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Automation Anywhere

The Agentic Process Automation System Service Definition Document

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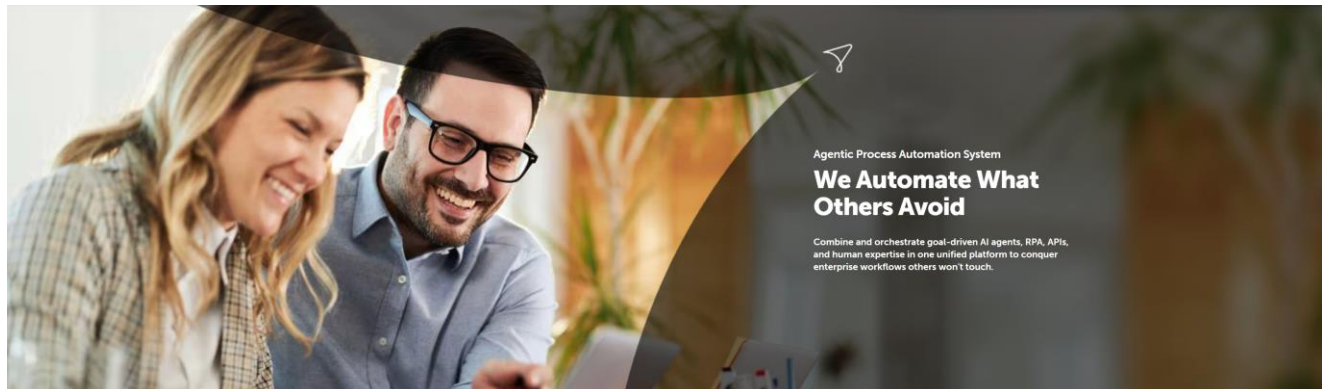
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About the Automation Anywhere Agentic Process Automation System



Agentic Process Automation System

We Automate What Others Avoid

Combine and orchestrate goal-driven AI agents, RPA, APIs, and human expertise in one unified platform to conquer enterprise workflows others won't touch.

Create a system of work with our connected suite of intelligent automation apps and tools to discover, automate, scale, and engage.

A Connected, Intelligent Platform

Automation Anywhere provides a single, AI-powered platform from discovery to orchestration, governance, and more. The Agentic Process Automation System accelerates transformation with flexible cloud-native Automation & AI products supported by a global member community and partner ecosystem.

Platform

Agentic Process Automation System

A connected suite of AI-powered tools and solutions to streamline workflows, enhance operations, and scale with confidence.

AI Products

Process Reasoning Engine

The Process Reasoning Engine brings enterprise context and dynamic decisions to automation, enabling AI agents to understand, adapt, and act with precision across systems, departments, and workflows.

AI Agent Studio

AI Agent Studio is a low-code workspace for creating and managing custom AI Agents to responsibly execute cognitive tasks within enterprise automation workflows.

Automator AI

Automator AI is a set of AI-powered tools to auto-create workflows, adapt automations, and accelerate the automation lifecycle.

Document Automation

Document Automation is workflow-embedded intelligent document processing to unlock business documents in any format and put data in the flow of work.

Process Discovery

Process Discovery delivers complete visibility into business processes with direction on where to optimize and what to automate.

Automation Products

Automation Co-Pilot

Automation Co-Pilot is a conversational genAI-powered assistant directly accessible from within work applications to seamlessly connect people, data, AI agents, and systems.

Automation Workspace

Automation Workspace is a unified automation experience that brings together the power of AI, RPA, APIs, and process orchestration for seamless business process automation.

CoE Manager

CoE Manager is a comprehensive dashboard for governance, tracking, and measuring automation program performance built for the needs of every Center of Excellence.

Citizen Developers

Citizen Developers is a set of tools to create and deploy automations with governance and guardrails to accelerate and expand automation programs.

Cloud Service

Automation Anywhere Cloud Service is serverless automation for lightspeed data exchange between systems and applications, executed 100% in the cloud.

Integrations

Integrations is a robust ecosystem of pre-built connectors, packaged APIs, and iPaaS integrations to accelerate workflows with real-time action and data across any system.

Bot Store

World's largest marketplace for pre-built automation solutions to quickly customize and deploy today for enterprise processes.

Platform Foundation

Responsible AI

Automation Anywhere Responsible AI emphasizes transparency, fairness, and accountability in AI practices while ensuring compliance with global standards.

Cloud-Native architecture

Cloud-native platform architecture designed for public, private, and hybrid environments to remove process silos and securely build, deploy, and manage agentic process automation.

GenAI Process Models

GenAI Process Models are built with comprehensive governance and security for applying AI safely and effectively across teams, systems, and processes.

Trust & Security

Robust security features for automation platform, ensuring compliance, data protection, and risk management.

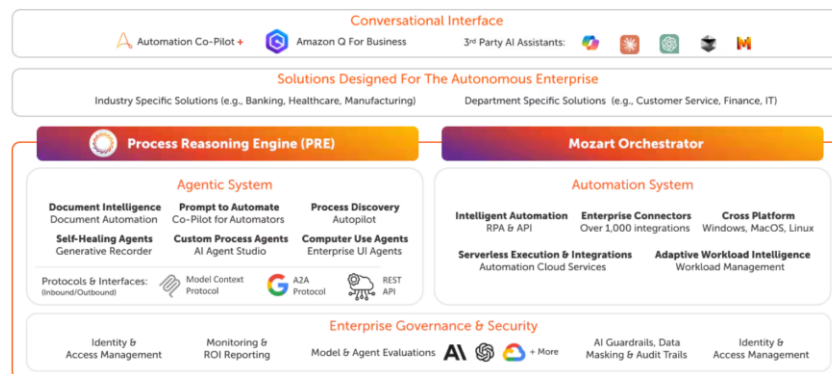
Automation Anywhere's offering includes core Robotic Process Automation for task-based execution of process workflows, Automation Co-Pilot for business-friendly, desktop and in-app experiences, enabling non-technical staff to trigger and collaborate with automations using natural language. Document Automation delivers AI-driven classification and extraction for structured, semi-structured and unstructured documents so data flows cleanly into downstream systems. Bot Insight provides out-of-the-box dashboards and widgets for utilization, reliability and ROI tracking, supporting measurable value from day one.

For agentic use cases, AI Agent Studio with Enterprise Knowledge lets teams couple large language models with Retrieval Augmented Generation that is grounded on organizational content, then orchestrate the LLM's reasoning with deterministic RPA and API steps. This combination enables safe, end-to-end workflows that are explainable and governed. The platform remains open and extensible through API Tasks and a broad connector ecosystem, so automations operate across EPRs, browsers, virtualized desktops and cloud apps without customization debt. Automation Anywhere has delivered over 1M+ AI agent executions across 1,500+ live projects globally, with these numbers growing every day.

Agentic Process Automation System

We Automate What Others Avoid

Combine and orchestrate goal-driven AI agents, RPA, APIs, and human expertise in one unified platform to conquer enterprise workflows others won't touch.



Why we lead

- ✓ **Agentic solutions** enable seamless human-agent collaboration across every business function.
- ✓ **Process Reasoning Engine (PRE)** powers intelligent decision-making. It learns, adapts, and coordinates agents fueling scalable, resilient automation.
- ✓ **Mozart Orchestrator** connects AI agents, automations, documents, and APIs in a single unified composer to run fully governed dynamic workflows, with no context switching.
- ✓ **Agentic execution** deploys in your VPC for complete data control, compliance, and seamless enterprise integration at cloud scale.

All-in-one ease. Out-of-the-park outcomes.



Build AI agents

Create AI agents for advanced tasks with low-code AI Agent Studio.

[Build AI agents >](#)



Auto-create automations

Design and adapt automations faster with the Automator AI toolkit.

[Auto-create automations >](#)



High-Scale Cloud Extraction Service - Document Processing without Limits

Extract, organize, and inject unlimited data into workflows 5x faster with Document Automation.

[Process complex documents >](#)



Discover opportunities

Find bottlenecks and what to automate next with Process Discovery.

[Discover opportunities >](#)



Orchestrate end-to-end workflows

Automate any process across apps and systems with Automation Workspace.

[Orchestrate workflows >](#)



Automate from any app

Use natural language to trigger multi-step agentic workflows in your existing apps with Automation Co-Pilot.

[Automate from any app >](#)

The Agentic Process Automation Systems combines automation and artificial intelligence (AI) to create automated systems that can almost think and act like humans, handling tasks that are complex and need brainwork. These self-driving workflows are not just following instructions; they're adapting, learning, and getting smarter as they go.

Think of the Agentic Process Automation System as AI's brainpower with automation's muscle, integrating agentic AI agents, machine learning, process orchestration, RPA, APIs, and natural language interfaces with enterprise-grade governance and security.

Automation Anywhere's Agentic Process Automation System is recognized as the top choice for AI and automation. It works safely and responsibly with any application, team, environment, and data. With our system, the barriers between people, apps, and processes dissolve, making work faster and easier so you can achieve more right away.