

ServiceNow Pricing

Professional Services

Implementation costs are calculated based on each client's requirements. The professional services and consultancy rates that JLL offers can be found in the rate card. All rates exclude VAT and are subject to our Terms of Service

Rate Card

Family	Role	Role Level	Rate (Per Hour)	Rate (Per Day)
Architecture roles	Business architect	1. Trainee business architect	£175.00	£1,312.50
		2. Associate business architect	£190.00	£1,425.00
		3. Business architect	£220.00	£1,650.00
		4. Lead business architect	£250.00	£1,875.00
	Solution architect	1. Associate solution architect	£175.00	£1,312.50
		2. Solution architect	£190.00	£1,425.00
		3. Senior solution architect	£200.00	£1,500.00
		4. Lead solution architect	£220.00	£1,650.00
		5. Principal solution architect	£250.00	£1,875.00
	Technical architect	1. Associate technical architect	£175.00	£1,312.50
		2. Technical architect	£190.00	£1,425.00
		3. Senior technical architect	£220.00	£1,650.00
		4. Lead technical architect	£250.00	£1,875.00
		5. Principal technical architect	£250.00	£1,875.00
Data roles	Analytics engineer	1. Trainee analytics engineer	£160.00	£1,200.00
		2. Analytics engineer	£175.00	£1,312.50
		3. Senior analytics engineer	£180.00	£1,350.00
		4. Lead analytics engineer	£200.00	£1,500.00
		5. Head of analytics engineering	£160.00	£1,200.00
	Data analyst	1. Associate analyst	£175.00	£1,312.50
		2. Data analyst	£200.00	£1,500.00
		3. Senior data analyst	£220.00	£1,650.00
		4. Principal data analyst	£220.00	£1,650.00
Product and delivery roles	Business analyst	1. Trainee business analyst	£165.00	£1,237.50
		2. Junior business analyst	£165.00	£1,237.50
		3. Business analyst	£180.00	£1,350.00
		4. Senior business analyst	£200.00	£1,500.00
		5. Lead business analyst	£200.00	£1,500.00

		6. Head of business analysis	£220.00	£1,650.00
	Delivery manager	1. Associate delivery manager	£180.00	£1,350.00
		2. Delivery manager	£200.00	£1,500.00
		3. Senior delivery manager	£220.00	£1,650.00
		4. Head of (Agile) delivery management	£220.00	£1,650.00
	Programme delivery manager	1. Programme delivery manager	£210.00	£1,575.00
Quality assurance testing (QAT) roles	Quality assurance testing (QAT) analyst	1. Tester (QAT)	£160.00	£1,200.00
		2. QAT analyst	£175.00	£1,312.50
		3. Senior QAT analyst	£180.00	£1,350.00
		4. Lead QAT analyst	£200.00	£1,500.00
	Test engineer	1. Tester (test engineer)	£160.00	£1,200.00
		2. Test engineer	£175.00	£1,312.50
		3. Senior test engineer	£200.00	£1,500.00
		4. Lead test engineer	£220.00	£1,650.00
Software development roles	Software developer	1. Apprentice developer	£165.00	£1,237.50
		2. Junior developer	£165.00	£1,237.50
		3. Developer	£180.00	£1,350.00
		4. Senior developer	£190.00	£1,425.00
		5. Senior developer - management	£190.00	£1,425.00
		6. Lead developer	£190.00	£1,425.00
		7. Lead developer - management	£186.00	£1,395.00
		8. Principal developer	£220.00	£1,650.00
		9. Principal developer - management	£220.00	£1,650.00