Support

Statement on Pricing

EX3 is committed to working collaboratively with customers to agree the most appropriate and transparent pricing structure for each engagement. Our approach ensures pricing reflects actual requirements, delivery approach, and outcomes, providing flexibility and value while avoiding unnecessary cost or complexity.

EX3 provides structured, responsive support across business-as-usual operations; system updates and expansions; and updates and releases. Support is delivered by experienced specialists through agreed engagement models and service levels, with clear governance and escalation routes. Our approach ensures continuity, accountability, and proactive issue resolution, helping customers maintain stability, manage change effectively, and achieve successful outcomes across HR, payroll, and finance platforms.



→ Please feel free to reach out if you have any questions.