

Genome

Service Definition
G Cloud 15

Introduction

DESCRIPTION OF SERVICE

Genome QA is a powerful, integrated quality assurance and improvement solution for nursing management, executives, and quality teams. It comes as an innovative, customizable digital platform, supporting comprehensive assessments of the quality of care and enhancing complex **local accreditation, excellence, as well as quarterly, monthly, and weekly auditing frameworks.**

OBJECTIVES

The software aims to achieve five main objectives:

- Provide corporate nursing and quality teams, with advanced data analysis suits to **enhance their decision making.**
- Increase Trust-wide performance visibility to **satisfy and go beyond the regulator's requirements.**
- Provide real-time performance of local teams, and the organisation as a whole, to **promote shared governance, local ownership and collective leadership.**
- Digitalise and promote local accreditation to **drive continuous improvement in patient outcomes, staff, and service users' experience.**
- Increase the efficiency of data collection and processing to **save valuable resource**

Features and benefits

Corporate Nursing and Quality/Bi Teams

Feature	Benefit
Real-time ward to board reporting	Faster response to change. Audit outcomes are immediately displayed on the executive dashboard providing an opportunity to enhance the lines of communication and shorten the feedback loop time.
Transparent data visualisation	Increased situational awareness. An accessible approach to data presentation that results in clear organisational and divisional performance visibility. It also allows precise identification of areas requiring management support at a ward level and helps with focusing efforts on specific performance indicators.
Configuration	Targeted data analysis. Trust-specific content ensures that the most relevant data is captured in accordance with the organisational requirements.
Adaptability	Fast approval and implementation of RFCs. The flexible structure of Genome QA allows multiple changes to the audit questions and structure at any time before, during and after deployment.

Matrons, Ward Leaders, Auditors

Feature	Benefit
Task Management	Increased productivity. An Automated Analytics Tools list helps to ensure the timely completion of critical audits by highlighting due dates and generating reminders.
Mobile Platform Adoption	Enhanced mobility. Audits can be completed in real-time on mobile devices, eliminating the need for rewriting data upon return to the office.
Automated Report Transfer	Less mundane work. Audit results are automatically published to executive dashboards and emailed to predefined users, eliminating the need for manual reporting.
Streamlined User Interface	More time for data analysis. A straightforward, intuitive and robust data collection interface minimises the auditor's workload and saves valuable time.

Organisation

Feature	Benefit
CQC KLoE inclusion	Improved CQC inspection results. By incorporating key lines of enquiry in its structure, the audits give staff a "business as

	usual" feel to CQC assessments and this sense of familiarity helps to reduce stress when the inspections occur.
Automated data processing	Efficiency Savings. Automation removes the need for manual processing and frees up admin and managerial staff to work on other key tasks, driving efficiency savings for the Trust
Device agnostic capability	Cost savings. Devices previously purchased by the Trust can be utilised for Analytics. The system can also be deployed to staff members' personal mobile devices removing the need for spending on hardware.
Single data input	More efficiency savings. Mobile technology allows direct and immediate data input which results in paper and spreadsheet stages being eliminated in the auditors' workflow, helping to further efficiency savings.

Onboarding Offboarding

ONBOARDING

Configuration

Complex customer-specific needs are met by our comprehensive configuration process. It involves achieving maximum benefits by aligning the information structure and content of the software with hospital management workflows.

Training

Genome, in collaboration with the customer, will provide training to trainers, superusers as well as individual users of our systems. Training support is available as remote sessions through video conferences and on-site with demonstrations and hands-on workshops. We will deliver extensive documentation in form of user manuals and set up guides for each key role.

Deployment

Genome's Agile driven deployment methodology ensures both appropriate structure and flexibility. Our focus on risk reduction, short implementation time and cost-efficiency creates a controlled environment from inception up to successful transfer to business as usual.

Testing

Mutually agreed user acceptance criteria will be listed and tested by Genome and the customer. Genome will provide the customer with the Testing Plan and Reports.

OFFBOARDING

Before the end of the contract term, the customer can perform data extraction into pdf and CSV formats. Genome may also provide a backup copy of the customer's database.



Contact details

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