



Lot 3: Cloud Support Pricing Document

TTEC Digital Power Platform Centre of Excellence



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1. Overview

TTEC Digital delivers a Power Platform Centre of Excellence, providing governance frameworks and best practices to empower citizen and professional developers. Our support ensures secure, compliant, and scalable adoption aligned with organisational policies, enabling innovation while maintaining robust security, governance, and operational standards across your Power Platform environment.



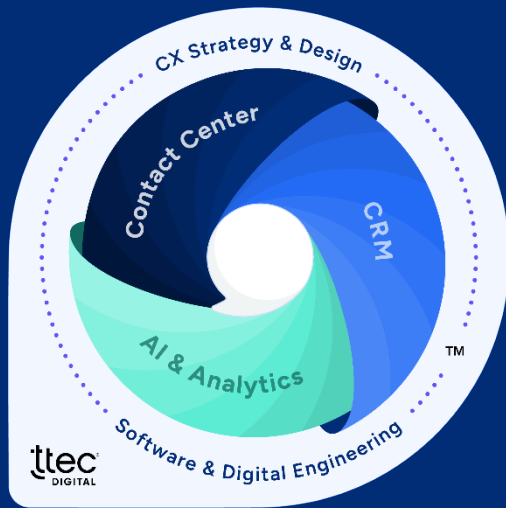
2. Pricing

2.1. Managed Service Pricing

Not applicable for this service.

2.2. Professional Service Pricing

Please refer to the Lot 3 rate card.



About TTEC Digital

TTEC Digital is a global leader in customer experience orchestration, combining technology and empathy at the point of conversation. Today customer conversations, and the contact centre technologies that support them, are inseparable. We bring decades of innovation experience across the world's leading contact centre technology platforms – and blend it with in-house expertise in CX strategy, data and analytics, AI and more – to help organisations maximise their technology investments and create truly exceptional customer experiences.

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