

G-Cloud15: Cloud Software PRICING DOCUMENT



DOCTORS APPRAISAL, REVALIDATION & MULTISOURCE FEEDBACK SOLUTION			
GMC/MAG-Compliant Solution/Users	1-100	101-500	501-2000
Implementation Fee	FOC	FOC	FOC
Licence Fee – per user/per annum	£100	£49	£25

NURSE APPRAISAL & REVALIDATION SOLUTION			
NMC Compliant Solution/Users	1-100	101-500	501-2000
Implementation Fee*	FOC	FOC	FOC
Licence Fee – per user/per annum	£50	£25	£9

ALLIED HEALTH PROFESSIONAL APPRAISAL SOLUTION			
HCPC Compliant Solution/Users	1-100	101-500	501-2000
Implementation Fee*	FOC	FOC	FOC
Licence Fee – per user/per annum	£50	£25	£9

360 MULTISOURCE FEEDBACK TOOLKIT			
All healthcare practitioners/Users	1-100	101-500	501-2000
Implementation Fee*	FOC	FOC	FOC
Licence Fee – per user/per annum	£50	£25	£5

COMPLIANCE & REPORTING SOLUTION			
Compliance Management/Users	0-5000	5001-10000	10000-20000
Implementation Fee*	FOC	FOC	FOC
Licence Fee – per user/per annum	£15	£7	£3

KNOWLEDGE EDUCATION & TRAINING SOLUTION			
LMS/CPD/StatMan Solution/Users	1-100	101-500	501-2000
Implementation Fee*	FOC	FOC	FOC
Licence Fee – per user/per annum	£100	£50	£25

Access Levels + Pricing

Two levels of access to the MEDSU system are available:

FREE ACCESS:

Means completely free in perpetuity access to individual professional users- with restricted access to some functionality.

SLA PLANS:

The charge for more comprehensive MEDSU system access ranges from £3 - £100 per user per annum; depending on the volume of users, their professional group, specific functionality and length of contract. Refer to Pricing Document for further information.

The minimum contract length is 12 months.

Discounts for bulk licence purchases and terms longer than 1 year are available.

SLA plans do not include:

- Code level modifications to the software
- Integration with existing internal systems such as HR software/applications

*Full trial system access is available to hospital organisations on request.

IMPLEMENTATION & TRAINING:

*Basic implementation support free of charge. Additional training and support upon request.

Service Level Inclusions

FREE ACCESS:

MEDSU's Free in perpetuity Individual Access Model is intended to provide a superior replacement for the MAG or legacy cloud Appraisal systems and includes basic access to the following system elements and components:

- MAP Appraisal
- MAP Revalidation
- MAP Compliance
- MEDSU Knowledge
- Mobile Android/iOS Apps
- Colleague Feedback System

BASIC SLA PLAN

Includes everything in the FREE Access plan, plus

- Role based organisation access
- Appraisal Certification
- MAG Import
- MAP Appraisal data export
- Automated Reporting
- 2 full days of Super user training as part of implementation plan / One day administrator/train the trainer training for up to four personnel
- Role Access set-up

PREMIUM SLA PLAN

Includes everything in Basic SLA Access Plus

- Initial data import of user details
- Dedicated Account Manager
- Automated Appraisal meeting scheduling
- MEDSU NOTES EPR (Electronic Practitioner Record)
- MEDSU SACRIS Governance system
- MAP Compliance (full access)
- GMC Connect Integration
- 2 full days of Super user training as part of implementation plan / One day administrator/train the trainer training for up to four personnel
- Role Access set-up
- Built in secure video conferencing and recording

The included elements above are indicative not exhaustive

Ordering and Invoicing

MEDSU will create a Service Level Agreement contractual terms and pricing are agreed. Once the SLA is accepted the service will commence according to the schedule and details set out in the SLA.

Payment terms are no later than 30 days after receipt.

Subject to the period of an agreed contract, payment can be made annually in advance of the ongoing provision, or upfront for the entire contract duration.

If annual payment is made, new users will be added at pro-rata charge and added in full the following year to ensure the SLA is maintained at the appropriate level.

SLA Termination

Termination conditions are set out in each individual Service Level Agreement (SLA) we provide. In general however :

- MEDSU SLA's may be terminated with a minimum of 30 days' notice.
- Any outstanding payments must be cleared upon termination.

Please refer to MEDSU's Terms and Conditions and specific Service Level Agreement for more details.

Client Responsibilities

Clients shall be responsible for providing all agreed information and data to enable MEDSU to perform its' obligations under and Service Level Agreement (SLA).

In order that MEDSU can discharge its obligations under any SLA, clients shall provide MEDSU with access to key members of staff as may reasonably be required subject to notice being given by MEDSU.

Individual organisational responsibilities are outlined within the Service Level Agreement.

Contact

MEDSU is an experienced partner in the delivery of technology and services for Healthcare Governance.

In addition to our standard products and services we are available to discuss bespoke requirements and provide consultation.

If you have an enquiry regarding our services and support for healthcare professionals and organisations, please reach out and get in touch with us. We're here to help.

Email – contact@medsu.org

Telephone - 0800 689 9434