



myPatientSpace

myPatientSpace – Pricing Document (G-Cloud 15)

Pricing Overview

myPatientSpace provides a digital health platform supporting remote patient monitoring, virtual wards, and patient engagement. Pricing is based on patient volumes and deployment type.

All prices represent **maximum list pricing** and may be **negotiated at Call-Off**.

Annual Patient Pricing with Volume Discounts

Number of Distinct Patients	Total Cost per Annum	Average Cost per Patient (per annum)
100	£14,500	£145
200	£20,000	£100
400	£30,000	£75
2,000	£90,000	£45
5,000	£170,000	£34
10,000	£235,000	£23.50
15,000	£300,000	£20

Minimum Contract Value

- **£14,500 per annum minimum**

Includes:

- Up to **100 patients**
- Up to **10 staff users**
- Core platform licence
- Standard hosting and support

Setup & Configuration

- **New Pathway Setup & Configuration:** £5,000 (one-off)

Includes:

- Pathway configuration
- User roles and access
- Core workflows
- Initial training and go-live support

Professional Services (SFIA-Aligned)

Where additional services are required beyond the standard platform licence, myPatientSpace provides **optional Professional Services aligned to the Skills Framework for the Information Age (SFIA)**.

Professional Services may include:

- Service and pathway design
- Clinical workflow optimisation
- Platform configuration and onboarding
- Integration and interoperability support
- Reporting and outcomes configuration
- Training, change management, and service optimisation

Professional Services are:

- Scoped and agreed at Call-Off
- Charged separately from licence fees
- Delivered in accordance with **SFIA role definitions and responsibility levels**, where applicable

Optional Modules & AI Services

The core platform includes standard digital and analytics functionality.

Additional optional modules may be licensed separately, including:

- Additional clinical pathways
- Disease-specific programmes
- Advanced analytics and reporting
- Integration modules

- **Advanced AI-enabled services**, including automation, predictive insights, and decision-support tools

Pricing for optional modules and AI services is agreed at Call-Off.

Exclusions

The licence fee does not include:

- Third-party PROMs or licensed content
- Medical devices or device-as-a-service
- Third-party system costs

Commercial Notes

- All prices exclude VAT
- Pricing shown is maximum list pricing
- Discounts may be applied at contract level
- Multi-year and volume-based agreements supported