Contact Information



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Infuse Data Solutions Limited

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Registration No: 11816831 VAT No: 325 5445 08

Terms and Conditions

The actual invoice will include the rate of the individual required for the task. The minimum and maximum number of hours worked by the Supplier's staff per day on average will be 7.5. These rates will be exclusive of Value Added Tax and expense costs described below but inclusive of all other charges.

The rates of charging and all other sums payable are exclusive of Value Added Tax which shall be paid by the Customer at the rate and in the manner for the time being prescribed by law.

The Supplier shall render itemised invoices to the Customer at dates dependant on specific project or support terms. Each invoice shall specify the time spent by each member of staff and shall give a breakdown of the charges for time and other chargeable expenses.

If it shall be necessary for any of the staff to visit the Customers' premises or make any other journeys in the course of the project, then the Customer shall reimburse the Supplier for all reasonable travelling and subsistence expenses properly incurred in so doing. Travelling and subsistence expenses will be reasonable and charged at cost. Mileage will be charged at 50 pence per mile. Expense receipts will be provided to the Customer if requested.

Service days are normally scheduled with a two to four week lead time, particularly for larger projects and those requiring specific combinations of skills. Once the days are scheduled the customer should ensure that the prerequisites are completed and client personnel are fully prepared to obtain maximum benefit from the services provided.

The Customer shall not cancel or postpone delivery of the Services for any duration, except with the prior written consent of Infuse Data Solutions. This will apply to any cancellation whether prior to the agreed commencement date or during delivery ("Cancellation"). Infuse Data Solutions may charge the Customer for i) all work that Infuse Data Solutions carries out prior to the Cancellation and ii) for all costs that Infuse Data Solutions have incurred due to the Cancellation.

All charges payable by the Customer under this Agreement shall be paid within 30 days after the receipt by the Customer of the Supplier's invoices.