G-Cloud 15 Service Definition Document

SS&C Blue Prism Enterprise

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The SS&C Blue Prism Enterprise documentation can be found here:

https://documentation.blueprism.com/bp-7-5/en-us/home.htm

Below is the first level in PDF form

Blue Prism Enterprise version 7

SS&C | Blue Prism® Enterprise version 7 drives towards the belief that the enterprise of the future requires a seamless blend of human workers, digital workers, and systems, all interconnected and operating in an agile and innovative way. Version 7 is focused around the following three themes:

- **Increased Scale** – The enterprise of the future needs a secure digital workforce that scales easily and quickly in order to increase productivity, enhance customer service, and stay ahead of the competition.
- **Greater Extensibility** – Digital workers need access to greater capabilities and skills to make them smarter and enable the creation of a true enterprise-grade intelligent digital workforce. Enterprises will benefit from making Blue Prism a more seamless, integrated part of their automation suite.
- **New Control Interface** – The human workforce requires the ability to effectively orchestrate its digital co-workers and seamlessly collaborate with them.

Blue Prism Enterprise 7

With Blue Prism Enterprise 7 we are introducing new features and improved functionality to help you automate more effectively and efficiently. This is an evolution on our core version 6 platform and as part of this we've changed how we communicate with digital workers, allowing a significant increase in scale. In addition to this we've extended our automation capabilities so you can now natively automate external applications via a Citrix virtual desktop.

Extending Blue Prism Enterprise

Version 7 is not just an update to the current enterprise product, we're introducing some optional extras that provide the base for future development. We have included a new Blue Prism REST API that enables integration with the latest version of Blue Prism Hub, which can be used to access a Blue Prism Control Room plugin, allowing organizations to monitor their digital workforce in a web client.

We're also introducing an Authentication Server that provides centralized, common authentication for users across three key components of the Blue Prism platform: Blue Prism Enterprise, the Blue Prism API, and Blue Prism Hub. This will be further enhanced with other new services in future releases.

Getting started

- For an overview of the new features in version 7, see our What's new? page.
- For a more detailed look at all the changes in each release, take a look at the release notes.

Downloads

All installers for Blue Prism Enterprise 7 are available for download from the Blue Prism Portal.

> You must be logged in to the Blue Prism Portal to access the Blue Prism 7 landing page. From there, you can reach the required download page by accepting the user license terms and scrolling to the Previous Versions section, if required.

Licenses

If you are upgrading to a version 7 release from any other version of Blue Prism, you will require a new license. To find out how to request a Blue Prism license, see our Support Center.

Installation paths

The install path for Blue Prism Enterprise 7 is dependent on which Blue Prism products you currently use and which components of version 7 you intend to use. You can simply update your current environment to version 7 or, if you want to take advantage of the Blue Prism API, browser-based Control Room, and Authentication Server, additional steps are required.

Version 7 includes the following installers:

Installer	Description
Blue Prism	The base of our Blue Prism Enterprise product. This can be installed and used independently of the other components in the same way as our traditional enterprise product. Blue Prism Enterprise 7 includes the new Application Server Controlled Resources (ASCR) functionality, which improves performance and allows for increased scale.
Blue Prism API	The Blue Prism API exposes monitoring data for sessions, work queues, and schedule information, enabling schedule management control. The API establishes a connection between Hub and Enterprise but can also be consumed independently to programmatically monitor and control your digital workforce.
Blue Prism Hub	An optional installation that allows you to extend Blue Prism Enterprise version 7 for centralized authentication control via the Authentication Server, use the browser-based Control Room to monitor your digital workforce.

Set up a version 7 environment

Step	Action	Guidance
1	**Install or upgrade Blue Prism Enterprise 7**	Enterprise Edition install guide
		Upgrade overview

Additional setup for Blue Prism API, Authentication Server, and browser-based Control Room

Step	Action	Guidance
2	**Install Blue Prism API**	Blue Prism API install guide
3	**Install Blue Prism Hub**	Blue Prism Hub Install Guide
4	**Configure Authentication Server**	Authentication Server configuration guide

Additional documentation

For version 7 we are also providing the following guidance:

- Blue Prism API Reference – How to view, test, and download the Blue Prism API reference.
- Application Server Controlled Resources (ASCR) – An introduction to ASCR and how to configure it.
- Citrix Integration – How to set up Blue Prism Enterprise for Citrix integration.
- Control Room plugin guide – How to install and use the new browser-based Control Room.
- Installation videos – Video guidance for all Blue Prism Enterprise 7 components, and all other compatible products.

Further information and support

Online documentation

All Blue Prism products have an associated online documentation system with a range of guidance to help you install and use them as well as provide information on infrastructure and security. Version 7 uses functionality from both the core Blue Prism Enterprise product and Blue Prism Hub:

- Blue Prism Hub online documentation

To access the available documentation systems for all our products, visit the Blue Prism documentation homepage.

Support Center

Our Support Center has a wealth of articles to help you overcome some of the common issues you may face when using our products. It includes known issues for each release, troubleshooting information, as well as how to get in touch with our support team.

Training courses

The Blue Prism University can help you though your journey with Blue Prism products with dedicated training courses and our certification program.

Communities

Sometimes it's good to talk with other users and Blue Prism staff to share ideas or discuss issues, and our Communities site is there to enable you to do just that.