



Pricing Document

G-CLOUD 15

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Cinolla is charged on a subscription fee per activity centre or site location and operates under the following price plans.

Enterprise Price Plan

Monthly Fee: £600 + VAT

Plan Includes:

- Group booking features.
- Online booking portal.
- Courses & events.
- Staff rota.
- Custom forms & waivers.
- Up-to 150 users.
- Up-to 500 staff.
- 100,000 contacts.
- 6000 bookings/per month.
- 500 Resources.
- 100gb cloud file storage.
- Inbound email handling.
- Bespoke document templates.
- User roles & permissions.
- Invoicing.
- Multi-centre support (note that pricing is per centre).
- Configurable automated data archiving/deletion.

Standard Price Plan

Monthly Fee: £360 + VAT

Plan Includes:

- Group booking features.
- Online booking portal.
- Courses & events.
- Staff rota.
- Custom forms & waivers.
- Up-to 15 users
- Up-to 50 staff
- 6000 contacts
- 300 bookings/per month
- 150 Resources
- 30gb cloud file storage
- Inbound email handling
- Bespoke document templates
- User roles & permissions
- Invoicing
- Configurable automated data archiving/deletion.

Bookings Lite

Monthly Fee: £200+VAT

Suitable for business types which aren't multi-activity centres and so need something a bit simpler from a booking system. Activities can still be sold on this plan but there would be a limit of up-to five different activities.

Good examples of where this plan would be a fit could include a high ropes course, sports pitches, small campsites, BBQ booking in country parks.

Features not available on this plan include advanced group booking features (activity scheduling, sub-group management, staff rotas, staff qualifications/signoffs).

On this plan, bookings data and customer data retention limited to 18 months maximum after booking date.

Plan Includes:

- Online booking portal.
- Courses & events.
- Custom forms & waivers.
- Up-to 5 users
- 500 bookings/per month
- Automated data archiving/deletion customer (retention is limited to 18 months maximum after booking date)

Enterprise Add-On Centres

For customers with at least one centre paying the Enterprise price plan (which is the only plan supporting multi-centre), then it is possible to add-on additional smaller centres at a reduced rate subject to limits on the annual total booking value of those add-on centres.

Enterprise Add-On Standard

Monthly Fee: £360+VAT

For add-on centres with an annual total booking value of less than £500,000

Enterprise Add-On Lite

Monthly Fee: £200+VAT

For add-on centres with an annual total booking value of less than £360,000

Enterprise Add-On Micro

Monthly Fee: £100+VAT

For add-on centres with an annual total booking value of less than £250,000

Onboarding Support Charges

Up-to 15 hours of setup support is included free of charge to help with on-boarding and initial setup.

Additional support available in blocks per day charged at £850+VAT.