

Digital Marketplace

Cyber Security Consultancy



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OUR QUALIFICATIONS AND PARTNERSHIPS

We boast a team of highly skilled professionals with extensive expertise in software development, cloud architecture, and IT management. Our certifications and qualifications attest to our commitment to excellence and our ability to deliver top-tier solutions. Additionally, we have cultivated strategic partnerships with leading technology vendors and cloud service providers. These partnerships enable us to leverage cutting-edge tools, access specialised resources, and deliver enhanced value to our clients. Through collaborative relationships with industry leaders, we stay at the forefront of innovation and provide you with best-in-class solutions tailored to your unique needs.

OUR CERTIFICATIONS

As a company accredited to and rigorously following ISO 27001 and ISO 9001 certifications, adhering to ITIL Version 4 principles, and holding Cyber Essential Plus certification while also serving as a Cyber Essential Certifier, we stand as a premier choice for buyers seeking excellence in software and cloud infrastructure services. Our commitment to these industry-leading standards demonstrates our dedication to security, quality, and best practices in service delivery. By aligning with ISO 27001 and ISO 9001, we ensure robust information security management systems and quality management processes, providing clients with peace of mind regarding data protection and service reliability. Our adherence to ITIL Version 4 principles guarantees efficient and effective service delivery, while our Cyber Essential Plus certification underscores our commitment to cybersecurity best practices. Additionally, our role as a Cyber Essential Certifier further enhances our expertise in assessing and certifying cybersecurity measures. These accreditations and certifications collectively position us as a trusted partner capable of delivering high-quality, secure, and reliable solutions that meet the diverse needs of our clients, making us an exceptional choice for buyers seeking excellence in software and cloud infrastructure services.



SERVICE SUMMARY

Our Cyber Security Consultancy service is dedicated to safeguarding businesses, organisations, and individuals against the growing threat of cyberattacks. We offer comprehensive solutions tailored to address the specific needs and vulnerabilities of our clients' digital environments. Our services encompass a range of offerings, including risk assessments, penetration testing, incident response planning, security audits, and ongoing monitoring and support. By leveraging cutting-edge technology, industry best practices, and expert knowledge, we help our clients mitigate risks, protect sensitive data, and maintain the integrity and availability of their digital assets. Whether it's securing networks, systems, applications, or educating employees about cyber hygiene, our consultancy service is committed to providing proactive and effective defence against cyber threats.



SERVICE FEATURES

- 🔗 Custom risk assessments: Identify threats, tailor strategies for mitigation.
- 🔗 Penetration testing: Detect vulnerabilities, fortify defences against cyber threats.
- 🔗 Incident response planning: Swift, effective breach handling strategies.
- 🔗 Security audits: Ensure compliance, resilience against emerging threats.
- 🔗 Continuous monitoring: Prompt detection, response to security incidents.
- 🔗 Employee training: Promote cyber hygiene, prevent social engineering attacks.
- 🔗 Network security: Secure against unauthorised access, intrusions.
- 🔗 Endpoint protection: Safeguard devices, prevent malware infections.
- 🔗 Data encryption: Protect sensitive information from unauthorised access.
- 🔗 Vendor risk management: Assess, mitigate security risks from third-party suppliers.

SERVICE BENEFITS

- 🔗 Stronger security posture: Protect assets, ensure compliance, minimise vulnerabilities.
- 🔗 Early threat detection: Prevent breaches, reduce damage, enhance cyber resilience.
- 🔗 Swift incident response: Minimise downtime, restore operations, mitigate impact.
- 🔗 Regulatory compliance assurance: Avoid fines, protect reputation, ensure legality.
- 🔗 Peace of mind: Focus on objectives, trust in robust defences.
- 🔗 Enhanced productivity: Uninterrupted workflows, less downtime from security incidents.
- 🔗 Cost savings: Prevent breaches, minimise financial losses, avoid legal fees.
- 🔗 Reputation protection: Preserve trust, mitigate damage from security incidents.
- 🔗 Resource efficiency: Target investments, prioritise security measures effectively.
- 🔗 Competitive edge: Demonstrate commitment to security, gain client trust.

ONGOING SUPPORT

Onboarding

We facilitate a seamless onboarding process, guiding you through the setup and configuration of the software and cloud infrastructure. Our comprehensive onboarding plan ensures that your team is equipped with the necessary knowledge and resources to effectively utilise the system from day one, minimising downtime and maximising productivity.

Monitoring and Performance Optimisation

We provide continuous monitoring of your new software and associated cloud infrastructure to ensure optimal performance. Our proactive approach identifies and addresses performance issues or bottlenecks promptly, ensuring smooth operation.

Security Updates and Patch Management

Regular security updates, patches, and hotfixes are applied to the software and underlying cloud infrastructure. This ensures mitigation of vulnerabilities and protection against cyber threats, safeguarding your environment.

Backup and Disaster Recovery

We implement and maintain robust backup and disaster recovery solutions for software. These measures safeguard your data and ensure business continuity in the event of system failures, data loss, or cyberattacks, providing peace of mind.

User Training and Support

Our team provides ongoing training and support to users of the software. We address user queries, issues, and feedback promptly, empowering users to effectively utilise the software and maximise its benefits.

Scalability and Growth Planning

We monitor usage patterns and system resource utilisation to anticipate future growth and scalability requirements. Working closely with you, we develop and implement plans for scaling the software and infrastructure as needed, ensuring seamless expansion.

Compliance and Governance

We stay abreast of regulatory requirements and industry standards relevant to your business. Our implementation of governance frameworks ensures that the software and cloud infrastructure remain compliant, maintaining data privacy and security.

Performance Reviews and Reporting

Regular performance reviews are conducted to assess the effectiveness of the software and cloud infrastructure. Insights gained from these reviews are used to identify areas for improvement and optimisation, ensuring continuous enhancement.

Cost Optimisation

We continuously evaluate the cost-effectiveness of the software and cloud infrastructure. Identifying opportunities for cost optimisation without compromising performance or security, we help you achieve maximum value from your investment.

Vendor Management

As your liaison with software vendors and cloud service providers, we manage vendor relationships, contracts, and service level agreements (SLAs). This ensures that you receive timely support and assistance whenever needed, enhancing your overall experience.

Regular Communication and Planning

We maintain open communication channels with you to discuss ongoing needs, challenges, and opportunities. Collaborating on strategic planning initiatives, we align the software and cloud infrastructure with your business objectives, driving success.

Exit Plan

In the event of transitioning away from the software or cloud infrastructure, we assist in developing and executing an exit plan. This includes data migration strategies, vendor contract terminations, and ensuring minimal disruption to your operations. Our goal is to facilitate a smooth transition while preserving data integrity and minimising any potential risks or challenges.