

Pricing – G-Cloud 15 Lot 2b (SaaS)

This pricing document applies to the Syscon National Offender Management Information System (NOMIS) service provided under the G-Cloud 15 framework, Lot 2b: Software as a Service. Pricing is provided in accordance with Crown Commercial Service requirements and is subject to a Call-Off Contract.

Pricing Structure

Pricing for the NOMIS service is based on an agreed service scope and duration. Charges cover the provision of the SaaS application, licensing, hosting, live service support, maintenance, and service management. Pricing is agreed with the Buyer at call-off stage.

Pricing Element	Description	Price
Core SaaS Service	NOMIS licence, hosting, maintenance, and standard live service support	NOMIS Maintenance Fee: 2026 - £600,000 2027 - £600,000 2028 - £660,000
Support Services	Third- and fourth-line application support during agreed support hours	2026 - £2,800,000 2027 - £2,800,000 2028 - £3,080,000
Digital Initiatives	Optional integrations, enhancements, and bespoke development (chargeable)	Chargeable at £1,300 per resource per day.
Change Requests	Impact assessment and implementation of approved changes	Chargeable at £1,200 per resource per day.
Exit Support	Standard exit assistance included; bespoke activities chargeable	Chargeable at £1,200 per resource per day.

Additional Charges

Additional charges may apply for bespoke development, accelerated change delivery, extended support hours, specialist consultancy, or non-standard exit activities. All additional charges must be agreed in advance through formal change control.

VAT

All prices are exclusive of VAT. VAT will be charged at the prevailing rate where applicable.

Price Review

Pricing may be reviewed in line with the terms of the G-Cloud Framework Agreement and Call-Off Contract.