



Health Navigator Proactive Population Health Management Service

Pricing

G-Cloud 15

Lot 3

HN's Proactive Population Health Management Service: Pricing

Health Navigator's Proactive Population Health Management Service pricing is determined by the specific customer requirements and chosen components.

The final price of the service may be comprised of software licence fees and / or professional service fees. Professional service fees are determined using the G-Cloud rate card.

See the Service Definition document for detail on the service elements referred to below.

HN Predict Custom

Priced as follows:

Annual Software Fees

The annual fee is based on:

- First HN Predict Custom end-point: 55p per capita of population processed
- Second or subsequent HN Predict Custom end-point: 35p per capita of population processed per end-point

Professional Service Fees

- HN Predict Custom model training: determined by project scope and by agreement using G-Cloud rate card (i.e., dependent on target end-point and model training activity required)
- Data and system integration: determined by project scope and by agreement using G-Cloud rate card (i.e., dependent on data and system complexity)

HN Proactive

Annual Software Fees

- HN Proactive with Clinical Coaching intervention: £495 per patient coached using HN Proactive with HN Clinical Coaches
- HN Proactive with alternative intervention (e.g., screening delivered by Health Navigator or neighbourhood service not delivered by Health Navigator): licence fee determined by project scope and by agreement

Professional Service Fees

- Data and system integration: determined by project scope and by agreement using G-Cloud rate card (i.e., dependent on data and system complexity)

HN Optimise

Software licence and Professional Service fees (calculated using G-Cloud rate card) determined by Project Scope and by agreement.

VAT

All prices stated are exclusive of VAT, which is chargeable.

Inflation

Prices stated are 2026 prices. Inflation will be applied to pricing at the point of call off as stipulated in the G-Cloud “Framework Schedule 3 (Framework Prices)” terms document.