

AI MANAGED GOVERNANCE SERVICE (MGS): PRICING & OPERATIONAL SCHEDULE

This document serves as the formal Pricing Schedule for the **Infotechtion AI Managed Governance Service (MGS)**. It is structured for UK Public Sector procurement (G-Cloud) and defines the commercial boundaries, specialized rate cards, and risk-mitigation frameworks required for a multi-year engagement.

1. Annual Service Fee (ASF) Structure

The MGS is a fixed-price subscription service, billed annually. The fee covers the core governance infrastructure, AI Council secretariat, and persistent TRiSM (Trust, Risk, and Security Management) monitoring.

Support Tier	Service Depth	Annual Fee Range	Multiplier
Assurance	Foundational compliance, standard support, quarterly health checks.	£60,000 – £90,000	1.0x
Strategic	Monthly TRiSM audits, bi-annual policy refreshes, active bias hunting.	£84,000 – £126,000	1.4x
Sovereign	Premium response, Security response, priority EU AI Act regulatory impact mitigation, automated compliance reporting, proactive remediation.	£108,000 – £162,000	1.8x

1.1. Infotechtion Service Organisation Structure

The following roles are included within the ASF to ensure the delivery of the multi-year roadmap. These roles form the "Infotechtion Delivery Hub" that integrates with your internal AI Council.

Estimated Resource Allocation (Per Annum)

The hours below represent the baseline allocation for the **Strategic Tier** (assuming up to 3 high-risk systems).

Role	Responsibility	Estimated Hours (p.a.)	Allocation Type
Technical Account Manager (TAM)	Secretariat for AI Council, roadmap management, and regulatory horizon scanning.	150 hrs	Recurring / Monthly

AI Compliance Lead	Conducting EU AI Act assessments, ATRS reporting, and policy alignment.	160 hrs	Milestone-based
AI Security/TRiSM Engineer	Technical deployment of guardrails, drift monitoring, and adversarial testing.	320 hrs	Continuous / Weekly
Ethics & Bias Auditor	Quarterly fairness audits and Ethics Impact Assessment reviews.	100 hrs	Quarterly
Executive Sponsor	Strategic alignment and high-level escalation management.	24 hrs	Bi-annual

2. AI-Focused Service Requests Rate Card

For ad-hoc / additional projects outside the core managed scope (e.g., intensive data remediation or model fine-tuning), the following day rates apply.

Role Specialist Area	SFIA Level	Primary Competency	Day Rate (£)
AI Governance Director	7	Strategy, Governance, and EU AI Act Conformity.	£1,450 – £1,750
AI Ethics & Bias Auditor	6	Fairness Testing and Ethics Impact Assessments.	£1,200 – £1,450
AI Security Architect	6	Adversarial Threat Modelling and NCSC Guardrails.	£1,200 – £1,450
LLM / GenAI Specialist	5	Prompt Engineering and RAG Architecture Design.	£1,000 – £1,300
Compliance Specialist	5	ATRS Reporting and Statutory Documentation.	£900 – £1,150
MLOps Integration Lead	5	Model Drift Monitoring and CI/CD Security.	£950 – £1,200
Data Science Engineer	5	LLM / Agent developer.	£600 - £800

3. RACI Matrix: Governance Delivery

This matrix defines the operational boundaries between Infotechtion and the Client Department.

Task / Activity	Client SRO	Client Council	Infotechtion TAM	Infotechtion Service.
AI Onboarding Approval	A	R	C	I
TRiSM Control Implementation	I	C	A	R
Regulatory Horizon Scanning	I	I	R	C
Evidence Vault Maintenance	A	C	R	I
Bias/Drift Monitoring Alerts	I	A	C	R

R = Responsible, A = Accountable, C = Consulted, I = Informed

4. RAID Log (Service Scope Protections)

This log establishes the definitive boundary for the MGS. Items falling outside these mitigations are considered "Out of Scope."

Category	Item	Mitigation / Scope Boundary
Risk	Model Hallucination	Scope Limit: Service monitors for drift but does not guarantee 100% output accuracy. Liability remains with the Model Provider/Client.
Risk	Third-Party Access	Mitigation: Client must ensure "Right to Audit" clauses in 3rd-party AI contracts to allow Infotechtion telemetry access.
Assumption	"Clean" Data	Scope Limit: Service governs the <i>process</i> of AI; it does not perform data cleansing or ETL unless requested via rate card.
Assumption	Human-in-the-Loop	Mitigation: Infotechtion provides "Judge" signals; the Client <i>must</i> provide the human "Executioner" for all high-risk decisions.
Issue	API Throttling	Mitigation: Monitoring is subject to provider quotas. Infotechtion is not liable for gaps caused by vendor-imposed limits.
Dependency	Legal Thresholds	Scope Limit: Infotechtion provides technical metrics; Client Legal/HR must define the organization's ethical "Fairness" thresholds.

Constraint	Unacceptable Risk	Strict Limit: Service will not govern or onboard any system classified as "Unacceptable Risk" under the EU AI Act.
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5. Key Pricing Assumptions & Discounts

- **Volume Baseline:** Fees cover up to **3 High-Risk systems**. A **10% surcharge** applies for each additional high-risk system.
- **Commitment Incentives:** 3-year term = **10% discount**; 5-year term = **15% discount**.
- **Infra Costs:** ASF excludes cloud consumption costs (e.g., Azure Log Analytics) and M365/Purview licensing.
- **No Model Development:** This service is for **Governance**. It does not include building models, training agents, or writing application code.
- **Exit Strategy:** Service includes an "Exit Pack" (Audit logs, Risk Register, Evidence Vault) upon termination to ensure no vendor lock-in.