

Incident Response Solutions



Proven solutions that enable your business to be prepared for and respond quickly and efficiently to cybersecurity incidents

TransUnion specialises in the delivery of Credit Report, Credit Alert data and Dark Web Monitoring to organisations whose consumers have suffered a data breach incident and are at increased risk of identity fraud. These solutions aim to help consumers monitor and detect signs of identity theft, as well as restore their identities.

Evolving, global cyber threats can impact UK consumers, regardless of their demographic characteristics. Developing an efficient and effective response strategy is important to successfully respond to a cyber attack. TransUnion aims to enable organisations to equip consumers with a solution that helps them combat identity theft, mitigate impacts to an organisation's reputation and credibility and to help rebuild overall trust. By taking a proactive approach to a cyber incident, organisations can better protect consumers as well as help to reduce their own financial losses.

TURN TO TRANSUNION EXPERTS TO HELP YOU PROTECT BRAND HEALTH, ENABLE BUSINESS CONTINUITY AND REINFORCE CONSUMER PROTECTION



Protect at every step

Improve your ability to confidently protect consumers before, during and after a breach



Minimise business and brand disruption

Respond quickly to minimise business disruption and potential harm to your reputation



Lean on expert guidance

Receive dedicated coordination and guidance on best practices for an effective response

Prepare for and respond to cyber security incidents with care to minimise harm and restore consumer confidence.



TransUnion's Incident Response Solutions

Our solution offers immediate and comprehensive support to businesses as they navigate cybersecurity. From incident analysis to personalised protection recommendations for your consumers, TransUnion provides support to suit business requirements.

TRANSUNION HAS YOU COVERED WITH A VARIETY OF SERVICES, INCLUDING:

- 
Dedicated incident coordination
 Work with incident coordinators to facilitate a successful response from start to finish, ensuring successful coordination among teams and stakeholders
- 
Call centre and FAQ support
 Receive call centre support options from a team of agents equipped with experienced consumer service and incident information to help manage inbound activity with quality and care
- 
Consumer notification
 Inform consumers who were impacted by the incident through a variety of mediums, including email, print and mail
- 
Consumer protection products
 Offer a full spectrum of identity and credit protection products to your consumers, supported by our in-house team of experts

IN THE EVENT OF AN INCIDENT, THE FIRST 72 HOURS ARE CRITICAL

Leveraging TransUnion's incident response solution suite can help you manage the consumer lifecycle from the moment a data security incident has been identified. Once organisations identify a breach, they must decide how to respond – the sooner you can contact and assist your consumers, the better.

While each incident is unique and requires a tailored response, it can be beneficial to prepare your organisation's response strategy with processes and partnerships in place to help reduce the potential impacts to consumers where necessary. TransUnion can offer assistance within 24 hours of an incident occurring.



Minimise the risk that comes with a data breach and build trust with consumers using TransUnion's incident response solutions

WHY TRANSUNION?



Innovation

TransUnion strives to evolve its solutions and bring new features to market. The TrueIdentity platform is responsive, adaptive, mobile-optimised and user friendly – contributing to an improved consumer experience.



Flexibility

Our team is readily available to provide data breach incident consultation with innovative solutions and adaptive pricing. Every breach is unique and your remediation strategy must adapt to various breach demographics.



Readiness. Response. Remediation.

TransUnion delivers comprehensive data incident response solutions to support organisations in their effort to combat global cyber threats.



Brand reputation and credibility

Choose a partner synonymous for providing market leading solutions, a solid industry track record and credentials as well as global expertise and capability you can rely on.



Efficiency and effectiveness

Two important elements of a successful breach response plan. Our UK team is available to support organisations with their evolving breach response strategy and mitigation.

Our UK team is available to support organisations in as little as 24 hours after notification of an incident.



Support and content reporting

We provide consumer support content and FAQs to help organisations who have suffered a data breach incident to engage with those affected and address their queries and concerns. We also provide reporting to track the take-up and usage of the service.

A key to safeguarding personal identity

Enabling businesses to mitigate the reputational damage of a data breach incident, whilst rebuilding trust and empowering consumers with data, tools, communication and control.

With data breach incidents on the rise,
it pays to be prepared, want to find out more?

transunion.co.uk/solution/data-breach-support-service
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