



Lot 3: Cloud Support Pricing Document

TTEC Digital Power Platform Consulting and
Delivery



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1. Overview

TTEC Digital provides expert consulting and delivery services to maximise adoption of Microsoft Power Platform components, Power Apps, Power Automate, Fabric, Copilot Studio, and Dataverse. We enable organisations to innovate securely, streamline processes, and deliver exceptional member experiences through tailored implementation, governance, and optimisation support.



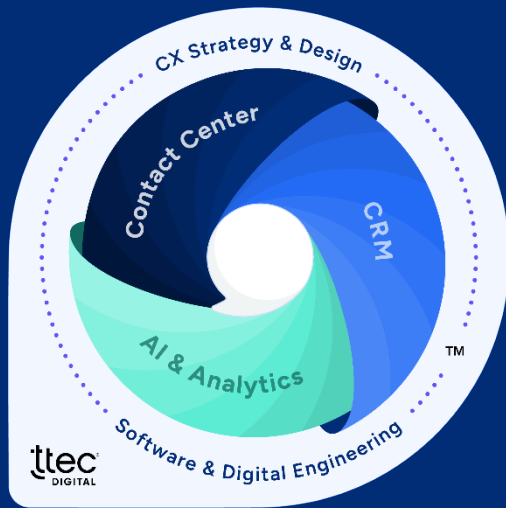
2. Pricing

2.1. Managed Service Pricing

Not applicable for this service.

2.2. Professional Service Pricing

Please refer to the Lot 3 rate card.



About TTEC Digital

TTEC Digital is a global leader in customer experience orchestration, combining technology and empathy at the point of conversation. Today customer conversations, and the contact centre technologies that support them, are inseparable. We bring decades of innovation experience across the world's leading contact centre technology platforms – and blend it with in-house expertise in CX strategy, data and analytics, AI and more – to help organisations maximise their technology investments and create truly exceptional customer experiences.

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