

## Digital Clarity Pricing Document

| Digital Transformation the Digital Maturity & Capability assessment                                                                                          | <p>Comprehensive assessment of your current maturity</p> <p>Clarify your digital objectives and level of ambition</p> <p>Build a common understanding of digital maturity</p> <p>Provides current and Future State Analysis.</p> <p>Provides strategy development for transforming processes, structure, people and culture.</p> <p>Accelerate your digital programme by understanding gaps that exist</p> <p>Explore digital maturity through both customer and staff perspectives</p> <p>Benchmark your maturity against market leaders</p> <p>Creates a detailed assessment document.</p> <p>Presents findings to key stakeholders within your organisation</p> | Unrestricted User | Monthly | £118.50 |
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| Service Management solutions that specialise in enhancing ITIL across the lifecycle with a strong emphasis on process optimisation and functional efficiency | <p>ITIL v4 fully compliant service processes, procedures, continual service improvement</p> <p>IT Operating Model design and review including SMO</p> <p>Strategic IT Planning</p> <p>Outsourcing, sourcing strategy and supply chain management consultancy</p> <p>IT Governance and management design</p>                                                                                                                                                                                                                                                                                                                                                        | Unrestricted User | Monthly | £15.80  |

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|                                                                                                                                                                                                                                                                                                                                          | <p>IT value management and cost reduction design</p> <p>Cloud Operating Model design</p> <p>IT Strategy definition and review</p> <p>Event, Incident, Request, Problem, Change and Service Desk Management</p> <p>Agile Service Transition, Assurance, Delivery and Operations Management</p>                                         |                   |         |        |
| <p>Robotic Process Automation (RPA) replicates interactions of people and technology to automate operational and support processes quickly, cost effectively and reliably. Our suite of robotic processes ensure the bespoke development of an agile robotic automated processes</p>                                                     | <p>Cost saving across the business</p> <p>Significant process improvements, get more done in less time</p> <p>Redeployment of resources to higher value functions</p> <p>Improved productivity</p> <p>Improved quality</p> <p>Improved customer service</p> <p>Improved compliance</p> <p>Bespoke design</p> <p>Enterprise design</p> | Unrestricted User | Monthly | £98.75 |
| <p>Process mining is an analytical service for discovering, monitoring, and improving processes by extracting knowledge from event logs from your information systems. Process mining offers objective, fact-based insights, from event logs, that audits, analyses, and improves your existing business processes by answering both</p> | <p>Enable Process Automation</p> <p>Holistic approach across all business areas</p> <p>Cheaper, faster auditing</p> <p>Enable data driven decision making</p> <p>Enables the build of digital workforce</p> <p>Visualise an objective and complete picture of 'as is' state</p>                                                       | Unrestricted User | Monthly | £98.75 |

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| compliance and performance questions.                                                                                                                                                                                                                                                                                                      | Ensure compliance across the organisation                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                   |         |                          |
| The ServiceNow platform is a ready-built foundation that transforms how your business operates. We can enhance the service to help transform how work gets done. We work with you to orchestrate automation across departments and IT applications with powerful workflows.                                                                | IT Service Management<br>HR Management<br>IT Operations Management<br>Security Operations<br>Real Time Reporting<br>Service Dashboards<br>T Business Management<br>Workflows<br>Web Service Integrations<br>Self-Service portals                                                                                                                                                                                                                                                                                                                               | Unrestricted User | Monthly | £138.25 package variable |
| Digital Clarity offer service integration and management, tailored design, best practice advice on target operating model definition and bespoke implementation, we deliver the highest return on investment. We design 'real world' proven and tested SIAM operational models that deliver measurable business benefits and value return. | SIAM design based on ITIL methodology and processes<br>Experienced practitioners that can deliver SIAM alongside your team<br>Assessment of current state & process maturity<br>Client support with designing and integrating multiple suppliers<br>Redesign of KPIs and performance management frameworks<br>Build appropriate SIAM capabilities throughout the organisation<br>Onboarding/Offboarding of suppliers to business<br>Governance model design<br>ITIL Process redesign to business needs<br>Training & mentoring for staff in SIAM best practice | Unrestricted User | Monthly | £118.50                  |

