

 PROPSYS 360
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Propsys360 Pricing Overview

Propsys360 - Integrated Housing Management and
Case Management Platform



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CONTENTS

Pricing Overview 3

Pricing Structure and Approach 3

Basis of Charges 4

Contract Term and Cost Assumptions 4

Propsys360 Pricing Table 5



Pricing Overview

Propsys360 is a modular, cloud-based housing management and case management service designed to support organisations responsible for the delivery, governance, and oversight of housing services. The pricing model is structured to be clear, transparent, and scalable, enabling organisations to align costs directly with operational scope, service complexity, and organisational size.

Pricing is designed to support both day-to-day operational delivery and longer-term strategic planning, providing a clear understanding of ongoing service costs and how these relate to the capabilities and service areas in use.



Pricing Structure and Approach

Pricing for Propsys360 is based on a combination of core platform access and optional functional modules. This approach allows organisations to procure only the services required, while maintaining a single, integrated operating model across people, property, assets, compliance, repairs, service charges, and customer interactions.

The service replaces fragmented systems and manual processes with a structured, auditable platform that supports consistent service delivery, regulatory compliance, and informed decision-making at both operational and executive levels. Pricing reflects the provision of a secure, resilient, and integrated service, rather than individual standalone tools.



Basis of Charges

Charges may be applied on a per-organisation, per-user, per-unit, or per-module basis, depending on the configuration and scope of services selected. All costs are clearly defined and directly linked to the functionality and scale of deployment.

The pricing includes access to core platform capabilities such as:

- Workflow and task management
- Notifications, diaries, and rules-based automation
- Reporting, audit trails, and evidential records
- Security, identity management, and access controls
- Integration and data exchange via standard interfaces

There are no implicit or assumed costs beyond those set out in the pricing table.

Contract Term and Cost Assumptions

Unless otherwise specified, pricing is indicative and generally aligned to a multi-year contract term.

Pricing is volume-sensitive, with unit-based or user-based pricing bands applied where appropriate. As volumes increase, discounted rates may be applied, reflecting economies of scale across larger deployments.

An implementation charge may apply, typically calculated at up to 30% of the applicable licensing value over a multi-year period. This reflects the scope of discovery, configuration, and core platform setup required and may vary depending on complexity and delivery approach.

Where integrations with third-party systems are required, these are scoped and priced separately. Integration costs are typically within the range of £5,000 to £10,000 per integration, subject to discovery outcomes and technical complexity.

Propsys360 Pricing Table

Platform	Description	Range (Per unit, per annum, paid monthly)	
Housing Management System	Supports the end-to-end management of tenancies, residents, properties, and housing services, providing consistent workflows, visibility, and reporting across housing operations.	£10.80	£49.50
Module	Description	Range Per Unit (Per unit, per annum, paid monthly)	
Customer Portal	Resident self-service access	£0.68	£3.60
Colleague Portal	Internal staff workspace	£0.68	£3.60
Repairs Management	Repairs logging, works & recharges	£1.35	£4.50
Service Charges	Estimation, actuals & apportionment	£1.80	£9.00
Regulatory/Unified Reporting	Operational & regulatory reporting	£0.45	£1.35
Case Management	Complaints, ASB & case workflows	£1.35	£4.50
Damp & Mould	Damp & Mould risk management	£0.90	£2.25
Payments & Arrears	Income, arrears & recovery	£0.90	£1.80
EDM	Electronic document management	£0.90	£4.50
Tenancy Management	Tenancy lifecycle management	£1.35	£4.50
Asset Management	Components & planned investment	£1.35	£4.50
Sales & Lettings	Multi-channel sales and lettings	£0.90	£3.15
Rent Setting/Management	Rent calculation, charging and adjustments	£0.90	£4.50
Module	Description	Range Per User (Per user, per annum, paid monthly)	
Supplier/Contractor/DLO Portal Inc Dynamic Scheduling	Supplier & contractor management including dynamic scheduling	£14.17	£38.88
Supplier/Contractor/DLO Portal	Supplier & contractor management	£9.00	£20.70
Stock Condition Surveys	Survey data & lifecycle insights	£18.00	£63.00

