SS&C Blue Prism®

G-Cloud 15 Service Definition Document

SS&C AI Gateway

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The SS&C AI Gateway documentation can be found here:

https://documentation.blueprism.com/ai-gateway/en-us/overview.htm

SS&C AI Gateway overview

SS&C AI Gateway is an enterprise-grade AI governance platform to help enterprises govern and accelerate AI integration in complex business processes.

Through AI Gateway we ensure responsible AI adoption, non-repudiable audit trails, robust guardrails, built-in business rules, role-based access control (RBAC) and real-time risk notifications to prevent unwanted sensitive data exposure and audit model access.

Benefits of AI Gateway

- **Compliant by design** – Built-in guardrails, audit trails, and role-based access controls ensure compliance, safety, and ethical AI usage.
- **Secure, scalable integration** – Centrally connects LLMs (such as, OpenAI, Claude) with prompt injection defense, hallucination detection, and real-time risk notifications.
- **Future-ready foundation** – Powers agentic workflows, document classification, RAG chunking, summarization, and more.

SS&C AI Gateway currently provides the following capabilities, available on the SS&C private cloud:

Capability	Description
Chat completions	Send input text and instructions to selected LLM to generate a response.
File upload	Upload one or more files to enable retrieval-augmented generation (RAG).
RAG chat completions	Send input text and instructions to LLM to generate a response that takes into account relevant context retrieved from your uploaded files.
Prompt injection guardrail	Detect malicious intent in the input to LLM to flag the response for manual review or throw an exception.
PII detection	Detect PII data in input and redact sensitive data.

Using SS&C AI Gateway

SS&C AI Gateway comprises the following core products:

- AI Gateway API
- AI Governance
- AI Chat

Further SS&C AI Gateway User Guidance

In addition to the core product documentation listed above, the following SS&C AI Gateway is also available:

- AI Gateway Quick Start Guide – This quick start guide gets you from API key to first response in minutes.
- AI Gateway Getting Started Guide – This guide provides an overview of getting started with SS&C AI Gateway.
- AI Governance User Guide – Describes how to use SS&C AI Governance, which provides risk, compliance, and security teams with a single view to observe, assess, and govern every AI interaction within the organization that flows through the SS&C AI Gateway.
- AI Chat User Guide – Provides end user guidance on how to use SS&C AI Chat, the browser-based AI chatbot, which provides secure, compliant AI capability with built-in guardrails and real-time control.
- AI Gateway RAG as a Service Guide – Describes how to use the SS&C AI Gateway Retrieval-Augmented Generation (RAG) capabilities to ingest and index enterprise data, retrieve relevant context, and generate grounded LLM responses in a governed and auditable manner.
- AI Gateway PromptOps Guide – Describes how to use PromptOps within the SS&C AI Gateway to design, register, and operate prompt-based inference workflows that produce structured outputs from large language models in a governed and auditable manner.

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Using SS&C AI Gateway with Blue Prism and Chorus

SS&C AI Gateway is available for use in SS&C Blue Prism RPA and Chorus BPM processes.

SS&C Blue Prism RPA

See the following information for details:

- SS&C AI Gateway RPA release notes
- SS&C AI Gateway RPA user guide
- SS&C AI Gateway specification – click the **Download** button in the API specification to access the JSON file.

SS&C Chorus BPM

See the following information for details:

- SS&C AI Gateway Chorus release notes
- SS&C AI Gateway Chorus user guide
- SS&C AI Gateway specification – click the **Download** button in the API specification to access the JSON file.

You may also find this training course on the Blue Prism University useful:

SS&C AI Gateway Getting Started