



Lot 3: Cloud Support Pricing Document

TTEC Digital Microsoft Dynamics Customer
Insights Journeys (Marketing)



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1. Overview

Microsoft Dynamics Customer Insights Journeys helps organisations unify disparate data and gain a single view of customers, derive insights and take actions. TTEC Digital customer insights solution helps import customer and activity data sources, unify them and help derive segments and measures for more targeted campaigns and personalised recommendations.



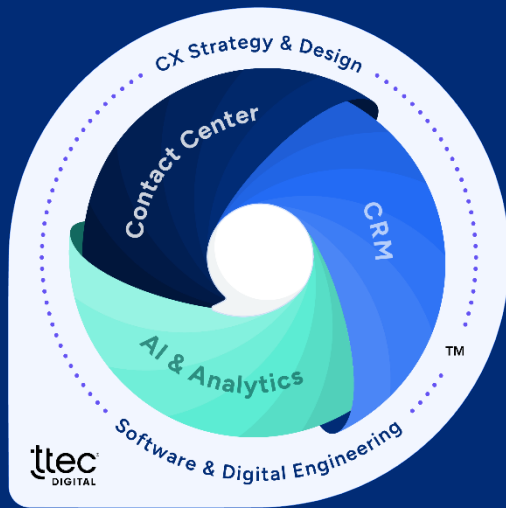
2. Pricing

2.1. Managed Service Pricing

Not applicable for this service.

2.2. Professional Service Pricing

Please refer to the Lot 3 rate card.



About TTEC Digital

TTEC Digital is a global leader in customer experience orchestration, combining technology and empathy at the point of conversation. Today customer conversations, and the contact centre technologies that support them, are inseparable. We bring decades of innovation experience across the world's leading contact centre technology platforms – and blend it with in-house expertise in CX strategy, data and analytics, AI and more – to help organisations maximise their technology investments and create truly exceptional customer experiences.

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