



Liberty Create
Liberty Create is offered on a per-annum subscription basis with the annual service fee being divided into Bands. In addition to the service fee, there is a charge for the relevant size of hosting environment (Hosting Class) if larger than the environment included. The Class is based on the amount of infrastructure that will be required for a specific customer's Liberty Create service.

Liberty Create annual service fee			
Pricing for Liberty Create by Band/Users (per annum)			
Subscription Band	No. full users	No. logins per month	Annual Service Fee
Band 1	50	1000	£55,000.00
Band 2	100	2000	£90,000.00
Band 3	150	3000	£120,000.00
Band 4	200	4000	£145,000.00
Band 5	250	5000	£170,000.00
Additional Capacity			
Top-up above Band 5	50	1000	£25,000.00

Hosting Class 1 with 100GB storage is provided as standard.

Additional services and options
Hosting Class
All agreements have a Hosting Class associated with them. This is the size of the hosting infrastructure and technical environment that has been allocated to the Customer's Liberty Create platform.

Hosting Classes and associated storage pricing						
Hosting Class Specification	Class 1	Class 2	Class 3	Class 4	Class 4.5	Class 5
vCPUs	2	4	8	16	32	48
RAM GB	16	32	64	128	256	256
Base storage GB	100	100	100	100	100	100
Base data transfer rate TB (per annum)	5	5	5	5	5	5

All Classes include 5TB of data transfer, and a primary and failover VPN end point into two different availability zones.

Hosting Class options
Customers can also at any time in their contract purchase additional storage, data transfer or VPNs for any of their platforms.

Hosting Class additional options pricing (per annum)		
Item	Per	Fee (per annum)
Additional EC2 storage	100GB	£1,020.00
Additional S3[I] Storage	100GB	£240.00
Additional data transfer	2TB	£300.00
Additional VPN	VPN	£700.00

S3 storage is provided with 5 million put/get data requests as a fair usage limit. Netcall reserve the right to charge for excessive usage over this limit at £10 per additional 1 million requests

Hosting Class upgrade
Customers can at the start or any point during the contract, choose to purchase an upgrade of their platform to a higher Hosting Class by paying an additional annual fee as outlined below.

Hosting Class upgrade options pricing (per annum)						
Fee (per annum)		To				
		Class 2	Class 3	Class 4	Class 4.5	Class 5
From	Class 1	£816.00	£3,900.00	£10,320.00	£25,080.00	£34,200.00
	Class 2	N/A	£3,084.00	£9,504.00	£24,264.00	£33,384.00
	Class 3	N/A	N/A	£6,420.00	£21,180.00	£30,300.00
	Class 4	N/A	N/A	N/A	£14,760.00	£23,880.00
	Class 4.5	N/A	N/A	N/A	N/A	£9,120.00

Vouchers and Overuse
Login top-up Voucher
Login top-up Vouchers are required if a customer exceeds the monthly Login allowance. The packs are charged as a single fee and the volume purchased is available for the duration of the agreement term.

Login Voucher price (one-off)		
Item	Logins included	Price (one-off)
Login top-up Voucher	12000	£12,000.00

Storage Overuse		
If a customer has overused their included, or purchased storage allowance, Netcall reserves the right to charge for that excess storage based on the rates below.		
Storage Overuse price (one-off)		
Item	Per	Price (per month)
EC2 Storage overuse	1GB	£1.10
S3 Storage overuse	1GB	£0.30

SMS Capability
Netcall can provide an SMS solution on request. Pricing will be dependent upon volume and destination, and is available on request.

OPA (On-Premise Adaptor) licence fee	
Supplied for an annual subscription fee, OPA is a .NET Core Web API that allows pre-configured SQL functions to be securely published within a Customer network for access by a hosted Liberty Create service.	
Pricing for the On-premise Adapter (OPA) (per annum)	
Item	Price (per annum)
OPA	£10,008.00

Liberty AI
Liberty Create comes with several AI-powered features, which are continually being expanded and enhanced. The current capabilities include automated correction and expanding of text, sentiment analysis, text summarisation and keyword extraction. Liberty AI is charged via AI Units, the number of AI Units consumed will depend on the task being carried out. AI units can be purchased as a monthly committed allowance, or as a standalone allocation from which Liberty Create will draw down.

Liberty AI Units (per annum)		
Item	Units included	Price (per annum)
Liberty AI Units	250,000 per month	£5,700.00

Liberty AI Units Voucher (per item)		
Item	Units included	Price (per item)
Liberty AI Unit Voucher	250000	£575.00

Liberty AI Overuse
If a customer has overused their included, or purchased AI allowance, Netcall reserves the right to charge for that excess storage based on the rates below.

Liberty AI Overuse price (per item)	
Item	Price (per item)
Liberty AI Unit Overuse	£0.0029

Delivery Services
Netcall provides Professional Service resources to support the delivery of Liberty Create application build projects. The number and type of resources varies according to the scope of the project, the technology being deployed, the setup and configuration requirements and whether the Customer, Netcall or a Partner is leading the project.
For all projects there is a minimum requirement of Onboarding services plus Create Essentials Level 1 training for at least one User employee.

Pricing for Create Training (per delegate)	
Item	Price (per delegate)
Create Essentials Level 1	£2,385.00
Create Essentials Level 2	£1,580.00

The services are described in the Liberty Create Service Description. All Services are charged as per the SFIA Rate Card below.

Information
Discounts
Pricing and the discounts outlined in this document apply to a 12 month term and for individual solutions only.
We recognise that while many customers share similar requirements, each organisation also has unique needs. Gamma can offer discounts based on volumes, multi-year and/or multi-solution agreements. With this in mind, Gamma is open to discussing additional discounts for multi-solution packages or extended term agreements.
Term
The initial agreement term for all markets is 12 months.

Indexation
Indexation will apply no earlier than the first anniversary of your Call Off Contract Start Date. Pricing shall be indexed on the first of January immediately following that first anniversary and annually thereafter to reflect the one-year CPI % published by the Office of National Statistics (or its successor) in the prior November. No price indexation will be applied should CPI be negative.

Skills for the Information Age (SFIA) rate card						
Professional Services day rates based on the SFIA grades						
GC15 SFIA Rates	Strategy and architecture	Change and transformation	Development and implementation	Delivery and operation	People and skills	Relationships and engagement
1. Follow	£780.00	£780.00	£780.00	£780.00	£780.00	£780.00
2. Assist	£950.00	£950.00	£950.00	£950.00	£950.00	£950.00
3. Apply	£1,140.00	£1,140.00	£1,140.00	£1,140.00	£1,140.00	£1,140.00
4. Enable	£1,340.00	£1,340.00	£1,340.00	£1,340.00	£1,340.00	£1,340.00
5. Ensure, advise	£1,480.00	£1,480.00	£1,480.00	£1,480.00	£1,480.00	£1,480.00
6. Initiate, influence	£1,785.00	£1,785.00	£1,785.00	£1,785.00	£1,785.00	£1,785.00
7. Set strategy, inspire, mobilise	£1,940.00	£1,940.00	£1,940.00	£1,940.00	£1,940.00	£1,940.00