



Monthly Rentals	Billing Frequency	12 Month Term	36 Month Term	60 Month Term
Straight Number Translation	Monthly	£0.00	£0.00	£0.00
Contact Point (per number) 1 - 100 numbers	Monthly	£6.99	£4.99	£2.99
Contact Point (per number) 101 - 500 numbers	Monthly	£4.99	£2.99	£1.99
Contact Point (per number) 501+ numbers	Monthly	£3.00	£1.50	£0.99
Inbound Contact Pro Per Number Service (<100 numbers per number)	Monthly	£14.99	£12.99	£10.99
Inbound Contact Pro Platform Set Up (101 - 4500 numbers)	One Off	£300.00	£275.00	£250.00
Inbound Contact Pro Platform Rental (101 - 4500 numbers)	Monthly	£500.00	£474.00	£455.00
Inbound Contact Pro Platform Per Number Rental (101 - 4500 numbers per number)	Monthly	£0.99	£0.99	£0.99
Inbound Contact Pro Platform Unlimited (>4500 numbers)	Monthly	£4,929.00	£4,525.00	£4,225.00

Features	Billing Frequency	Contact Pro Charge	Contact Point Charge
Voicemail	Monthly	Included	£4.99
Advanced Statistics	Monthly	Included	£6.99
Inbound Push Reports	Monthly	Included	£7.50
Call Record	Monthly	Included	£44.99
Call Whisper	Monthly	Included	£19.99
Limit Caller Admissions	Monthly	Included	£75.00

Storage	Billing Frequency	Charge
Call Record Storage: 0.0001Mb to 50Mb	Variable Monthly	£12.00
Call Record Storage: up to 500Mb	Variable Monthly	£24.00
Call Record Storage: up to 1Gb	Variable Monthly	£42.00
Call Record Storage: up to 2Gb	Variable Monthly	£72.00
Call Record Storage: up to 5Gb	Variable Monthly	£120.00
Call Record Storage: up to 10Gb	Variable Monthly	£204.00
Call Record Storage: up to 20Gb	Variable Monthly	£360.00
Call Record Storage: up to 50Gb	Variable Monthly	£600.00
Voicemail Storage: 0.0001Mb to 50Mb	Variable Monthly	£12.00
Voicemail Storage: up to 500Mb	Variable Monthly	£24.00
Voicemail Storage: up to 1Gb	Variable Monthly	£42.00
Voicemail Storage: up to 2Gb	Variable Monthly	£72.00
Voicemail Storage: up to 5Gb	Variable Monthly	£120.00
Voicemail Storage: up to 10Gb	Variable Monthly	£204.00
Voicemail Storage: up to 20Gb	Variable Monthly	£360.00
Voicemail Storage: up to 50Gb	Variable Monthly	£600.00
Announcement Storage: 0.0001Mb to 50Mb	Variable Monthly	£12.00
Announcement Storage: up to 500Mb	Variable Monthly	£24.00
Announcement Storage: up to 1Gb	Variable Monthly	£42.00
Announcement Storage: up to 2Gb	Variable Monthly	£72.00
Announcement Storage: up to 5Gb	Variable Monthly	£120.00
Announcement Storage: up to 10Gb	Variable Monthly	£204.00
Announcement Storage: up to 20Gb	Variable Monthly	£360.00
Announcement Storage: up to 50Gb	Variable Monthly	£600.00

Numbering and Porting	Billing Frequency	Charge
Number Port - Single number	One Off	£20.00
Number Port - Block of up to 10 numbers	One Off	£50.00
Number Port - Block of 10+ numbers	One Off	£135.00
Additional Charge for Out of Hours Port (Mon - Fri)	One Off	£150.00
Additional Charge for Out of Hours Port (Weekend & Bank Holiday)	One Off	£250.00
New Number - Next Available	One Off	£0.00
New Number - Selection	One Off	£20.00
New Number - Selection Gold Number	One Off	£1,000.00

Information

Straight number translation is based on a 1:1 call routing termination and has no routing plans and optional features can not be applied.

Storage charges relate to peak monthly utilisation per Inbound End User account, as shown on the relevant page at www.myinbound.com and will be billed in arrears. The storage charge will apply to each category of Call Recording, Announcements and Voicemail and there will be a storage charge per category.

Number Porting excludes DMA Number Ports.

SIP Trunk Call Manager has the following inclusive calls:

01/02/03 numbers which terminate to your SIP number are inclusive of charge, subject to that SIP number being with Gamma Direct

08 numbers which terminate to a SIP number are chargeable at standard inbound rates

01/02/03/08 numbers terminating to any other type of number are chargeable at standard inbound rates

Out of hours professional services will be charged at 150% of above day rates.

Indexation will apply no earlier than the first anniversary of your Call Off Contract Start Date. Pricing shall be indexed on the first of January immediately following that first anniversary and annually thereafter to reflect the one-year CPI % published by the Office of National Statistics (or its successor) in the prior November. No price indexation will be applied should CPI be negative.



Inbound Call Tariff

Number Type	Termination Type	Pence per Minute	Pence per Call
NTS GEO (01 / 02)	Gamma IP Number*	0.00	0.00
NTS GEO (01 / 02)	UK Geographic	1.00	0.00
NTS GEO (01 / 02)	UK Mobile Main Mobiles	8.50	0.00
NTS GEO (01 / 02)	UK Mobile Other	34.00	0.00
NTS 03	UK Geographic	1.20	0.00
NTS 03	UK Mobile Main Mobiles	15.50	0.00
NTS 03	UK Mobile Other	18.00	0.00
NTS 0800 / 0808 **	UK Geographic	1.29	0.00
NTS 0800 / 0808 **	UK Mobile Main Mobiles	16.56	0.00
NTS 0800 / 0808 **	UK Mobile Other	34.00	0.00
NGCS SC001 (0ppm)	UK Geographic	4.00	0.00
NGCS SC001 (0ppm)	UK Mobile Main Mobiles	15.00	0.00
NGCS SC001 (0ppm)	UK Mobile Other	20.00	0.00
NGCS SC002 (1ppm)	UK Geographic	3.00	0.00
NGCS SC002 (1ppm)	UK Mobile Main Mobiles	15.00	0.00
NGCS SC002 (1ppm)	UK Mobile Other	28.00	0.00
NGCS SC003 (2ppm)	UK Geographic	2.00	0.00
NGCS SC003 (2ppm)	UK Mobile Main Mobiles	15.00	0.00
NGCS SC003 (2ppm)	UK Mobile Other	28.00	0.00
NGCS SC004 (3ppm)	UK Geographic	-0.33	0.00
NGCS SC004 (3ppm)	UK Mobile Main Mobiles	15.00	0.00
NGCS SC004 (3ppm)	UK Mobile Other	28.00	0.00
NGCS SC005 (4ppm)	UK Geographic	-0.50	0.00
NGCS SC005 (4ppm)	UK Mobile Main Mobiles	15.00	0.00
NGCS SC005 (4ppm)	UK Mobile Other	28.00	0.00
NGCS SC006 (5ppm)	UK Geographic	-0.65	0.00
NGCS SC006 (5ppm)	UK Mobile Main Mobiles	15.00	0.00
NGCS SC006 (5ppm)	UK Mobile Other	28.00	0.00
NGCS SC007 (6ppm)	UK Geographic	-0.70	0.00
NGCS SC007 (6ppm)	UK Mobile Main Mobiles	15.00	0.00
NGCS SC007 (6ppm)	UK Mobile Other	28.00	0.00
NGCS SC008 (7ppm)	UK Geographic	-1.30	0.00
NGCS SC008 (7ppm)	UK Mobile Main Mobiles	15.00	0.00
NGCS SC008 (7ppm)	UK Mobile Other	28.00	0.00
NGCS SC009 (8ppm)	UK Geographic	-1.80	0.00
NGCS SC009 (8ppm)	UK Mobile Main Mobiles	15.00	0.00
NGCS SC009 (8ppm)	UK Mobile Other	28.00	0.00
NGCS SC010 (9ppm)	UK Geographic	-2.00	0.00
NGCS SC010 (9ppm)	UK Mobile Main Mobiles	15.00	0.00
NGCS SC010 (9ppm)	UK Mobile Other	28.00	0.00
NGCS SC011 (10ppm)	UK Geographic	-3.10	0.00
NGCS SC011 (10ppm)	UK Mobile Main Mobiles	15.00	0.00
NGCS SC011 (10ppm)	UK Mobile Other	28.00	0.00
NGCS SC012 (11ppm)	UK Geographic	-2.80	0.00
NGCS SC012 (11ppm)	UK Mobile Main Mobiles	15.00	0.00
NGCS SC012 (11ppm)	UK Mobile Other	28.00	0.00
NGCS SC013 (12ppm)	UK Geographic	-3.10	0.00
NGCS SC013 (12ppm)	UK Mobile Main Mobiles	15.00	0.00
NGCS SC013 (12ppm)	UK Mobile Other	28.00	0.00
NGCS SC014 (13ppm)	UK Geographic	-3.50	0.00
NGCS SC014 (13ppm)	UK Mobile Main Mobiles	15.00	0.00
NGCS SC014 (13ppm)	UK Mobile Other	28.00	0.00
NGCS SC046 (5ppc)	UK Geographic	4.50	-0.50
NGCS SC046 (5ppc)	UK Mobile Main Mobiles	15.00	15.00
NGCS SC047 (10ppc)	UK Geographic	4.50	-0.50
NGCS SC047 (10ppc)	UK Mobile Other	15.00	28.00
NGCS SC074 (5ppc + 5ppm)	UK Geographic	-0.80	0.00
NGCS SC074 (5ppc + 5ppm)	UK Mobile Main Mobiles	15.00	15.00
NGCS SC075 (10ppc + 10ppm)	UK Geographic	-2.00	0.00
NGCS SC075 (10ppc + 10ppm)	UK Mobile Main Mobiles	15.00	28.00
NGCS SC092 (7ppc + 7ppm)	UK Geographic	-0.03	0.00
NGCS SC092 (7ppc + 7ppm)	UK Mobile Main Mobiles	7.00	0.00

Information

Negative values indicates a rebate is payable rather than a charge.

UK Mobile Main Networks includes Gamma, O2, Vodafone, Three and EE. Other covers all other mobile networks.

Where an Inbound call is 'answered' by Inbound call queue/announcement/IVR a chargeable call will be produced with 'Inbound Platform' as the destination and charged at the standard fixed rate according to the Inbound number type. This will be generated in addition to any further applicable charges if the call is subsequently answered by a destination number.

* Inbound Geographic calls which terminate to a Gamma IP number on your customer account are free of charge, including where a call is "answered" by the platform, the same call subsequently going into the Inbound Platform (ie an IVR or Call Queue etc) will then incur call charges.

** Where calls to 0800/ 0808 numbers originate from a mobile, an additional 2.5ppm Mobile Access Levy will apply in addition to the standard rate.