

Digital Marketplace

ISO 27001 Gap Analysis



OUR QUALIFICATIONS AND PARTNERSHIPS

We boast a team of highly skilled professionals with extensive expertise in software development, cloud architecture, and IT management. Our certifications and qualifications attest to our commitment to excellence and our ability to deliver top-tier solutions. Additionally, we have cultivated strategic partnerships with leading technology vendors and cloud service providers. These partnerships enable us to leverage cutting-edge tools, access specialised resources, and deliver enhanced value to our clients. Through collaborative relationships with industry leaders, we stay at the forefront of innovation and provide you with best-in-class solutions tailored to your unique needs.

OUR CERTIFICATIONS

As a company accredited to and rigorously following ISO 27001 and ISO 9001 certifications, adhering to ITIL Version 4 principles, and holding Cyber Essential Plus certification while also serving as a Cyber Essential Certifier, we stand as a premier choice for buyers seeking excellence in software and cloud infrastructure services. Our commitment to these industry-leading standards demonstrates our dedication to security, quality, and best practices in service delivery. By aligning with ISO 27001 and ISO 9001, we ensure robust information security management systems and quality management processes, providing clients with peace of mind regarding data protection and service reliability. Our adherence to ITIL Version 4 principles guarantees efficient and effective service delivery, while our Cyber Essential Plus certification underscores our commitment to cybersecurity best practices. Additionally, our role as a Cyber Essential Certifier further enhances our expertise in assessing and certifying cybersecurity measures. These accreditations and certifications collectively position us as a trusted partner capable of delivering high-quality, secure, and reliable solutions that meet the diverse needs of our clients, making us an exceptional choice for buyers seeking excellence in software and cloud infrastructure services.



SERVICE SUMMARY

Our ISO 27001 Gap Analysis service is designed to help organisations assess their current information security management system (ISMS) against the requirements of the ISO/IEC 27001 standard. Essentially, it involves identifying any gaps or areas of non-compliance between the organisation's existing practices and the requirements outlined in the ISO 27001 standard. By conducting this analysis, organisations can gain valuable insights into their current security posture, prioritise areas for improvement, and develop a roadmap for achieving ISO 27001 certification.

We offer full ISO 27001 auditing and IT consultancy to help things run smoother. By providing a clear view of where your business stands concerning ISO compliance, we can work with you to create a unique strategy for achieving IT security success. To do this, we offer full audits, create the IT structures needed to pass the ISO audit, and create dynamic operation styles that suit your company's objectives. By ensuring your ISO procedures work for every inch of your business, they are more likely to stand the test of time and have the desired results.

Alongside detailed planning, we also recommend our 24/7 IT support services, which means any potential issues can be resolved quickly. This is essential for dealing with any security breaches and ensuring you have the support needed to rectify issues as soon as they arise.

As part of our promise to provide safe-to-use and ISO-compliant operating systems, we also provide professional Microsoft 365 and Dynamics configurations allowing a fluid business continuity approach. Having a secure online element for your business means that teams can access the resources they need from any location without data breaches.

Our aim is to integrate safe working practices into every part of your operating strategy, meaning you always stay protected.

SERVICE FEATURES

- ⑧ Thorough security practice assessment.
- ⑧ Identify gaps, ensure compliance.
- ⑧ Personalised roadmap for ISO 27001.
- ⑧ Expert data security enhancement guidance.
- ⑧ Prioritise risk mitigation areas effectively.
- ⑧ Detailed analysis report, strengths & weaknesses.
- ⑧ Strengthen info security with expert recommendations.
- ⑧ Implement necessary security measures and controls.
- ⑧ Continuous support through certification process.
- ⑧ Tailored solutions for organisational needs.

SERVICE BENEFITS

- ⑧ Strengthen data protection, reduce vulnerabilities.
- ⑧ Streamline compliance efforts, save time and resources.
- ⑧ Improve risk management, safeguard sensitive information effectively.
- ⑧ Boost credibility, trust among stakeholders with enhanced security.
- ⑧ Enhance resilience against cyber threats, potential breaches.
- ⑧ Align with international standards for industry recognition, credibility.
- ⑧ Increase operational efficiency through optimised security processes.
- ⑧ Identify cost-effective security enhancement solutions.
- ⑧ Empower employees with better security knowledge, skills.
- ⑧ Foster continuous improvement in information security culture.



ONGOING SUPPORT

Onboarding

We facilitate a seamless onboarding process, guiding you through the setup and configuration of the software and cloud infrastructure. Our comprehensive onboarding plan ensures that your team is equipped with the necessary knowledge and resources to effectively utilise the system from day one, minimising downtime and maximising productivity.

Monitoring and Performance Optimisation

We provide continuous monitoring of your new software and associated cloud infrastructure to ensure optimal performance. Our proactive approach identifies and addresses performance issues or bottlenecks promptly, ensuring smooth operation.

Security Updates and Patch Management

Regular security updates, patches, and hotfixes are applied to the software and underlying cloud infrastructure. This ensures mitigation of vulnerabilities and protection against cyber threats, safeguarding your environment.

Backup and Disaster Recovery

We implement and maintain robust backup and disaster recovery solutions for software. These measures safeguard your data and ensure business continuity in the event of system failures, data loss, or cyberattacks, providing peace of mind.

User Training and Support

Our team provides ongoing training and support to users of the software. We address user queries, issues, and feedback promptly, empowering users to effectively utilise the software and maximise its benefits.

Scalability and Growth Planning

We monitor usage patterns and system resource utilisation to anticipate future growth and scalability requirements. Working closely with you, we develop and implement plans for scaling the software and infrastructure as needed, ensuring seamless expansion.

Compliance and Governance

We stay abreast of regulatory requirements and industry standards relevant to your business. Our implementation of governance frameworks ensures that the software and cloud infrastructure remain compliant, maintaining data privacy and security.

Performance Reviews and Reporting

Regular performance reviews are conducted to assess the effectiveness of the software and cloud infrastructure. Insights gained from these reviews are used to identify areas for improvement and optimisation, ensuring continuous enhancement.

Cost Optimisation

We continuously evaluate the cost-effectiveness of the software and cloud infrastructure. Identifying opportunities for cost optimisation without compromising performance or security, we help you achieve maximum value from your investment.

Vendor Management

As your liaison with software vendors and cloud service providers, we manage vendor relationships, contracts, and service level agreements (SLAs). This ensures that you receive timely support and assistance whenever needed, enhancing your overall experience.

Regular Communication and Planning

We maintain open communication channels with you to discuss ongoing needs, challenges, and opportunities. Collaborating on strategic planning initiatives, we align the software and cloud infrastructure with your business objectives, driving success.

Exit Plan

In the event of transitioning away from the software or cloud infrastructure, we assist in developing and executing an exit plan. This includes data migration strategies, vendor contract terminations, and ensuring minimal disruption to your operations. Our goal is to facilitate a smooth transition while preserving data integrity and minimising any potential risks or challenges.