



Lot 3: Cloud Support Pricing Document

TTEC Digital Microsoft Dynamics Housing and
Property Management Services



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1. Overview

TTEC Digital provides cloud support for housing and property management solutions built on Microsoft Dynamics 365 CE, Finance & Operations, and Power Platform. We provide implementation, configuration, migration, optimisation, training, and support, helping organisations maximise value from AI-driven arrears prediction and tenant satisfaction dashboards through expert guidance and continuous improvement.



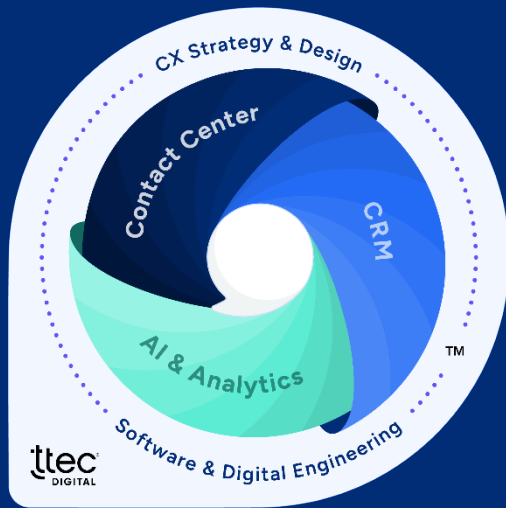
2. Pricing

2.1. Managed Service Pricing

Not applicable for this service.

2.2. Professional Service Pricing

Please refer to the Lot 3 rate card.



About TTEC Digital

TTEC Digital is a global leader in customer experience orchestration, combining technology and empathy at the point of conversation. Today customer conversations, and the contact centre technologies that support them, are inseparable. We bring decades of innovation experience across the world's leading contact centre technology platforms – and blend it with in-house expertise in CX strategy, data and analytics, AI and more – to help organisations maximise their technology investments and create truly exceptional customer experiences.

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