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Helix QA – Pricing (GCloud)

Vanessa Pieterse
Pi Digital Solutions



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1. Pricing

This document sets out the pricing for the Helix QA service available through the GCloud framework.

Tier	Description	Price
Lite	Helix QA licence per month for one application and one environment. Includes product updates and standard email support.	£1,500 per month
Standard	Helix QA licence per month for one application and up to four environments. Includes product updates and standard email support.	£2,500 per month
Premium	Helix QA licence per month supporting multiple applications and environments, as agreed at contract award. Includes product updates and priority support (email, web chat and phone).	£4,000 per month

All prices exclude VAT and payment terms are 30 days from invoice date.

Support is provided during UK business hours via email. No service levels, uptime guarantees, or incident response times are included unless expressly agreed in writing.

The minimum contract term is six (6) months unless otherwise agreed in writing.

Onboarding, implementation, configuration, and optional services are not included in the prices above and are only provided where separately agreed.

Volume discounts

Volume discounts apply on a spend greater than £250k, starting at 5% discount and scaling up based on spend. This is agreed on a case-by-case basis.

Data extraction costs

No data extraction costs apply, as data stays within the client's tenant.

Additional Services

Implementation services are optional and are priced based on the specific requirements of each project. These services are provided on a fixed-price or time-and-materials basis depending on scope. A separate implementation pricing schedule is supplied upon request.

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