



Health Navigator

HN Predict

Pricing

G-Cloud 15

Lot 3

HN Predict Service: Pricing

Health Navigator's HN Predict Service pricing is determined by the specific customer requirements and chosen components.

The final price of the service may be comprised of software licence fees and / or professional service fees. Professional service fees are determined using the G-Cloud rate card.

See the Service Definition document for detail on the service elements referred to below.

HN Predict

Priced as follows:

Annual Software Fees

The annual fee is based on:

- HN Predict (3+ bed days end-point) or first HN Predict Custom end-point when HN Predict is not procured: 55p per capita of population processed
- Any additional HN Predict Custom end-point procured: 35p per capita of population processed per end-point

Professional Service Fees

- HN Predict model training for 3+ bed days: £50,000 per Borough/Place
- HN Predict Custom model training: determined by project scope and by agreement using G-Cloud rate card (i.e., dependent on target end-point and model training activity required)
- Data and system integration: determined by project scope and by agreement using G-Cloud rate card (i.e., dependent on data and system complexity)

Additional Services

Partners can choose to complement HN Predict with additional services. The basis of charging for services is provided below.

HN Proactive

Annual Software Fees

- HN Proactive with Clinical Coaching intervention: £495 per patient coached using HN Proactive with HN Clinical Coaches
- HN Proactive with alternative intervention (e.g., screening delivered by Health Navigator or neighbourhood service not delivered by Health Navigator): licence fee determined by project scope and by agreement.

Professional Service Fees

- Data and system integration: determined by project scope and by agreement using G-Cloud rate card (i.e., dependent on data and system complexity)

HN Optimise

Software licence and Professional Service fees (calculated using G-Cloud rate card) determined by Project Scope and by agreement.

VAT

All prices stated are exclusive of VAT, which is chargeable.

Inflation

Prices stated are 2026 prices. Inflation will be applied to pricing at the point of call off as stipulated in the G-Cloud “Framework Schedule 3 (Framework Prices)” terms document.