

Discovery & Business Analysis Service

G-Cloud 15 service definition document





Discovery & Business Analysis Service

Daintta provides capability to rapidly identify technology-led challenges within an organisation, through applying our user-centric Discovery approach.

Our experienced Business Analysts identify challenges by engaging users, developing requirements, and identifying a range of solution options. We work with the organisation to develop and implement solutions, including business change.

About the Service

The Discovery & Business Analysis service supports organisations to clearly define problems, user needs and solution options before committing to delivery.

The service focuses on developing a shared understanding of requirements, constraints and opportunities to reduce uncertainty and delivery risk.

Daintta works closely with stakeholders and users to produce evidence-based insights, options analysis and business cases.

Early clarity enables better investment decisions and more effective downstream delivery.

Service Features

- Rapidly identify and define challenges through user engagement
- Prioritise challenges to focus on delivering greatest value for money
- Develop user-centric requirements for solutions
- Strong stakeholder management and engagement at all levels
- Identify quick-win solutions and longer-term investment solutions
- Develop business and solution architecture options
- Develop appropriate business cases and approvals for solutions
- Solution implementation and business change processes
- Provision of security cleared subject matter experts with BA qualifications
- Ways of working from fully remote to fully in-person

Service Benefits

- Understand the real challenges that users are facing
- Maximise user benefit, return on investment and value for money
- Reduce delivery risk by developing user-centric requirements
- Fully understand the as-is and to-be business architecture & processes
- Business Change is managed appropriately and effectively
- Stakeholders are engaged with user and leadership buy-in
- Efficient and effective business case and options analysis
- Transfer of knowledge to internal individuals and teams
- Independent and vendor agnostic approach to solution development
- Strong cross-Government engagement and collaboration

G CLOUD 15

Service Description Details



Scope of our Services

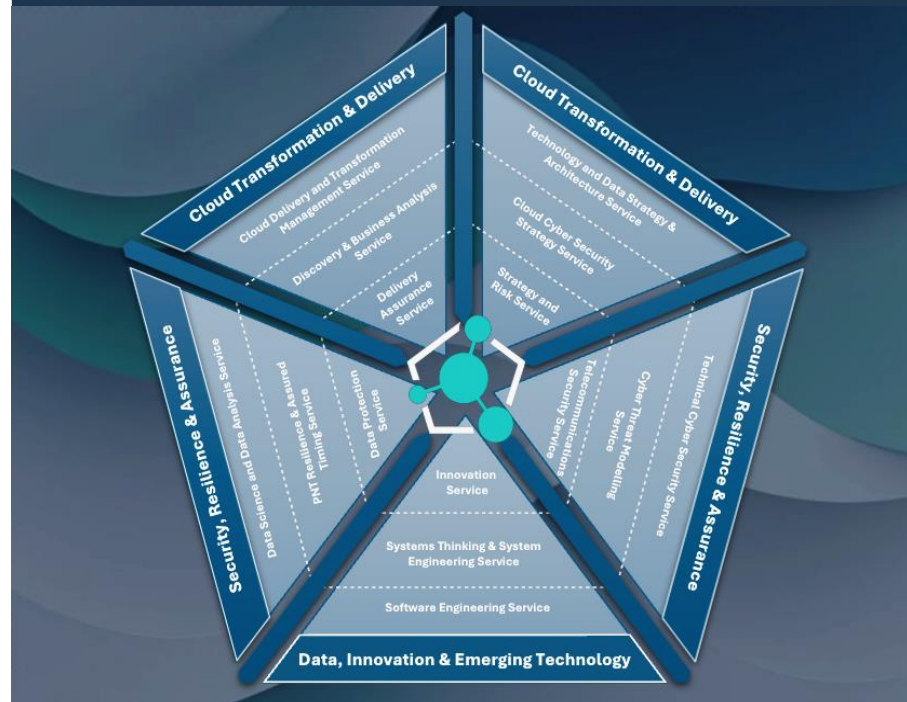
Daintta helps public sector organisations successfully deliver complex cloud-enabled programs and transformations.

We support clients to move from early discovery through to live operation, ensuring delivery activity is aligned to strategic intent, operational readiness and measurable outcomes.

Our Approach

Our approach recognises the practical realities of public sector delivery, including complex stakeholder environments, multi-supplier ecosystems, assurance obligations, and evolving policy and technology contexts.

We work alongside client teams to provide experienced, impartial delivery leadership that enables progress while managing risk in a proportionate, transparent & controlled manner.



Customer Stories



Secure AI on Private Cloud

Designed, trialed and deployed a Generative AI capability into production for a central government department within a secure private cloud environment. The solution integrated identity controls, governance and repeatable deployment patterns, enabling improved operational efficiency while maintaining security, assurance and responsible AI expectations.



Critical Resilient Infrastructure

Led the design, build and preparation for operation of a secure, resilient infrastructure spanning on-premise and cloud environments. Delivered systems engineering, secure architecture and software releases, maintaining alignment between design intent and live environments and enabling confident transition towards sustained operational use.



Digital Collaboration Platform

Enabled improved collaboration across a government department and its arm's-length bodies to develop shared data and digital products. Daintta supported delivery planning, governance and stakeholder alignment, reducing fragmentation and enabling confident, coordinated delivery across a complex multi-organisation ecosystem.