



Lot 3: Cloud Support Pricing Document

TTEC Digital Microsoft Dynamics 365 CRM
Implementation, Upgrade and Migration Services



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1. Overview

TTEC Digital delivers Microsoft Dynamics 365 CRM implementation, upgrade, and migration services to enhance customer engagement. We provide end-to-end services from discovery, configuration and deployment leveraging our proven Adaptive Iterative Methodology (AIM) to minimise disruption, accelerate time to value and transform experiences leveraging Microsoft's AI-powered cloud innovations to drive measurable outcomes.



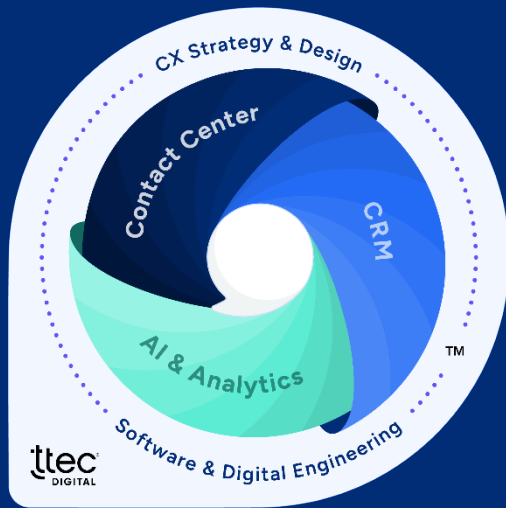
2. Pricing

2.1. Managed Service Pricing

Not applicable for this service.

2.2. Professional Service Pricing

Please refer to the Lot 3 rate card.



About TTEC Digital

TTEC Digital is a global leader in customer experience orchestration, combining technology and empathy at the point of conversation. Today customer conversations, and the contact centre technologies that support them, are inseparable. We bring decades of innovation experience across the world's leading contact centre technology platforms – and blend it with in-house expertise in CX strategy, data and analytics, AI and more – to help organisations maximise their technology investments and create truly exceptional customer experiences.

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