

G-Cloud 15

Liberty Intelligent Document Processing (IDP)



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What is Liberty Intelligent Document Processing (IDP)?

Our solution empowers you to transform labour-intensive workflows into smart, efficient and scalable operations. Going beyond traditional automation, **it uses advanced AI to unlock the full potential of your data**, enabling precise document classification and extraction. You can also use values, conditions and logic within the data to trigger onward workflows in RPA or low-code applications.

By leveraging machine learning and natural language processing, Liberty IDP:

- Scans incoming communications or uploaded documentation.
- Suggests and identifies key information.
- Integrates into backend systems without the need for manual data entry.
- Eliminates manual data entry and reduces the risk of errors.
- Accelerates processing times.
- Frees up staff to focus on higher-value tasks.

As part of your wider automation strategy, Liberty IDP **enhances operational efficiency, ensures data consistency, and supports scalable, digital-first workflows** across critical business functions.

Liberty IDP uses advanced AI to revolutionise document processing and unlock the full potential of your data, with benefits including:

- **Typically save up to 97% of time** by automating document handling, reducing manual effort and operational costs. *This is an estimate only based on customers' experiences.*
- **Accelerate turnaround times** for customer onboarding, claims validation and accounts payable.
- **Smart AI for accuracy and speed**, eliminating the pain of manual document or image analysis.
- **Effortless document classification and data extraction**, tailored to your needs via prompt-driven AI control.
- **Scalable and flexible**, it adapts to the volume of your documents.
- **All-in-one solution**, integrating Liberty IDP with [low-code development](#), [robotic process automation \(RPA\)](#) and other tools to boost productivity and digital transformation.

What challenges do people tackle with Liberty IDP?

Our advanced, AI-driven solution automates the extraction and interpretation of data from unstructured and semi-structured documents, such as customer emails, PDFs, images and order forms.

Citizen/customer/patient correspondence

- Automates mail processing
- Classifies requests using AI
- Digitalises paper forms

Finance and procurement

- Processes invoices and orders
- Simplifies budget reporting
- Manages supplier documents

HR records

- Processes HR documents
- Tracks policy acknowledgments
- Automates payroll documentation

Regulatory compliance

- Automates FOI requests
- Manages records efficiently
- Validates documents for audits

Environmental and planning

- Streamlines planning applications
- Manages project documentation
- Automates property records

Public consultation

- Processes consultation responses
- Manages feedback forms
- Analyses public sentiment

How does Liberty IDP work?

- **Document Capture:** Scan or ingest documents from multiple channels including email, portals or paper.
- **Classification:** AI identifies document types and sorts them automatically.
- **Data Extraction:** NLP and OCR extract key data fields from documents, even in complex or unstructured formats.
- **Validation & Quality Control:** Data is checked against business rules; exceptions are flagged for human review.
- **Integration & Automation:** Extracted data is routed to workflows, CRM or ERP systems and can trigger automation processes.
- **Analytics & Reporting:** Monitor document processing KPIs, track bottlenecks and improve operational efficiency.

Contact

Get in touch with Gamma today to enquire about your G-Cloud 15 service.