



Voicescape G-Cloud 15 **Pricing - 2026**

Local Authority

www.voicescape.com



Voicescape Pricing 2026

– Local Authority

All Prices are subject to VAT

All services require an Implementation Fee and a Service Platform Fee

Implementation Fee

One-off payment to onboard the project

-  **Frequency:** One-off at the start of contract
-  **Amount:** 20% of total Annual Recurring Revenue (ARR)
-  **Discount:** 10% reduction for 2-year contracts and 20% reduction on 3-year contracts

Managed Service Fee

Annual Subscription providing access to the technology platform, ongoing Managed Support and Account Management

-  **Frequency:** Annual Subscription
-  **Amount:** See Service banding

Further discount available in return for a case study and marketing support.



Collections

-  **Frequency:** Annual in advance
-  **Amount:** See Service Level
-  **Includes:** Please refer to Service Specification

Service Level	Service	Platform Subscription per Annum (fixed cost)	Collections: Cost per Property per Annum
 Bronze	Summons Collection	£20,000	10p
 Silver	Full Council Tax Collection	£25,000	25p
 Gold	Full Council Tax Collection, NNDR & HBO, Sundry Debts, Adult Social Care Debts.	£30,000	30p

e.g. **50,000 property** Council Tax Base – Summons Collection
 $\text{£20,000} + (50,000 \times \text{£0.10}) = \text{£25,000 per annum}$

e.g. **100,000 property** Council Tax Base – Full Council Tax Collection
 $\text{£25,000} + (100,000 \times \text{£0.25}) = \text{£50,000 per annum}$

Engage

-  **Frequency:** Annual in advance (requires a Platform subscription as above)
-  **Amount:** £0.50 per property per annum.
-  **Includes:** Please refer to Service Specification

Additional Services

Credit Support

Basic £2.00 per record
 Standard £4.00 per record

Rich Communication Services

10% of the annual licence fee



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