



G-Cloud 15

Commercial Data: Global Company Credit Reports powered by Creditsafe Service Definition

Prepared for Crown Commercial Services

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Table of Contents

Service Overview	3
Service Name	3
Service ID	3
Business Service Name	3
IT Service Name(s)	3
Description	3
Scope	3
Included:	3
Operational Details	4
Hours of Service	4
Resilience & Failover	4
Monitoring & Reporting	4
Security and Compliance	5
Data Privacy Impact Assessment (DPIA)	5
Accessibility Standards	5
Third-Party Security Checks	5

Service Overview

Service Name

Global Company Credit Reports

Service ID

CS_GCR-003

Business Service Name

International Credit Information Services

IT Service Name(s)

Creditsafe Global Portal, Creditsafe API

Description

Provides comprehensive credit reports for companies across multiple international jurisdictions. The service aggregates data from official registries, trusted partners, and proprietary sources to deliver global credit scores, financial statements, payment behaviour, and risk indicators. Designed to support cross-border trade, compliance, and risk management for multinational organisations.

Scope

Included:

- Credit reports for companies in over 200 countries.
- Global credit scoring and risk assessment tools.
- PDF archive of reports for up to two years.
- Integration support for CRM and ERP systems.
- Compliance screening (PEP, sanctions, adverse media).

Operational Details

Hours of Service

24/7 online availability; support team operates Monday-Friday, 09:00-17:00 GMT.

Dependencies

- Creditsafe global data network.
- Secure hosting infrastructure.
- API integrations with client systems.

Resilience & Failover

- ISO 27001-certified infrastructure.
- Redundant AWS architecture with automated failover.
- Continuous monitoring and disaster recovery protocols.

Monitoring & Reporting

- Real-time system health monitoring.
- SLA-based performance reporting.
- Digital audit trail for all data-sharing transactions.

Security and Compliance

Data Privacy Impact Assessment (DPIA)

- Completed and maintained under UK GDPR and the Data Protection Act 2018.

Accessibility Standards

- Web portal designed to meet WCAG 2.1 AA standards in progress.

Third-Party Security Checks

- Regular penetration testing and posture assessments by NCC Group and Security Scorecard; ISO 27001 certification in place.