

Digital Marketplace

Cyber Essentials and Cyber Essential Plus Certification

OUR QUALIFICATIONS AND PARTNERSHIPS

We boast a team of highly skilled professionals with extensive expertise in software development, cloud architecture, and IT management. Our certifications and qualifications attest to our commitment to excellence and our ability to deliver top-tier solutions. Additionally, we have cultivated strategic partnerships with leading technology vendors and cloud service providers. These partnerships enable us to leverage cutting-edge tools, access specialised resources, and deliver enhanced value to our clients. Through collaborative relationships with industry leaders, we stay at the forefront of innovation and provide you with best-in-class solutions tailored to your unique needs.

- 🔗 Certifications from technology vendors like Microsoft, Cisco, or VMware show our proficiency in implementing and managing the specific technology solutions commonly used.
- 🔗 Familiarity with regulations governing data protection and privacy.
- 🔗 ITIL (Information Technology Infrastructure Library) certification demonstrates our proficiency in IT service management practices, which is beneficial for efficiently managing IT services in educational environments.
- 🔗 Collaborations with cybersecurity vendors allows us to leverage cutting-edge security solutions to protect clients from evolving cyber threats.

OUR CERTIFICATIONS

As a company accredited to and rigorously following ISO 27001 and ISO 9001 certifications, adhering to ITIL Version 4 principles, and holding Cyber Essential Plus certification while also serving as a Cyber Essential Certifier, we stand as a premier choice for buyers seeking excellence in software and cloud infrastructure services. Our commitment to these industry-leading standards demonstrates our dedication to security, quality, and best practices in service delivery. By aligning with ISO 27001 and ISO 9001, we ensure robust information security management systems and quality management processes, providing clients with peace of mind regarding data protection and service reliability. Our adherence to ITIL Version 4 principles guarantees efficient and effective service delivery, while our Cyber Essential Plus certification underscores our commitment to cybersecurity best practices. Additionally, our role as a Cyber Essential Certifier further enhances our expertise in assessing and certifying cybersecurity measures. These accreditations and certifications collectively position us as a trusted partner capable of delivering high-quality, secure, and reliable solutions that meet the diverse needs of our clients, making us an exceptional choice for buyers seeking excellence in software and cloud infrastructure services.

SERVICE SUMMARY

Our Cyber Essentials and Cyber Essentials Plus Support service is designed to assist organisations in achieving and maintaining Cyber Essentials certification. Cyber Essentials is a UK government-backed scheme aimed at helping businesses protect themselves against common cyber threats. The service provides comprehensive guidance, assessments, and support tailored to your organisation's specific needs, ensuring compliance with Cyber Essentials requirements. Whether you're looking to attain the basic Cyber Essentials certification or the more advanced Cyber Essentials Plus certification, our support service helps you navigate the process efficiently and effectively, bolstering your cybersecurity posture along the way.

We are a fully trained and licenced Certification Body for the Government-backed Cyber Essentials certifications. With the rapidly increasing cyber-crimes, there's no better time than present to ensure the necessary cyber security safeguards. These certifications not only help counter the increasingly complex and dangerous cyber threats, but also help solidify your commitment to cybersecurity. Creative Networks has helped hundreds of organisations become Cyber Essentials certified, and we can help you do the same.

Our Cyber Security Essentials certification service is the simplest way to get certified to Government standards. Following our initial audit, we will perform a comprehensive audit that considers the five controls in the scheme. Following this audit, we will provide a bespoke report identifying your vulnerabilities and the improvements required for certification.

We can build the cyber security measures required on your behalf, and we also provide training and ongoing support. Once we are satisfied with your cyber security, we will certify your business under the Cyber Security Essentials scheme.

We can also go further than Cyber Essentials. We can create advanced security controls that deal with rarer, more complex threats, such as DDoS attacks. We'll recommend a range of new security measures following the audit.

SERVICE FEATURES

- ⑧ Compliance guidance for Cyber Essentials certifications.
- ⑧ Tailored assessments for unique cybersecurity needs.
- ⑧ Help implementing essential security controls.
- ⑧ Vulnerability scanning and penetration testing.
- ⑧ Ongoing support for compliance maintenance.
- ⑧ Expert advice on risk mitigation strategies.
- ⑧ Training to educate staff on cyber threats.
- ⑧ Continuous monitoring of security measures.
- ⑧ Remediation support for vulnerabilities.
- ⑧ Preparation for Cyber Essentials Plus assessment.

SERVICE BENEFITS

- ⑧ Certified security measures for enhanced protection against cyber threats.
- ⑧ Streamlined processes with tailored cybersecurity solutions for efficiency.
- ⑧ Expert guidance boosts resilience against cyber attacks.
- ⑧ Reduced risk of data breaches and financial losses.
- ⑧ Confidence in cybersecurity posture and compliance status.
- ⑧ Efficient vulnerability identification and mitigation.
- ⑧ Empowered staff with cybersecurity training and awareness.
- ⑧ Proactive monitoring ensures ongoing security effectiveness.
- ⑧ Cost-effective path to Cyber Essentials certification.
- ⑧ Simplified preparation for Cyber Essentials Plus assessment.



ONGOING SUPPORT

Onboarding

We facilitate a seamless onboarding process, guiding you through the setup and configuration of the software and cloud infrastructure. Our comprehensive onboarding plan ensures that your team is equipped with the necessary knowledge and resources to effectively utilise the system from day one, minimising downtime and maximising productivity.

Monitoring and Performance Optimisation

We provide continuous monitoring of your new software and associated cloud infrastructure to ensure optimal performance. Our proactive approach identifies and addresses performance issues or bottlenecks promptly, ensuring smooth operation.

Security Updates and Patch Management

Regular security updates, patches, and hotfixes are applied to the software and underlying cloud infrastructure. This ensures mitigation of vulnerabilities and protection against cyber threats, safeguarding your environment.

Backup and Disaster Recovery

We implement and maintain robust backup and disaster recovery solutions for software. These measures safeguard your data and ensure business continuity in the event of system failures, data loss, or cyberattacks, providing peace of mind.

User Training and Support

Our team provides ongoing training and support to users of the software. We address user queries, issues, and feedback promptly, empowering users to effectively utilise the software and maximise its benefits.

Scalability and Growth Planning

We monitor usage patterns and system resource utilisation to anticipate future growth and scalability requirements. Working closely with you, we develop and implement plans for scaling the software and infrastructure as needed, ensuring seamless expansion.

Compliance and Governance

We stay abreast of regulatory requirements and industry standards relevant to your business. Our implementation of governance frameworks ensures that the software and cloud infrastructure remain compliant, maintaining data privacy and security.

Performance Reviews and Reporting

Regular performance reviews are conducted to assess the effectiveness of the software and cloud infrastructure. Insights gained from these reviews are used to identify areas for improvement and optimisation, ensuring continuous enhancement.

Cost Optimisation

We continuously evaluate the cost-effectiveness of the software and cloud infrastructure. Identifying opportunities for cost optimisation without compromising performance or security, we help you achieve maximum value from your investment.

Vendor Management

As your liaison with software vendors and cloud service providers, we manage vendor relationships, contracts, and service level agreements (SLAs). This ensures that you receive timely support and assistance whenever needed, enhancing your overall experience.

Regular Communication and Planning

We maintain open communication channels with you to discuss ongoing needs, challenges, and opportunities. Collaborating on strategic planning initiatives, we align the software and cloud infrastructure with your business objectives, driving success.

Exit Plan

In the event of transitioning away from the software or cloud infrastructure, we assist in developing and executing an exit plan. This includes data migration strategies, vendor contract terminations, and ensuring minimal disruption to your operations. Our goal is to facilitate a smooth transition while preserving data integrity and minimising any potential risks or challenges.