

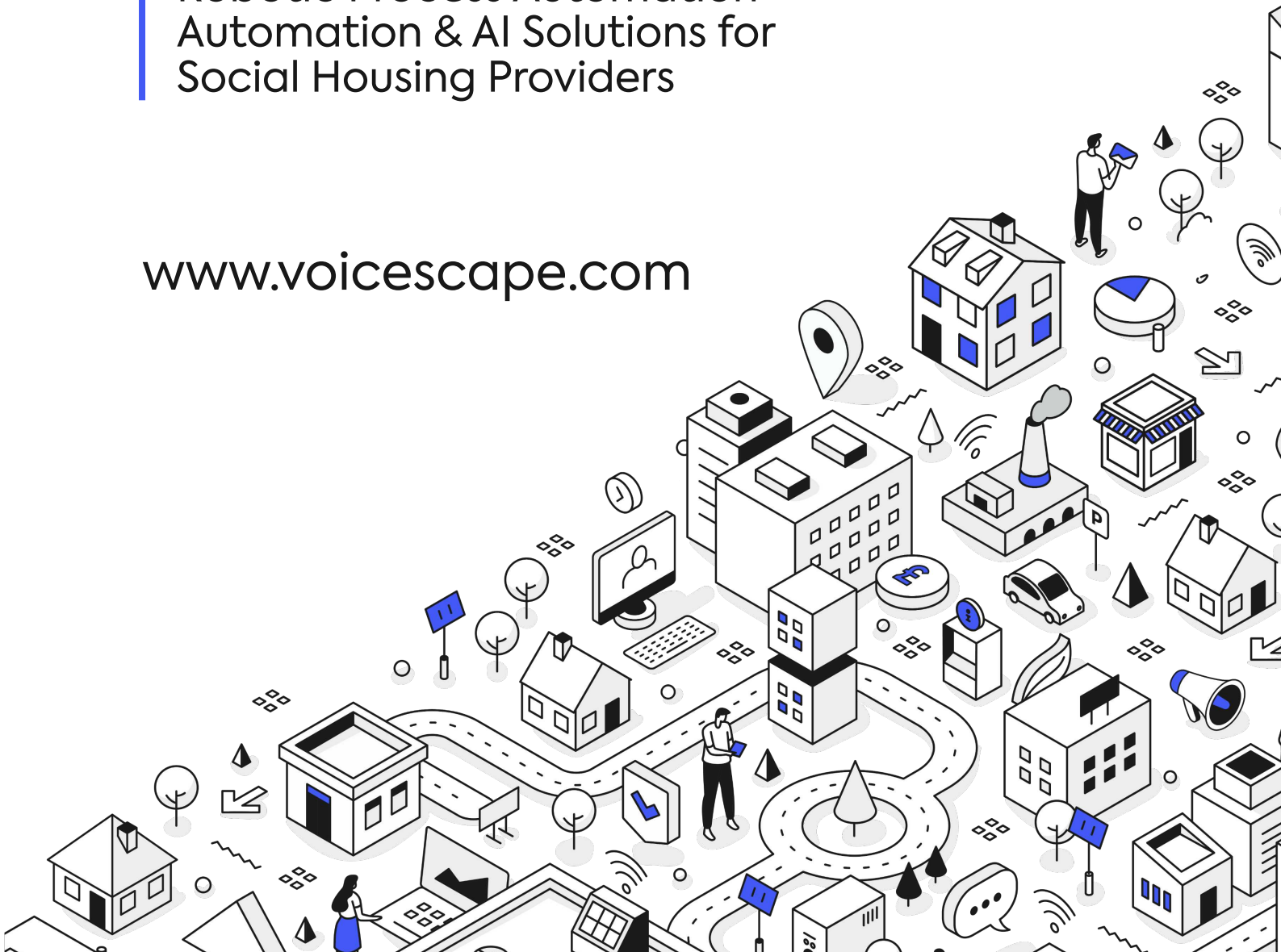


Voicescape G-Cloud 15

Pricing – 2026

Robotic Process Automation – Automation & AI Solutions for Social Housing Providers

www.voicescape.com



Pricing Table Robotic Process Automation [RPA] Software as a Service (SaaS)

All prices are subject to VAT

Additional Automation applications

Annual Recurring Application Fees

Automatic Unattended Platform Fee £15,000 per annum

Manual Attended Platform Fee £8,000 per annum

All application prices are based on a price per number of properties:

Price Band A	
Min Annual Cost	£20,000
Up to 4,999	£ 2.00
5,000 to 9,999	£ 1.90
10,000 to 14,999	£ 1.80
15,000 to 19,999	£ 1.70
20,000 to 24,999	£ 1.55
25,000 to 39,999	£ 1.40
40,000 to 59,999	£ 1.20
60,000+	£ 1.10
20% Annual License fee or	
Min Implementation	£5,000
Max Implementation	£10,000

Price Band A Applications	Add ons at additional cost	
Autodialler integration (Amazon Connect) - core automation	None	
HB applications	None	
Housing Benefit / Universal Credit Overpayments – HBOP / UCOP	Document understanding	
Housing Benefit Letters	Document understanding	
Finance Invoices - with one invoice system integration	Document understanding	Email ReRoute
Council Tax Invoices	Document understanding	Email ReRoute
Utilities Invoices for Voids	Document understanding	Email ReRoute

Document Understanding – Volume based pricing from £0.22 per page*

Pages initially estimated at annual volumes*1.67

Email ReRoute Application: £12,000 annual licence fee per mail box

Price Band B	
Min Annual Cost	£20,000
Up to 4,999	£1.80
5,000 to 9,999	£1.70
10,000 to 14,999	£1.60
15,000 to 19,999	£1.50
20,000 to 24,999	£1.35
25,000 to 39,999	£1.20
40,000 to 59,999	£1.00
60,000+	£0.90
20% Annual License fee or	
Min Implementation	£5,000
Max Implementation	£10,000

Price Band B Applications				Add ons at additional cost
Temp Accommodation letters				None
IT Leavers - upto 5 interfaces				None
Email ReRoute basic				

Payment Processing – UC & HB receipts

Min Annual Cost	£20,000
Up to 4,999	£1.75
5,000 to 9,999	£1.65
10,000 to 14,999	£1.55
15,000 to 19,999	£1.45
20,000 to 24,999	£1.30
25,000 to 39,999	£1.10
40,000 to 59,999	£0.90
60,000+	£0.80
20% Annual License fee or	
Min Implementation	£5,000
Max Implementation	£10,000

Former Tenant Arrears (FTAs)	
Min Annual Cost	£20,000
Up to 4,999	£1.50
5,000 to 9,999	£1.35
10,000 to 14,999	£1.15
15,000 to 19,999	£1.05
20,000 to 24,999	£0.95
25,000 to 39,999	£0.85
40,000 to 59,999	£0.75
60,000+	£0.65
20% Annual License fee or	
Min Implementation	£5,000
Max Implementation	£10,000

Services		Day Rate
Day rate:	Upto 5 days	£ 1,500.00
Applicable to:	6-10 days	£ 1,400.00
One-off bespoke implementations	11-15 days	£ 1,300.00
One-off server migration support	16 plus days	£ 1,250.00
One-off rewrite for HMS migration		
One-off rewrite moving to data view		
Support tokens - mandatory minimum	25	£ 200.00
Training & Mentoring	Days / Hours	
Training Package 1 - days	6	£ 1,500.00
Training Package 2 - days	4	£ 1,500.00
Mentoring support - hours	25	£ 200.00
Total		£ 20,000.00

Licensing (Annual)

Provider	Licence	Comments	Fee per licence
UiPath RPA	Attended		£ 1,500
	Unattended		£ 9,000
	Unified Platform Fee		£ 3,000
	Automation Developer Licence		£ 4,000
ERPA installs	On Prem Orchestrator		£ 8,000
Commify	Virtual Phone Number	Per portal	£ 500
UiPath Combinations	Attended Plus Developer	Upto 5,000 properties	£ 8,500
	Unattended Plus Developer plus Esendex	Over 5,000 properties	£ 16,500
	Attended, plus Developer Plus Unattended plus Esendex	Two or more automations	£ 18,000
UCV Application Support	Annual Fee		£ 5,000
UiPath Test Manager	Test Manager		£ 14,000
	Test Manager User Licences	5	£ 4,250
	Unattended Non-Production		£ 1,800
	On Prem Orchestrator		£ 8,100
DD Application support	Annual Fee		£ 10,000
Druid	Chatbot Platform		£ 20,000
	Chatbot		£ 20,000
Druid	Combined Minimum		£40,000.00

Contract Term

Item

Term

Application Contracts

Minimum 3 years

Licensing

Annual recurring

Support Tokens

Valid for 12 months



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