

PCMIS Case Management System G-Cloud 15 Pricing Document

We provide a range of flexible product options to allow services to tailor the use of PCMIS to the needs of the service.

1. Please select user licences required
2. Please select implementation options
3. Please select system features required

We are always happy to discuss individual requirements and explain the system to ensure PCMIS meets your needs and functionality is understood.

For further information, please contact us enquiries@pcmis.com.

PCMIS User licences and hosting	Initial Service Implementation Cost*	Annual Cost
10 User licence	£4,500	£5,198
20 User licence	£5,000	£9,450
30 User licence	£6,000	£12,600
40 User licence	£6,000	£14,700
50 User licence	£7,000	£15,540
65 User licence	£7,000	£19,296
75 User licence	£7,000	£20,613
100 User licence	£8,000	£22,838
150 User licence	£9,000	£24,570
200 User licence	£9,000	£32,706
250 User licence	£9,000	£37,857
300 User licence	£9,000	£42,372
400 User licence	£9,000	£51,165
500 User licence	£10,000	£59,644
600 User licence	£10,000	£67,808
700 User licence	£10,000	£75,657
800 User licence	£10,000	£83,190
900 User licence	£11,500	£90,246
1,000 User licence	£11,500	£97,150
System maintenance/support/hosting – Mandatory Includes system upgrades, disaster recovery & dedicated support helpdesk.	N/A	£2,999
Service Business Analysis and project management Mandatory for new service.	£2,995	N/A

Data Migration Data Migration/Import from other clinical systems Optional. Charged at daily rate.	£850 per day	N/A
Bespoke reports, bespoke Clinical Questionnaires, bespoke Functionality Optional. Charged at daily rate.	£850 per day	N/A
Video and User Training Guides Includes free dedicated Evidence Based Outcome Feedback clinical training platform.	Included	Included
Online System Training Online end user or super user cascade training depending on requirements. Sessions delivered on-line in bite sized sessions. Charged at daily rate.	£800 per day	N/A
Onsite User System Training Online end user or super user cascade training depending on requirements. Sessions delivered onsite. Charged at daily rate (Excludes travelling and expenses).	£1,150 per day	N/A

All prices shown are exclusive of VAT

PCMIS User licence discounts	Discount Level
3 Year contract User licence discount for 3 year contract.	3%
4 Year contract User licence discount for 4 year contract.	5%

*Initial Service Implementation Costs above are for a single care pathway. Additional Pathway costs can be found in the table below.

Optional Services / Additional Pathways	Setup Cost	Annual Cost
Additional NHS Talking Therapies Integrated Pathway Free of charge additional pathway for integrated/LTC NHS TT referrals.	£0	£0
Additional NHS Talking Therapies Employment Advisor Pathway Free of charge additional pathway for NHS TT employment support referrals.	£0	£0
Additional Pathway Tier 1 For example, non-IAPT, CYP, MHSDS, Staff Wellbeing Hub, Complex Services, Step 3 Plus, Eating Disorders, Trauma, Military Veterans, Student Mental Health. Less than 500 referrals per annum.	£1,450	£650
Additional Pathway Tier 2 Less than 2,000 referrals per annum.	£1,450	£1,250
Additional Pathway Tier 3 Less than 5,000 referrals per annum.	£1,450	£2,450
Additional Pathway Tier 4 Less than 10,000 referrals per annum.	£1,450	£3,650
Additional Pathway Tier 5 More than 10,000 referrals per annum.	£1,450	£4,850
0.5Gb Electronic Document Storage Storage space for locally uploaded documents (Word Documents, PDF's etc). Additional space available depending on requirements.	£0	From £100

Optional Services / Digital Patient Pathways	Setup Cost	Annual Cost
Online Client e-Referral Bespoke Online eReferrals form with risk management and screening. Integrated to PCMIS. Unrestricted licence.	£850	£850
Online Patient Portal Secure online completion of routine outcome measures, including IAPT MDS and ADSM's. Unrestricted licence.	£850	£850
Online GP/Healthcare Professional e-Referral Bespoke service referral form for GP's and Health care professionals. Unrestricted licence, integrated with PCMIS.	£850	£850
Optional Single Sign On/Multi-factor Authentication Services	Setup Cost	Annual Cost
Single Sign On (SSO) for Microsoft Azure PCMIS Integration with Azure to allow users to login with Microsoft account credentials.	£1,700	£1,250
Secure Two-Factor App Authentication for roaming internet connections. Charged per user per year.	N/A	£140 per user
Optional Services / Integration	Setup Cost	Annual Cost
Postcode Address API Integration to complete national postal address database to autocomplete patient address. Annual cost dependent on credit pack bundle size, starting from £70 for 800 credits.	£120	From £70 (for 800 credits)
NHS Spine Lookup NHS Number API Mini Spine Services. Lookup patient NHS Number, address details and registered GP surgery. Annual cost dependent on credit pack bundle size, starting from £500 for 3,000 credits.	£350	From £500 (for 3,000 credits)
SMS Patient Appointment Reminders Integrated SMS appointment reminders. Annual cost dependent on credit pack bundle size. Price per credit starting from £0.03p.	£150	From £0.03p per credit
eReferral Digital Front Door/Chatbot integration to PCMIS Secure system integration with automatic patient referral registration. No cap on transaction activity. (e.g. Limbic AI, Breathe App)	£1,700	£1,700
eReferral Digital Front Door/Chatbot integration to PCMIS including Choose and Book Secure system integration with automatic patient referral registration including online appointment booking and calendar slot integration. (e.g. Limbic AI). *Requires standard eReferral Digital Front Door integration purchase. Total set up costs £3,400)	£1,700*	£2,650
Online Screening and Auto eReferral to Online Therapy Providers and integration to PCMIS Secure system integration with automatic secure patient registration. No cap on transaction activity. (e.g. SilverCloud, Dr Julian, Koa Health)	£1,700	£1,700

Secure ‘One Way’ System Integration to Online Therapy Providers including automatic secure ‘one click’ patient consent, registration onboarding and integration of online patient reported outcome measures directly into PCMIS patient record. No cap on transaction activity. (e.g. SilverCloud, Dr Julian, Koa Health)	£1,700	£1,700
Secure ‘Two way’ Integration with Online Therapy Providers including automatic secure ‘one click’ patient consent, registration onboarding and patient record integration of outcome measures. No cap on transaction activity. (e.g. SilverCloud, Dr Julian, Koa Health)	£1,700	£2,700
PCMIS Database real-time reporting data analytic link default schema Secure real-time link to allow services to create bespoke reports and data exports.	£1,700	£1,150
Choose and Book eReferral patient appointment booking Integrated secure online facility to allow patients to book initial appointment online.	£1,700	£1,800
Choose and Book Triage/Screening patient appointment booking Integrated secure online facility to invite patients to book initial appointment online as part of triage/screening process. Requires SMS and Online Patient Portal.	£1,700	£1,800
Choose and Book Treatment patient appointment booking Integrated secure online facility to allow patients to book treatment appointments online. Requires SMS and Online Patient Portal.	£1,700	£1,800
Email Patient Communication Direct patient secure Email feature. Fair use policy applies*.	£250	£850
Email Patient Communication Attachments Direct Patient Email Attachments. Fair use policy applies - capacity to send up to 12,000 emails with attachments in 12 months	£150	£1,700
SMS Direct Patient Communication Direct patient SMS feature. Annual cost dependent on credit pack bundle size. Price per credit starting from £0.03p.	£250	From £0.03p per credit
SMS Patient Portal Reminders Automated SMS link for patients to complete routine outcome measures and ADSMs. Securely integrated with PCMIS. Requires SMS and Online Patient Portal. Annual cost dependent on credit pack bundle size. Price per credit starting from £0.03p.	£350	From £0.03p per credit
SMS Patient Experience Patient Portal Questionnaire Automated SMS link for patients to complete Patient Experience Questionnaires. Securely integrated with PCMIS. Requires SMS and Online Patient Portal. Annual cost dependent on credit pack bundle size. Price per credit starting from £0.03p.	£350	From £0.03p per credit

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