



Libra.law Law and Planning AI Assistant

Service Definition Document

Introduction to the Libra.law Law and Planning AI Assistant

Libra is an AI-powered agentic legal and planning assistant designed to make legal support and planning application submission and review more accessible, efficient, and understandable. It combines advanced legal and planning knowledge with practical tools that help individuals and businesses navigate legal matters with confidence. Whether you're dealing with a contract, planning for the future, or assessing a legal issue, Libra provides clear, structured guidance at every stage.

At its core, Libra acts as a digital legal and planning AI copilot. It helps users understand their legal position in plain English, outlines realistic next steps, and supports them with high-quality document drafting and review. By drawing on extensive legal and planning knowledge and agentic AI, Libra helps demystify complex legal processes and reduces reliance on time-consuming, costly consultations for routine matters.

Libra is not a replacement for professionals; instead, it enhances decision-making and preparation helping to keep an expert in the loop alongside automated workflows and decision making. When expert advice is required, the platform seamlessly connects users with relevant legal, planning and industry professionals, ensuring they are better informed and better prepared before engaging an expert. This combination of AI-driven insight and human expertise creates a more efficient, transparent legal journey.

Designed with security, clarity, and usability in mind, Libra empowers users to take control of their legal needs while saving time, reducing stress, and improving outcomes.



Key Features

- AI-powered legal and planning assistant with conversational guidance.
- Document repositories and efficient AI retrieval and summary
- Agentic AI with multiple AI agents for different tasks including research, fact-finding, calculations, drafting and referral. Bespoke AI agents can be developed on request.
- Comprehensive legal and planning knowledge across common use cases.
- Plain-English explanations of complex legal concepts.
- Step-by-step legal and planning guidance.
- Key legal document drafting (contracts, letters, agreements, planning documents such as s106 agreement templates).
- Automated document review and issue highlighting
- Legal and planning scenario analysis and insights.
- Secure case and document management.
- Access to trusted legal resources and templates.
- Expert lawyer and specialist referrals when needed.

We are always happy to discuss how Libra works. Book a demo: <https://tabled.io> or <https://libra.law>



Service Features of the Libra AI Legal Assistant

1. **AI-Powered Legal Copilot Chat** — Conversational AI provides instant answers and tailored legal guidance for your specific situation.
2. **Personalised Step-by-Step Guidance** — Walks users through legal issues with clear next steps and timelines for resolution.
3. **Instant Review & Insight Tools** — Quickly generate accurate legal insights and evaluations relevant to your case.
4. **Auto-Generated Legal Templates & Documents** — Create legal documents (e.g., letters, contracts) quickly, reducing drafting time from weeks to minutes.
5. **Directory of Approved Lawyers** — Built-in lawyer directory to connect with legal experts when needed.
6. **Smart Lawyer Matching System** — Matches users with the right lawyer for their case through AI-assisted matching logic.
7. **Case Sharing & Collaboration Tools** — Users can build and share case information easily for review and expert support.
8. **Comparison with Legal Precedents** — Compare your situation with decided legal cases to better understand outcomes.
9. **Legal Resources Library** — Access trusted legal forms, templates, and plain-English legal information.



10. **Secure Storage & Case Management** — Keeps legal info safe and organised, with secure sharing options.

Service Benefits of Using Libra AI Legal Assistant

1. **Faster Legal Answers** — Get legal guidance *instantly* without waiting for a lawyer appointment.
2. **Save Time on Document Drafting** — Automated document creation dramatically cuts drafting time and effort.
3. **Lower Costs Compared to Traditional Advice** — Reduces upfront legal costs by handling key tasks via AI.
4. **Clarity in Plain English** — Converts complex legal jargon into user-friendly explanations.
5. **Better Prepared for Legal Process** — Step-by-step guidance helps users understand what to expect next.
6. **Access to Expert Support When Needed** — Easy connection to qualified lawyers through the platform.
7. **Increased Confidence in Legal Actions** — Tools and comparisons to real cases help users make informed decisions.
8. **Organised Case Information** — Centralised case notes and resources make legal journeys more manageable.
9. **Scalable for Different Needs** — Useful for individuals, small businesses, and legal professionals alike.



10. **Peace of Mind & Reduced Stress** — AI support frees users from feeling overwhelmed by legal complexity.

Onboarding, ongoing and offboarding Support

Tabled provides complete support and training for Libra in the run-up to implementation, during implementation and operation and during any transition period at the end of a contract. Libra can also be completely self-service.

Our dedicated account management team are on hand to support IT integration and legal and client training to ensure rapid onboarding.

As a cloud platform, Tabled and Libra can be implemented quickly and with Azure and Google Single Sign On, can be quickly integrated with existing workflows.

Tabled can integrate with existing systems such as email and document management and can be customised without code to capture the data and workflows required.

Service levels like performance, availability and support hours

Please see the attached template contract for service levels including performance, availability and support hours.

Access to data (upon exit)

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Upon any exit, data can be exported easily in CSV or other formats and documents in the system will be provided. Tabled will provide full support with transition through this period.

Security

We recognise that our customer's data is valuable. This document describes how Tabled keeps it safe.

Tabled is certified under the UK Cyber Essentials Assurance Programme.

Data Centre Security

Tabled is a cloud service hosted by AWS which has the highest level of certifications, including ISO 27001, PCI Certification, and SOC. For more compliance information, you can visit <https://aws.amazon.com/compliance/iso-27001-faqs/>.

Multiple Security Features are implemented and available upon request.

Data Residency

All data in AWS is hosted in the UK and will not be transferred beyond the UK.

Employee Access

Employees are required to use dual-factor passwords whenever a service we use has the ability. Authentication to SSH is always done via private key.

We have policies that require employees to never store production data on their laptops. Employees are required to use strong passwords to protect the services they use.

We maintain automatic access and security logs.

We have a strict policy that Tabled employees only access our customer's data when absolutely necessary to ensure account functionality.

Application Development

New features, performance improvements, and bugfixes are deployed frequently and up to multiple times per week. While agile, our development cycle relies heavily on a system for code quality and security. All code is peer reviewed, and requires multiple levels of acceptance on test/staging environments prior to deployment on production.

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Changes are checked for security and errors via extensive unit, integration, and static analysis tests. Production data is separated from development environments.

End User Authentication

We support Single Sign-On (SSO) using the industry standard OAuth 2.0 flows. Users registered through SSO use JIT provisioning.

Encryption

Customer data is encrypted in when in-transit and at rest. All connections with Tabled services are encrypted and served through SSL. All connections with Tabled services are encrypted and served through SSL. You cannot access the service without using HTTPS. All certificates are verified on both sides with third party authorities.

Passwords are both hashed and salted using one-way encryption, which protect them even in the unlikely event of unauthorized database access. Application credentials are stored separate from the code base. Clients authenticate with Tabled using a token system.

Uptime & Reliability

We constantly monitor our service performance and have automatic notifications to ensure rapid response for service interruptions. All code is audited and peer reviewed before deploying to production servers. We also monitor updates from the security community and immediately update our systems when vulnerabilities are discovered.

Disaster Recovery

Customer data and application source code are automatically backed up daily. Backups are retained for 7 days or such time as specified by clients to recover in the event of a disaster.

Incident Response

In the event of a security breach, our team will promptly notify you of unauthorized access to your data. Service availability incidents are published to our status page with additional information.

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Security Policies

All employees are governed by documented strict security policies covering acceptable use, customer data, and encryption standards with Senior Management responsibility. If you would like to request a copy of these policies, please contact your account manager.

Physical Security Policy

The building is secured by the Daily Mail Group or their agents, who provide general security to the Building with a central control to monitor and survey all entrances exits and Common Parts.

The Tabled office operates a card access system to the workplace areas. Photographic electronic cards are issues to each employee to give enable access. Employees are required to accompany all visitors around workplace areas and to not leave them unsupervised.

Employees are also required to lock their computers when not attending them.