

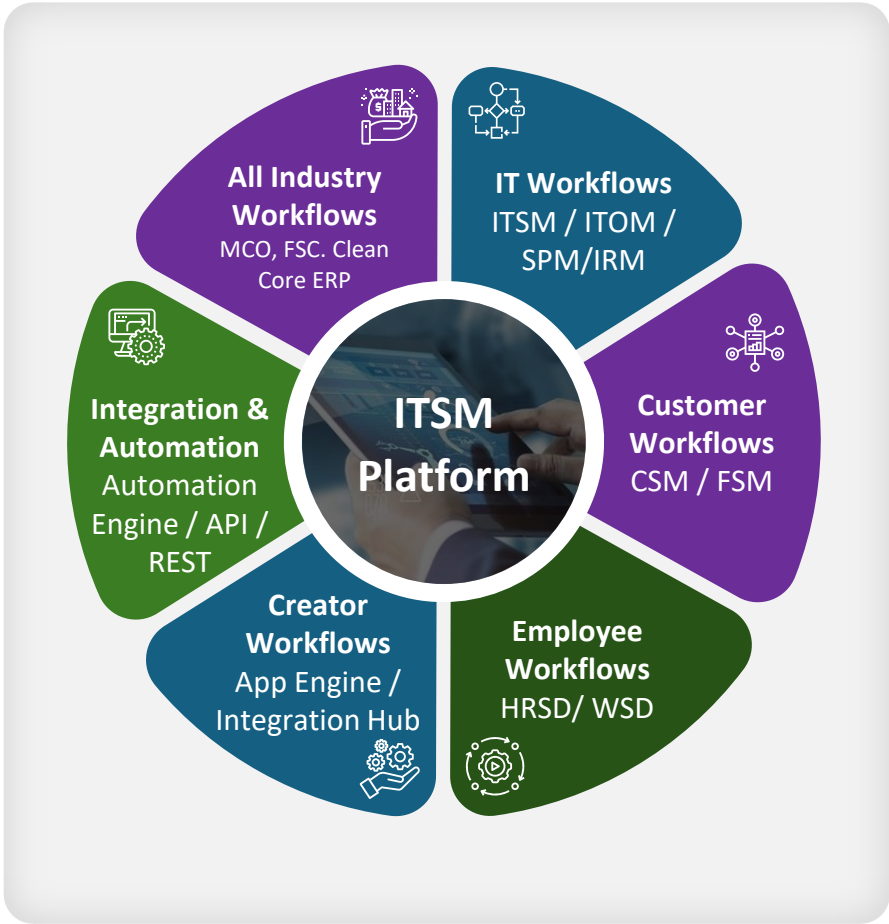


birlasoft |

Lot 2A – iSaaS
System Infrastructure Software

GCloud 15 – Service Definition Document

IT Service Management



Service Offerings

- Roadmap Advisory
- Platform Provisioning
- Migration & Transformation
- Run and Optimize
- Professional Services

- 250+** ServiceNow Professionals
- 200+** Successful Deployments
- 5/5** CSAT Score
- 700+** Accreditations & Certifications

Key Customers

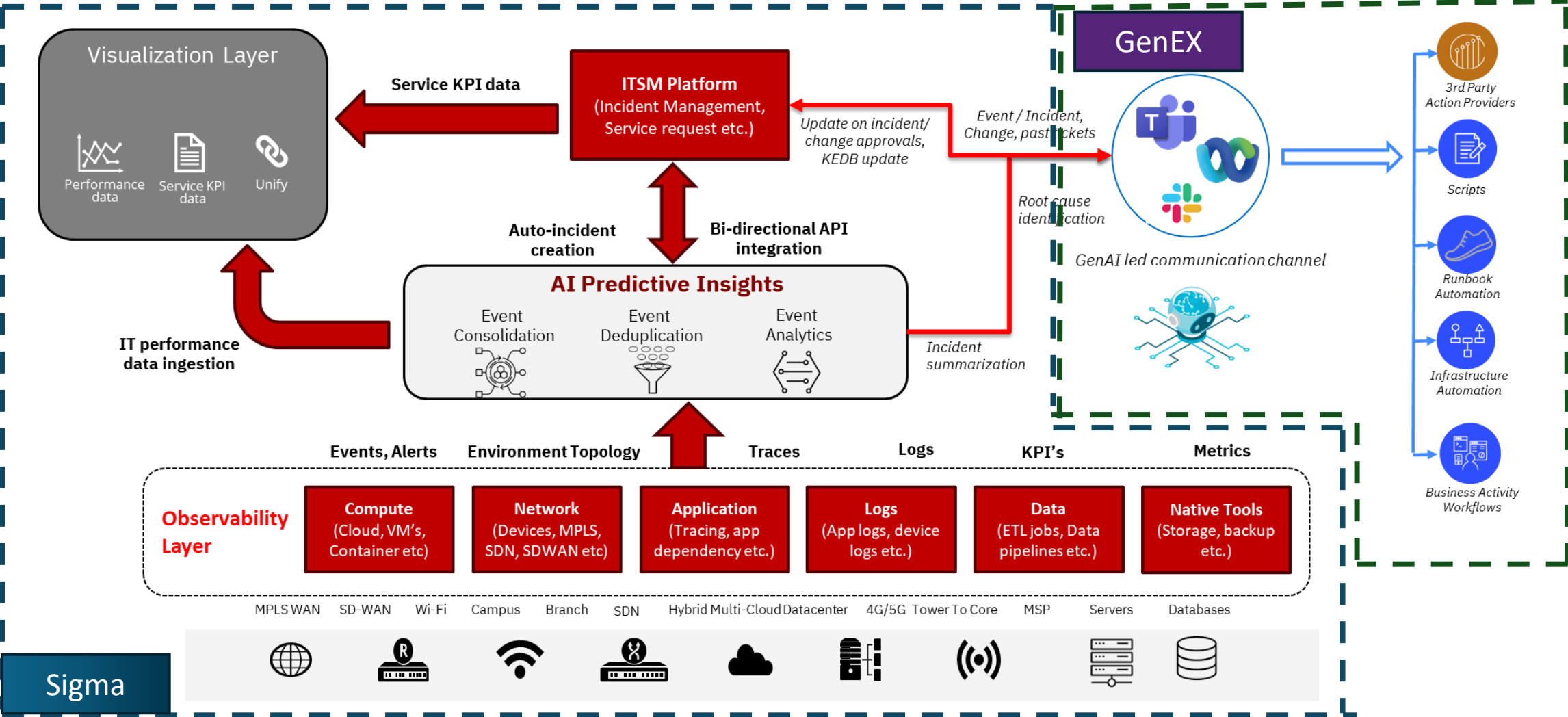
Partnerships

12+ Years Leading in ITSM Ecosystem

Strong Talent base with Niche Technology Expertise

Global Presence: Americas, EMEA & APAC

Automation Driven IT Operations



End to end AI driven IT operations