



Lot 3: Cloud Support Pricing Document

TTEC Digital Microsoft Copilot+ AI Consulting and
Delivery



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1. Overview

TTEC Digital's Copilot+ AI Consulting and Delivery accelerates public sector transformation through strategic guidance and seamless implementation. Leveraging Microsoft's AI and cloud ecosystem, we deliver secure, scalable solutions that optimise operations, enhance citizen engagement, and ensure compliance, empowering organisations to innovate confidently and achieve measurable outcomes.



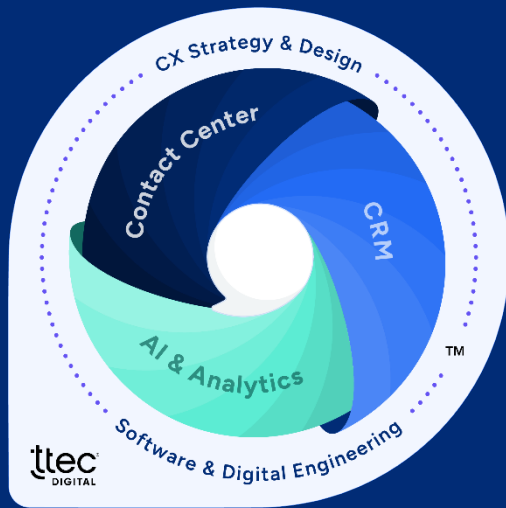
2. Pricing

2.1. Managed Service Pricing

Not applicable for this service.

2.2. Professional Service Pricing

Please refer to the Lot 3 rate card.



About TTEC Digital

TTEC Digital is a global leader in customer experience orchestration, combining technology and empathy at the point of conversation. Today customer conversations, and the contact centre technologies that support them, are inseparable. We bring decades of innovation experience across the world's leading contact centre technology platforms – and blend it with in-house expertise in CX strategy, data and analytics, AI and more – to help organisations maximise their technology investments and create truly exceptional customer experiences.

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