

Gradintelligence – Pricing (G-Cloud 15)

This document sets out the pricing approach for the Gradintelligence (GI) Service when purchased through the G-Cloud 15 framework. Pricing is provided for education sector customers only.

1. Pricing model

The GI Service is provided under a Software as a Service (SaaS) model. Pricing is based on the customer institution's published student Full-Time Equivalent (FTE) value.

Pricing is structured in bands of 500 FTE. Applicable FTE values are determined using publicly available statutory returns, such as HESA, OfS, or equivalent regulatory datasets.

The service is modular and may be configured to include a subset of available service components appropriate to customer requirements.

2. Licence scope

Within the agreed licence scope:

- The service supports multiple user types, including staff, students, alumni, employers, and credential recipients
- There are no per-user charges
- There are no per-document or per-transaction charges

The licence scope and applicable pricing are confirmed at the point of call-off.

3. Pricing structure

Pricing is provided as an annual subscription fee, payable in accordance with the G-Cloud Model Contract.

FTE values used for pricing may be reviewed annually in line with updated HESA, OfS, or equivalent statutory returns. Prices agreed at call-off remain fixed for the duration of that call-off contract. No inflationary uplifts or indexation apply during the contract term.

4. Implementation and optional services

Implementation and onboarding services may be provided as a one-off professional services fee or incorporated into the annual SaaS service licence, depending on the agreed service scope at call-off.

Optional services, such as enhanced support, extended-hours support, or additional implementation assistance, may be provided by agreement and priced separately.

5. Assumptions and dependencies

Pricing assumes:

- Use of the standard GI Service within documented service parameters
- Customer provision of timely access to required systems and data for integration
- Operation within the agreed FTE-based licence scope

6. Further information

Pricing details, including applicable price bands, are provided within the Digital Marketplace pricing fields. This document is provided for clarity and forms part of the G-Cloud 15 service listing.