



Lot 3: Cloud Support Pricing Document

TTEC Digital Microsoft Dynamics Data Reporting
and Analytics



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1. Overview

Microsoft Dynamics Data Reporting and Analytics help organisations unify disparate data and create a set of business-centric reports to derive insights and take actions. This solution helps create a reporting catalogue that provides insights and helps drive improvements in focused business areas.



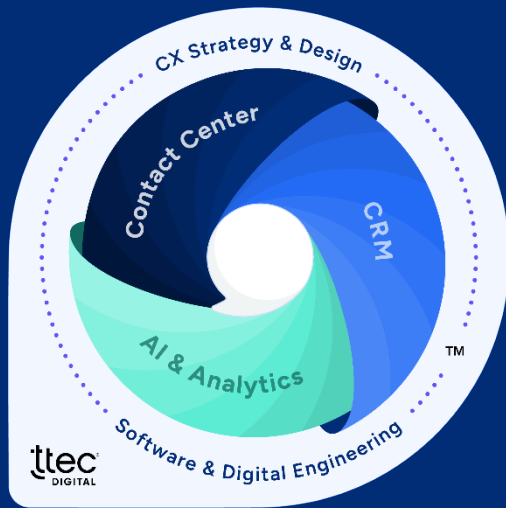
2. Pricing

2.1. Managed Service Pricing

Not applicable for this service.

2.2. Professional Service Pricing

Please refer to the Lot 3 rate card.



About TTEC Digital

TTEC Digital is a global leader in customer experience orchestration, combining technology and empathy at the point of conversation. Today customer conversations, and the contact centre technologies that support them, are inseparable. We bring decades of innovation experience across the world's leading contact centre technology platforms – and blend it with in-house expertise in CX strategy, data and analytics, AI and more – to help organisations maximise their technology investments and create truly exceptional customer experiences.

Contact Us

Wayne Kay

Vice President, EMEA

Email: gcloud@ttecdigital.com

Website: www.ttecdigital.com