

In-Form Pricing: in-form.org.uk

In-Form implementations

Product	Daily rate	Cost
In-Form Enterprise system		£3784
Planning/project management	£861	
System setup/design/configuration	£861	
Development work requiring code etc.	£966	
Training		
End user, refresher, reporting, housing and system admin (available online or on site)	£1062	

In-Form - annual licence costs

Licence	Purpose	Cost per user
In-Form Enterprise user	Use the In-Form Enterprise application on Salesforce, technical support and hosting. Daily data backup application installed. Charged per user per annum.	£290
In-Form Housing site licence	Use In-Form Housing for rent, arrears, maintenance and compliance.	0.2% of rental turnover (£1000

in-form.org.uk

Support people better. In-Form is the complete client relationship and service management solution for non-profits

In-Form is a Homeless Link product. Company number 4313826 Charity number 1089173



		minimum)
MyIn-Form tenant portal	1000 logins per month for tenants to access their information and log/track repair requests. Additional usage will be quoted from requirements.	£1000

Service descriptions

In-Form Enterprise is a web-based case management application built on the salesforce.com platform. It can be fully customised to help organisations manage a wide range of client support, projects and services. It includes client information and casework recording, reports and dashboards, risk and needs assessment, bedspaces, voids and tenancies, support agencies, Home Star, income/benefits, group activities/training, safeguarding/incident/accident management, file attachments.

In-Form Enterprise also includes additional outcomes stars and other monitoring tools, integration with other systems, the In-Form Housing and a range of other features and functionality available at an extra cost. Third party applications can be installed e.g. for texting, e-signature, external referral forms, document generation.

In-Form Housing is a complete housing management solution allowing organisations to better manage their properties. With full functionality for rent and arrears tracking, and supported by planned and reactive maintenance, compliance and reporting.

In-Form professional services include consultancy, planning, project management, configuration, technical support, development and training. A range of additional modules and enhanced functionality for In-Form Enterprise are available at additional cost. The minimum contract period is one year.

For more information

See a 2 minute In-Form video here: <http://in-form.org.uk/>

in-form.org.uk

Support people better. In-Form is the complete client relationship and service management solution for non-profits

In-Form is a Homeless Link product. Company number 4313826 Charity number 1089173



See a 2 minute In-Form Housing video here: <https://www.in-form.org.uk/solution/in-form-housing/>

For more information on In-Form: www.in-form.org.uk

Contacts

- Business Development Team: inform.sales@homelesslink.org.uk
- Cainan Loubon cainan.loubon@homelesslink.org.uk In-Form Head of Sales

Homeless Link is a Salesforce partner: <https://www.salesforce.com/uk/>

For information on Salesforce performance, security and compliance:
<https://trust.salesforce.com/en/>

For information on Homeless Link <https://www.homeless.org.uk/>

In-Form Business Development Team

Homeless Link

Minories House

2-5 Minories

London EC3N 1BJ

January 2026

in-form.org.uk

Support people better. In-Form is the complete client relationship and service management solution for non-profits

In-Form is a Homeless Link product. Company number 4313826 Charity number 1089173



in-form.org.uk

Support people better. In-Form is the complete client relationship and service management solution for non-profits

In-Form is a Homeless Link product. Company number 4313826 Charity number 1089173

