kickict.co.uk, email ask@kickict.co.uk, or contact us directly at 01698 844 600. Secure your digital communications today and step into a safer cyber future with KickSecure.

Delivering a strong, sustainable financial performance

The efforts of our highly skilled and talented team have been demonstrated through our continued year-on-year growth. We are transparent in sharing our financial performance, detailed below, to provide customers and stakeholders with the continued assurance in the strength and sustainability of our business model and suitability of Kick as your IT partner of choice.

2024/2025 Financials



Why Kick for Managed IT & Support?

45+

Skilled
Specialists

300 years

Combined
experience

4.9/5

for customer
support

24/7

Support

Expertise

We are experts. Add over 300 years of combined experience across our managed IT team into your business, rated 4.9/5 for customer support from thousands of customer reviews.

Solutions

We work with the best. From support to datacentre to virtualisation to digital transformation within the modern workplace, we provide solutions from the world's leading technology vendors.

Innovation

We provide next-generation services. With leading solutions backed by our in-house team of experts from Microsoft Azure through to the latest vulnerability scanning functionality included within our standard Managed Services offering.

Accreditations

We have the badges. With Microsoft Solutions Partner, N-Able Elite, Citrix and Cyber Essentials accreditations, we ensure our people have the specialist skills to provide outstanding support and products to our customers.

Strategy

We are here to help. Alongside your appointed account manager, we will work collaboratively to implement the technology that will secure and modernise your IT environment today and set in place your roadmap for the future.

Find out more by searching
'Kick Managed IT'